

INVOICE: 20074
INVOICE DATE: 12-06-2025
Order Reference: W0023211

Westcountry Blinds Ltd
 13-14 Marsh Lane Retail Park
 Hayle
 TR27 5JR
 Tel: 01736 752 397
 Email: info@westcountryblinds.co.uk
 Web: www.westcountryblinds.co.uk

Bishop
 Seacliffe Pannier Lane
 Carbis Bay
 TR26 2RF

Product	Description	Qty	Price
Customer Note	- To supply Customer Note ,Curtain fabric Rosa Bluebell from Voyage is made to order, and will take approximately 8 weeks to arrive with us, from the date of order. All Roller Blinds and Duo Roller Blinds have been quoted as battery powered, with the exception of the Bathrooms/ Shower Room which are manually operated blinds with a stainless steel chain. Please be aware the battery powered blinds have a charging port located at the top of the blind - therefore you will need to be able to access the blinds in order to charge them. This will be challenging for the blinds located in the Stairwell windows. All of the Duo Roller Blinds come in a cassette, can you let us know if you would like these to be fabric covered or plain? The same question applies for the standard Roller Blinds in the Kitchen. The Bathroom/Shower Room roller blinds have been quoted without cassettes. We would recommend a further visit to the showroom to discuss and confirm all final details.		
Roller Blinds	Top Floor Bathroom - To supply 1 Roller Blinds ,Top Floor Bathroom , Fabric: Plaza, Color: Steel, Pricing Band: Band B - RB, Yes, 374, 700, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Child safety breakaway - chain will be no lower than 600mm from floor, 3-5 weeks from date of order	1.00	52.73
Roller Blinds	Top Floor Bathroom - To supply 1 Roller Blinds ,Top Floor Bathroom , Fabric: Plaza, Color: Steel, Pricing Band: Band B - RB, Yes, 526, 945, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Child safety breakaway - chain will be no lower than 600mm from floor, 3-5 weeks from date of order	1.00	58.50
Curtain Rails	Bedroom 3 - To supply 1 Curtain Rails ,Bedroom 3, Yes, Fitted to wooden frames, 1705, Colour: White, 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	101.06
Curtains	Bedroom 3 - To supply 1 Curtains ,Bedroom 3, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 1705, Outside Recess, Top of Curtain, Apex ceiling, -, Hanging onto face fixed curtain rail, 1634, 35mm either side., Below Sill, 1265, Making Drop: 1265, Blackout Lining, White, Fitting, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	443.05

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Curtain Rails	Bedroom 3 - To supply 1 Curtain Rails ,Bedroom 3, Yes, Fitted to wooden frames, 1198, Colour: White, 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	86.48
Curtains	Bedroom 3 - To supply 1 Curtains ,Bedroom 3, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 1198, Outside Recess, Top of Curtain, Apex ceiling, -, Hanging onto face fixed curtain rail, 1176, 11mm either side., Below Sill, 1525, Making Drop: 1525, Blackout Lining, White, Fitting, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	306.57
Curtain Rails	Bedroom 2 - To supply 1 Curtain Rails ,Bedroom 2, Yes, Fitted to plaster, 1970, Colour: White, Top of rail 110mm above the reveal., 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	108.38
Curtains	Bedroom 2 - To supply 1 Curtains ,Bedroom 2, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 1970, Outside Recess, Top of Curtain, 2384, 325, Hanging onto face fixed curtain rail, 1570, 200mm either side., Below Sill, 1480, Making Drop: 1480, Blackout Lining, White, Fitting, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	443.05
Curtain Rails	Bedroom 1 - To supply 1 Curtain Rails ,Bedroom 1, Yes, Fitted to wooden frames, 1648, Colour: White, Top of rail 130mm above the reveal., 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	101.06
Curtains	Bedroom 1 - To supply 1 Curtains ,Bedroom 1, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 1648, Outside Recess, Top of Curtain, 2384, 325, Hanging onto face fixed curtain rail, 1602, 23mm either side., Below Sill, 1600, Making Drop: 1600, Blackout Lining, White, Fitting, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	443.05
Curtain Rails	Bedroom 1 - To supply 1 Curtain Rails ,Bedroom 1, Yes, Fitted to wooden frames, 2040, Colour: White, Track fitting above wooden surround., 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	115.67

