ORDER CONFIRMATION

Date: 28-01-2026

Quote Reference: W0024670

Customer Reference:

Westcountry Blinds Ltd
13-14 Marsh Lane Retail Park
Hayle
Cornwall
TR27 5JR
Tel: 01736 752 397
Email: info@westcountryblinds.co.uk
Web: www.westcountryblinds.co.uk

FAO:Kathryn Davies
5 Rosehill Place
66 Melvill Road
Falmouth
TR11 4DD

Product	Description	Qty	Unit Price	VAT	Price
Special	**Location: Kitchen** - We will supply 1 x with the following specification: Velux Translucent Roller Blind	1	£ 217.00	£ 43.40	£ 260.40
Roller Blinds	**Location: Bedroom** - We will supply 1 x Roller Blinds with the following specification: Fabric: Bella, Pricing Band: Band C - RB, Width: 958, Drop: 2065, Recess Size, Yes, Top fix, Fitted to plaster,inside recess, Standard Roll - Fabric rolls toward window, Motor 12v built in battery Sonesse Ultra 30 WF RTS Li Ion 40mm tube, Somfy Situo 5 RTS Pure II,Somfy Li Ion Charger, Left Motor, Cassette not required, Motorised, Left blind. Remote control and battery charger included with this blind., 3-5 weeks from date of order	1	£ 334.73	£ 66.95	£ 401.68
Roller Blinds	**Location: Bedroom** - We will supply 1 x Roller Blinds with the following specification: Fabric: Bella, Pricing Band: Band C - RB, Width: 958, Drop: 2070, Recess Size, Yes, Top fix, Fitted to plaster,inside recess, Standard Roll - Fabric rolls toward window, Motor 12v built in battery Sonesse Ultra 30 WF RTS Li Ion 40mm tube, No Controls Required for this Blind, Right Motor, Cassette not required, Motorised, Right blind., 3-5 weeks from date of order	1	£ 256.43	£ 51.29	£ 307.72

Thank you for your order

Our team will be in touch when your order is ready for collection / delivery / fitting.

Subtotal:	£ 727.34
VAT:	£ 145.47
Invoice Total:	**£ 872.81**
Amount Paid:	**£ 218.20**
Amount Outstanding:	**£ 654.61**

Payment Terms:
25% deposit is payable on all orders (unless otherwise stated).
50% mid-payment is due when the installation date is booked.
25% outstanding balance is due on day of completed installation.

Bank Details:
HSBC Westcountry Blinds Ltd Sort Code 40-30-25 Acc. No. 21356909

Terms and Conditions - updated November 2025.
Westcountry Blinds ("we", "us", "our", "the company") is committed to trading fairly and ethically with our customers ("you", "your"). These Terms and Conditions form the contractual framework for all interactions and transactions between you and us.

General Terms- By placing an order with us—whether verbally, in writing, or via our website - you accept these Terms and Conditions. They apply to all current and future orders unless explicitly amended in writing by a company director. We may update these Terms and Conditions from time to time, and the version in effect at the time of your order will apply. Therefore, we encourage you to review them before each purchase, even if you have ordered from us previously. These Terms and Conditions supersede all prior agreements between you and us. All contracts are governed by the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales. Our Company Registration Number is 4753580, and our VAT number is 830 7394 27. If you breach these Terms and Conditions and we do not act immediately, we reserve the right to enforce our rights in future instances. You agree to indemnify us against reasonable liabilities arising directly from your breach of these Terms and Conditions, including breaches by individuals acting on your behalf or enabled by your actions or omissions to represent themselves as you. If any provision of these Terms and Conditions is found to be unenforceable for legal or statutory reasons, the remaining provisions shall remain in full effect. We reserve the right to change our range of goods, services, and prices without notice. However, such changes will not affect your statutory consumer rights. You must be at least 18 years old and have sufficient funds and a valid payment method before entering a contract with us. We reserve the right, at our sole discretion and without explanation, to decline to trade with any individual or entity.

Intellectual Property- All intellectual property, including but not limited to website content such as photographs, graphics, text, design, HTML code, printed materials, design drawings, specifications, schemes, and sample boards, is owned by us or our licensors. You may not copy, store, distribute, publish, modify, or create derivative works from any such material except as necessary for conducting business with us.

Your Rights- If you are purchasing as a consumer - that is, not in the course of business - your statutory rights apply. These include the right to receive goods that are of satisfactory quality and fit for purpose, along with remedies if the goods are defective. For online orders, your rights are further protected under the Consumer Contracts Regulations 2013, which allow you to cancel your order under certain conditions. If you are purchasing as a business customer, you are not covered by consumer protection legislation. However, you are subject to these Terms and Conditions unless otherwise agreed in writing.