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Curtains	Bedroom 1 - To supply 1 Curtains ,Bedroom 1, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 2040, Outside Recess, Top of Curtain, 2384, 325, Hanging onto face fixed curtain rail, 1628, 208mm either side., Below Sill, 1592, Making Drop: 1592, Blackout Lining, White, Fitting, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	443.05
Duo Roller Blinds	Top Staircase - To supply 1 Duo Roller Blinds ,Top Staircase, Yes, Recess, 445, 1737, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Somfy Situo 5 RTS II Pure, Chargers: 2 4m Extension Cable for Charger,Li ion Charger	1.00	424.70
Duo Roller Blinds	Top Staircase - To supply 1 Duo Roller Blinds ,Top Staircase, Yes, Recess, 1585, 1737, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order	1.00	586.70
Duo Roller Blinds	Top Staircase - To supply 1 Duo Roller Blinds ,Top Staircase, Yes, Recess, 447, 1737, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	361.70
Roller Blinds	1st Floor Shower Room - To supply 1 Roller Blinds ,1st Floor Shower Room, Fabric: Plaza, Color: Steel, Pricing Band: Band B - RB, Yes, 591, 1110, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Child safety breakaway - chain will be no lower than 600mm from floor, 3-5 weeks from date of order	1.00	58.50
Roller Blinds	1st Floor Shower Room - To supply 1 Roller Blinds ,1st Floor Shower Room, Fabric: Plaza, Color: Steel, Pricing Band: Band B - RB, Yes, 1268, 1266, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Child safety breakaway - chain will be no lower than 600mm from floor, 3-5 weeks from date of order	1.00	128.50

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Roller Blinds	1st Floor Bathroom - To supply 1 Roller Blinds ,1st Floor Bathroom, Fabric: Plaza, Color: Steel, Pricing Band: Band B - RB, Yes, 1269, 1102, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Child safety breakaway - chain will be no lower than 600mm from floor, 3-5 weeks from date of order	1.00	115.33
Curtain Rails	Main Bedroom - To supply 1 Curtain Rails ,Main Bedroom, Yes, Fitted to plaster, 2390, Colour: White, Top of track 80mm above the reveal., 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	122.96
Curtains	Main Bedroom - To supply 1 Curtains ,Main Bedroom, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 2390, Outside Recess, Top of Curtain, 2637, 217, Hanging onto face fixed curtain rail, 1892, 249mm either side., Below Sill, 1945, Making Drop: 1945, Blackout Lining, White, Fitting, Piped tiebacks in matching fabric, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	615.91
Curtain Rails	Main Bedroom - To supply 1 Curtain Rails ,Main Bedroom, Yes, Fitted to plaster, 3294, Colour: White, Top of track 80mm above the reveal., 3 5 weeks from date of order, White aluminium curtain rail with nylon runner and brackets Hand operated Comes with a 3 year guarantee, CRS Draw Rod White ,Fitting	1.00	152.15
Curtains	Main Bedroom - To supply 1 Curtains ,Main Bedroom, Yes, Fitting to New Rails or Poles, Heading: Pencil Pleat Heading, Rosa, Bluebell, 3294, Outside Recess, Top of Curtain, 2637, 217, Hanging onto face fixed curtain rail, 2634, 330mm either side., Below Sill, 1947, Making Drop: 1947, Blackout Lining, White, Fitting, Piped tiebacks in matching fabric, 4-6 weeks from date of order, All curtains made in the UK hand finished with weighted corners, Pair or Single: Pair, Fabric Type: Standard	1.00	779.43
Duo Roller Blinds	Study - To supply 1 Duo Roller Blinds ,Study, Yes, Blind, 1260, 1790, Face Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Somfy Situo 1 RTS II Pure, Added to previous blind, Right hand motor. Fitting against the ceiling., Fitting, 3-5 weeks from date of order	1.00	549.20

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Product	Description	Qty	Price
Duo Roller Blinds	1st Floor Lounge - To supply 1 Duo Roller Blinds ,1st Floor Lounge, Yes, Recess, 1584, 2215, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Somfy Situo 5 RTS II Pure, Added to previous blind, Right hand motor. Fitting height 2376mm., Fitting, 3-5 weeks from date of order	1.00	655.60
Duo Roller Blinds	1st Floor Lounge - To supply 1 Duo Roller Blinds ,1st Floor Lounge, Yes, Recess, 451, 1580, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Left hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	352.70
Duo Roller Blinds	1st Floor Lounge - To supply 1 Duo Roller Blinds ,1st Floor Lounge, Yes, Recess, 1734, 1580, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order	1.00	584.90
Duo Roller Blinds	1st Floor Lounge - To supply 1 Duo Roller Blinds ,1st Floor Lounge, Yes, Recess, 450, 1580, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	352.70
Duo Roller Blinds	1st Floor Lounge Annex - To supply 1 Duo Roller Blinds ,1st Floor Lounge Annex, Yes, Recess, 1468, 1280, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Somfy Situo 5 RTS II Pure, Added to previous blind, Align and Match, Left hand motor. Fitting height 2315mm., Fitting, 3-5 weeks from date of order	1.00	574.90
Duo Roller Blinds	1st Floor Lounge Annex - To supply 1 Duo Roller Blinds ,1st Floor Lounge Annex, Yes, Recess, 1528, 1280, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Align and Match, Left hand motor. Fitting height 2315mm., Fitting, 3-5 weeks from date of order	1.00	559.70

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Roller Blinds	Kitchen - To supply 1 Roller Blinds ,Kitchen, Fabric: Akita, Color: Dawn, Pricing Band: Band D - RB, Yes, 1219, 950, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Motor 12v Built In Battery Sonesse Ultra 30 WF RTS Li Ion 40mm Tube, Somfy Li Ion Charger,Somfy Situo 5 RTS Pure II, Right Motor, 70mm Full Fascia Open Cassette, Standard No Fabric Cover, White Hardware, Motorised, Remote control and charger included with this blind., 3-5 weeks from date of order	1.00	407.84
Roller Blinds	Kitchen - To supply 1 Roller Blinds ,Kitchen, Fabric: Akita, Color: Dawn, Pricing Band: Band D - RB, Yes, 1239, 950, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Motor 12v Built In Battery Sonesse Ultra 30 WF RTS Li Ion 40mm Tube, No Controls Required for this Blind, Right Motor, 70mm Full Fascia Open Cassette, Standard No Fabric Cover, White Hardware, Motorised, 3-5 weeks from date of order	1.00	329.54
Roller Blinds	Kitchen Door - To supply 1 Roller Blinds ,Kitchen Door, Fabric: Akita, Color: Dawn, Pricing Band: Band D - RB, Yes, 1490, 2065, Recess Size, Yes, Top Fix, Fitted to plaster - Inside Recess, Reverse Roll - Fabric rolls away from window, Motor 12v Built In Battery Sonesse Ultra 30 WF RTS Li Ion 40mm Tube, No Controls Required for this Blind, Right Motor, 70mm Full Fascia Open Cassette, Standard No Fabric Cover, White Hardware, Motorised, 3-5 weeks from date of order	1.00	410.72
Duo Roller Blinds	Utility Room - To supply 1 Duo Roller Blinds ,Utility Room, Yes, Recess, 1225, 938, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Left hand motor. Fitting height 2070mm., Fitting, 3-5 weeks from date of order	1.00	426.20
Intu Venetian Blinds	Back Door - To supply 1 Intu Venetian Blinds ,Back Door, 549, 908, Colour: 0204, White Head and Bottom Rails, 22mm, Bead Fix, 3-5 weeks from date of order, Bead Fix Screwless Option - Aluminium Venetian slats fit within beading of the window slats close against a small frame for improved privacy	1.00	161.28
Duo Roller Blinds	Dining Room - To supply 1 Duo Roller Blinds ,Dining Room, Yes, Recess, 1133, 1760, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Somfy Situo 1 RTS II Pure, Added to previous blind, Right hand motor. Fitting height 2120mm., Fitting, 3-5 weeks from date of order	1.00	527.60

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Duo Roller Blinds	Lower Lounge - To supply 1 Duo Roller Blinds ,Lower Lounge, Yes, Recess, 1580, 2100, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Somfy Situo 5 RTS II Pure, Added to previous blind, Left hand motor. Fitting height 2100mm., Fitting, 3-5 weeks from date of order	1.00	655.60
Duo Roller Blinds	Lower Lounge - To supply 1 Duo Roller Blinds ,Lower Lounge, Yes, Recess, 437, 1145, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Left hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	345.50
Duo Roller Blinds	Lower Lounge - To supply 1 Duo Roller Blinds ,Lower Lounge, Yes, Recess, 1689, 1145, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order	1.00	552.50
Duo Roller Blinds	Lower Lounge - To supply 1 Duo Roller Blinds ,Lower Lounge, Yes, Recess, 437, 1145, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	345.50
Duo Roller Blinds	Lower Staircase - To supply 1 Duo Roller Blinds ,Lower Staircase, Yes, Recess, 466, 755, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Somfy Situo 5 RTS II Pure, Chargers: Added to previous blind	1.00	379.97
Duo Roller Blinds	Lower Staircase - To supply 1 Duo Roller Blinds ,Lower Staircase, Yes, Recess, 1605, 755, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Sonesse Ultra 30 RTS Li ion Rechargeable Motor, Added to previous blind, Added to previous blind, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order	1.00	489.50