Limits to Our Liability- We reserve the right to change or discontinue any or all the goods and services we make available to you, and we shall not be liable for any consequences resulting from such changes or discontinuations. In the event of any defect or failure in the goods or services supplied to you, our liability shall be limited to the price paid by you for the specific goods or services found to be faulty or defective. Under no circumstances shall we be held liable for any consequential loss or damage. While we take care to provide accurate product information, we cannot be held responsible for typographical or similar errors in product descriptions. You are advised to verify any details with us if an error appears likely. We will not be held liable for any direct or consequential losses resulting from our failure to meet contractual obligations due to circumstances beyond our control, including force majeure events.

Privacy and Data Protection- We are committed to protecting your privacy and will use your information in accordance with the Data Protection Act 1998. Westcountry Blinds Ltd is the data controller for the purposes of this Act. We will only disclose your information to essential service partners, such as our card payment processor, credit and security agencies, delivery providers, and suppliers. Your details will not be shared or sold to any other party without your express consent. We take all reasonable steps to ensure the safety of any personal information you provide. However, there are inherent risks in transmitting sensitive information over the internet, by post, or by other means. You are responsible for exercising due care when transmitting such information, and we cannot be held liable for its theft or misuse. We retain your details in our database for marketing analysis and to update you with news and offers. Payment details, including card information, are securely encrypted and stored by Sagepay, our payment processor. You may opt out of receiving marketing communications at any time. Visitors to our website may receive cookies, which are small files that help our site recognise returning users and improve your browsing experience. You can adjust your browser settings to block cookies unless you give permission. Our website also collects anonymous statistical data on visitor numbers and durations for analysis purposes. If you are not comfortable with our use of cookies, you may choose to delete them after visiting the site or browse using your browser's anonymous mode. We will disclose your personal details to a properly authorised authority if required by law or in connection with safety, fraud, or criminal investigations. If Westcountry Blinds Ltd is sold in part or in full, our database may transfer with the business, subject to the undertakings contained in these Terms and Conditions. You may request to view the personal details you have provided to us at any time. We will ask for proof of identity before releasing such information.

Ordering from Us- A contract between you and us is formed when you submit an order, we accept it, confirm delivery arrangements, and receive payment (except for account customers). Acknowledgement of receipt of your order does not constitute acceptance. Delivery may be delayed due to carrier issues or supply problems, and we will not be held liable for any resulting costs or damages. If we make an error in a quoted price or other significant detail, we will invite you to proceed with the corrected order or to cancel or amend it. Prices for goods and services will be confirmed at the time of order acceptance. If you request additional goods or services, further charges may apply and will be communicated in advance. We retain ownership of goods until full payment is received. Once delivered to you or your representative, you are responsible for their safekeeping, regardless of ownership status. We strongly recommend arranging adequate security and insurance. If you ask us to store goods, we will do so at your risk. If we charge for storage, we will assume responsibility for loss, damage, or theft. Unless otherwise stated, estimates and quotations exclude VAT on unit prices, VAT will be added at the prevailing rate on the contract date. Goods sold on our website are priced inclusive of VAT when sold in the United Kingdom, unless stated otherwise. For larger projects, specifications may be adjusted due to availability or suitability. These changes will not detract from the overall quality of the project, and you will be consulted on any substantive modifications. If you request changes to specifications or delivery dates, additional charges may apply. You must ensure that we can access your premises at the agreed time to complete your work. If access is denied, you may incur extra charges.
Credit account customers are required to make deposit payments and, for larger projects, stage payments, with the final balance due upon completion. Specific terms may apply to account customers and will be agreed in advance. All first-time orders require Pro Forma payment. Credit facilities may be withdrawn, and orders may be suspended or refused without notice if payment terms are not met. We reserve the right to cancel contracts with account customers prior to deposit receipt or in the event of non-compliance with payment terms, and we will not be liable for any resulting loss or damage.

Returns and Cancellations– Retail Customers- If you are a non-business customer and have not ordered goods or services through our website, returns and cancellations are handled in the same manner as for business and interior design service customers.
Website Customers- In addition to your statutory rights, website orders placed by retail customers are subject to the Consumer Contracts Regulations. For more details, please refer to our Delivery & Returns page.

Installation Note- Our surveyors and installers will, where possible, avoid fixing blinds directly to window frames and may recommend our screwless range. However, in some cases - particularly with large windows, doors, or conservatories - direct fixing may be unavoidable. We advise you to consult your window or door supplier before installation and to notify us within 72 hours of accepting your quotation if you do not wish us to fix blinds directly to your frames. The company will ensure that no parts of the customers property suffers any damage as a result of our services, and the company will make good any damage that may occur but cannot accept liability for any pre-existing faults or damage in or to the customers property that we discover while providing our services. The customer is responsible for all re-decoration.