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Duo Roller Blinds	Lower Staircase - To supply 1 Duo Roller Blinds ,Lower Staircase, Yes, Recess, 450, 755, Top Fix Brackets, Fabric: Setosa, Color: White, 70mm Full Fascia Open Cassette, White, Standard No Fabric Cover, Somfy Roll-up 28 inc. External Battery Pack, Align and Match, Right hand motor. Fitting @ 40mm from the window frame., Fitting, 3-5 weeks from date of order, Controls: Added to previous blind, Chargers: Added to previous blind	1.00	329.30
Customer Note	- To supply Customer Note ,Original price £18,103.47 £1104.32 discount applied Final price £16,999.15		

Thank you for your order

WE WILL BE IN TOUCH WHEN YOUR ORDER IS READY FOR COLLECTION/DELIVERY/FITTING

Payment Terms:

25% deposit is required on all orders (unless otherwise stated).
 50% is due when the installation date is booked.
 25% is payable on day of completed installation.

Bank Details:

HSBC Westcountry Blinds Ltd
 Sort Code 40-30-25 Acc. No. 21356909

	%	917.40
Subtotal		14,121.88
VAT Amount		2,824.38
Invoice Total		16,946.26
Amount Paid		4,250.00
Amount Outstanding		12,696.26

All products remain the property of Westcountry Blinds Ltd until payment has been received in full.

- Terms & Conditions -

Westcountry Blinds ("We", "us", "the company", "our") aims to trade fairly and ethically with our customers ("you", "your") to standards that meet or exceed your requirements. These Terms and Conditions form the contractual framework for the relationship between you and us.

- General -

Acceptance of these terms and conditions is implied by you placing an order with us, either verbally or in writing or by your use of our website and they shall apply to all subsequent orders and activity between you and us unless specifically amended.

These terms and conditions may be modified from time to time and you will be bound by our terms and conditions prevailing at the time of your order. You are therefore advised to check our terms and conditions at time of order, even if you have ordered from us before.

These terms and conditions govern the entire contract between us and you and supersede all preceding agreements between us and you. The provisions will apply in full except as expressly amended in writing by the directors of the company. Contracts between us and you will be governed by the laws of England and Wales and shall not be determined under any other jurisdiction. Our Company Registration Number is 4753580 and our VAT number is 830 7394 27

If you breach any of these terms and conditions and we take no action against you, we retain the right to use our rights and remedies in the event of any other breach by you. You agree to indemnify us against all liabilities arising from your breach of these terms and conditions including breaches by other persons acting on your behalf or enabled by your action or inaction to represent themselves as you.

If any part of these terms and conditions is unenforceable for legal or statutory reasons, the rest of the terms and conditions shall remain in full force.

We reserve the right to make changes to our range of goods, services and prices without notice, but such changes shall not affect your rights as a consumer.

You must be over 18 years of age to enter into any contract with us.

You must have the funds and a suitable mechanism for payment sufficient for meeting your obligations, before entering into a contract with us.

We reserve at our discretion at any time without explanation the right not to trade with you.

- Intellectual Property, Copyright, Designs and Content -

The intellectual property, including website content (photographs, graphics, text and design), HTML code and programming, printed material, design drawings and specifications, design schemes and sample boards and all other such material is reserved by us and our licensors. Except as necessary for the purpose of doing business with us, you may not copy, store, distribute or publish in any format any such material nor modify nor create derivative works from such material.

- Your Rights -

Your statutory rights will apply to all transactions between us and you.

Consumer protection legislation applies to consumers (customers not acting in the course of a business) and provides that goods we supply to you will be of satisfactory quality and fit for purpose and that you will have certain remedies if the goods are defective.

For orders placed on our website, your purchases will also be subject to the Distance Selling Regulations, which provide for cancellation of an order by you, subject to certain conditions.

Business customers are not subject to the same legislation, but are subject to these terms and conditions of business except as specifically amended by us.

- Limits to Our Liability -

We reserve the right to change or discontinue any or all of the goods and services that we make available to you and we shall not be liable to you for any consequences of any such changes or discontinuations.

In the event of any defect or failure in the goods or services supplied to you, our liability shall be limited to the price paid by you for such specific goods or services as found to be faulty or defective. Under no circumstances shall we be held liable for any consequential loss or damage.

We take care to provide accurate product information to you, but we cannot be held responsible for typographical or similar errors in product descriptions and you are asked to check details with us if there appears to be an error.

We will not be held liable for any direct or consequential losses due to our failure to meet our contractual obligations to you when due to circumstances, events or actions that are beyond our control (force majeure).

- Privacy and Data Protection -

We will protect your privacy and use your information in accordance with the Data Protection Act 1998. Westcountry Blinds Ltd is the data controller for the purposes of this Act.

We will only disclose your information to our essential service partners, such as our card payment processor, credit and security agency (anti-fraud), deliverers and suppliers. Your details will not be given or sold to anyone else except with your express consent.

We will take all reasonable steps to ensure the safety of any personal information that you give to us. There are some inherent risks in transmitting sensitive information over the internet or indeed by post or other means. You are responsible for taking due care when transmitting such information to us. We will handle such information with all care and cannot be held liable for its theft or misuse.

We do keep your details on our database (any payment details, including card details are kept securely in encryption by Sagepay, our payment processor). This is to enable us to update you with news and offers and for marketing analysis. You may opt out of receiving information or offers from us if you prefer.

Visitors to our website may receive "cookies" from us. These are small information files that enable the websites to recognise you and save you time if you revisit our websites. You can change your computer settings to disallow such cookies unless you give permission. Our website also collect statistics on visitor numbers and durations. This information is anonymous and is used for statistical trends and analysis. It does not track visitors by name or location.

If you are not happy with our use of Cookies, then you should either not use this site, or you should delete cookies having visited the site, or you should browse the site using your browser's anonymous usage setting ("Incognito" in Chrome, "Private" in Internet Explorer, "Private Browsing" in Firefox and Safari).

We will disclose your details to a properly authorised authority if required to do so by law or in relation to any safety, fraud, or criminal matter.

In the event of Westcountry Blinds Ltd passing in part or as a whole to new ownership, our database may pass with the business, subject to the undertakings contained in these terms and conditions.

You may check with us at any time the details that you have provided to us. We will ask you for proof of identity before giving you such details.

- Ordering From Us -

A contract is made between us and you when you have submitted an order to us and we have accepted that order and confirmed delivery arrangements and payment has been processed and received by us (excepting account customers, see below). Acknowledgement of receipt of your order does not constitute acceptance.

Delivery of an order may be delayed by carriers or other cause, such as a supply problem. We will not be held liable for costs or damages arising from such delays.

Whilst we make every effort to be accurate in the details that we provide you with, if we have made an error in a price quoted to you or in any other significant detail, we will invite you to continue with your order at the corrected price/detail or to cancel or amend your order.

We will provide prices for our goods and services and confirm these at time of order acceptance by us. In the event of further goods or services being requested by you, additional charges may be incurred. These will be notified to you in advance.

We retain title (ownership) to the goods we have provided to you until they have been paid for in full. Regardless of title or any other considerations, you become responsible for the safe keeping of goods as soon as they have been delivered to you or your representative (signed for or placed in your premises). You are strongly advised to arrange adequate security and insurance.

If you ask us to store your goods for you, we will do so at your risk. If we make a charge for such storage, we will be responsible for loss, damage or theft.

Unless clearly stated otherwise, estimates and quotations are made exclusive of VAT, which will be added at the rate prevailing at the relevant

contract

date. Goods offered for sale on our website are priced at VAT inclusive prices when sold in the United Kingdom except when stated otherwise.

On larger project work, specifications may be subject to change by us due to availability or suitability of specified items, but such changes shall not be detrimental to the project as a whole and you will be consulted on any substantive changes to specification. Larger project specification changes requested by you will be accommodated where possible but may incur extra charges. Delivery date changes may also incur extra charges.

You are asked to ensure that we can gain access to your premises where necessary for the completion of your work. If we fail to gain access at an agreed time, you may incur extra charges.

All credit account customers will be required to make deposit payments and, on larger projects, stage payments, balanced up to the contract price with a final payment upon completion.

Particular terms may apply to such customers and may differ in detail from these terms and conditions. These different terms and conditions will be discussed and agreed in advance. In any event, for all customers, first orders will require Pro Forma payment.

Credit facilities may be withdrawn or orders suspended or refused at any time without notice if credit account customers do not adhere to their agreed terms. We reserve the right to cancel the contract with a credit account customer at any time prior to receipt of their deposit payment or in the event of failure to adhere to payment terms and we will not be held liable for any consequential loss or damage arising.

- Returns and Cancellations Retail Customers -

If you are a non-business customer and have not ordered goods or services through our websites, returns and cancellations are treated in the same way as for business and interior design service customers.

- Returns and Cancellations Website Customers -

In addition to consumer and statutory rights, the Distance Selling Regulations apply to Retail customers ordering on the website. Please see our Delivery & Returns page for more information.