

Westcountry Blinds Ltd

13-14 Marsh Lane Retail Park

Hayle

TR27 5JR

Phone : 01736 752 397

Fax : 01736 754 518

Web: www.westcountryblinds.co.uk

Email: info@westcountryblinds.co.uk



VAT Reg No: 830 7394 27 - Registered in England: 4753580
 Registered Office: The Stables, New Rd, Tregeseal, St. Just, TR19 7RZ

Deliver To:

ATTN:Mandy Mason
 Tregenna Castle
 St. Ives
 TR26 2DE

INVOICE: 19525**INVOICE DATE:** 02-05-2025**ORDER NO:** W0022705**ACCT REF:**

Details	Unit Price	Disc Amt	Net Amount
Gables - To supply 1 Roller Blinds ,Gables, Yes, Face Fix, Fitted to wooden frames Inside Recess, Standard, Yes, 994, 1002, Recess Size reduced 3mm, Fabric: Henlow, Color: Dusk, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Left Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Front left window., 3 5 weeks from date of order	101.76		101.76
Gables - To supply 1 Roller Blinds ,Gables, Yes, Face Fix, Fitted to wooden frames Inside Recess, Standard, No, 670, 1000, Cloth Size overall width of blind 35mm wider than ordered size, Fabric: Henlow, Color: Dusk, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Left Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Back of door., 3 5 weeks from date of order	85.29		85.29
Gables - To supply 1 Roller Blinds ,Gables, Yes, Face Fix, Fitted to wooden frames Inside Recess, Standard, Yes, 1978, 1002, Recess Size reduced 3mm, Fabric: Henlow, Color: Dusk, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Front right window., 3 5 weeks from date of order	198.67		198.67
Gables - To supply 1 Roller Blinds ,Gables, Yes, Face Fix, Fitted to wooden frames Inside Recess, Standard, Yes, 1209, 1195, Recess Size reduced 3mm, Fabric: TBC, Color: TBC, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Left Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Kitchen left window. Fabric: Sora Sky, 3 5 weeks from date of order	147.32		147.32
Gables - To supply 1 Roller Blinds ,Gables, Yes, Face Fix, Fitted to wooden frames Inside Recess, Standard, Yes, 1378, 1248, Recess Size reduced 3mm, Fabric: TBC, Color: TBC, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Left Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Kitchen right window. Fabric: Sora Sky, 3 5 weeks from date of order	163.78		163.78
Gables - To supply 1 Duette Blind BB Models ,Gables, Yes, Yes, 668, 1080, Blind Size, Fabric: Fixe Elan, Color: Elephant - 4532, White Hardware, Fixed metal handle colour coded to hardware, BB10T Top Bar and Bottom Bar Operated from the bottom up, Back of kitchen door., 4 6 weeks from date of order	136.88		136.88
Gables - To supply 1 Wooden Venetian Blinds ,Gables, Yes, Fitted to plaster, Recess Size, 1042, 963, Colour: Pure White, 63 5mm Catenary Valance, Tapes not required, SmartLift Cordless, Cordless Raise Lower, Right, Standard Multi Fix, Fitting, Top of the Stairs., 3 5 weeks from date of order, Fitting Height: 1675	293.87		293.87
Gables Twin Bedroom - To supply 1 Velux Blackout Roller Blinds ,Gables Twin Bedroom, Yes, Standard Fit Standard Ladder, Manual, 705, Brushed Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	116.71		116.71
Gables Twin Bedroom - To supply 1 Velux Blackout Roller Blinds ,Gables Twin Bedroom, Yes, Standard Fit Standard Ladder, Manual, 705, Brushed Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	116.71		116.71

Westcountry Blinds Ltd

13-14 Marsh Lane Retail Park
 Hayle
 TR27 5JR

Phone : 01736 752 397

Fax : 01736 754 518

Web: www.westcountryblinds.co.uk

Email: info@westcountryblinds.co.uk



VAT Reg No: 830 7394 27 - Registered in England: 4753580
 Registered Office: The Stables, New Rd, Tregeseal, St. Just, TR19 7RZ

Deliver To:

ATTN:Mandy Mason
 Tregenna Castle
 St. Ives
 TR26 2DE

INVOICE: 19525

INVOICE DATE: 02-05-2025

ORDER NO: W0022705

ACCT REF:

Details	Unit Price	Disc Amt	Net Amount
Gables Double Bedroom - To supply 1 Velux Blackout Roller Blinds ,Gables Double Bedroom, Yes, Standard Fit Standard Ladder, Manual, 705, Brushed Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	116.71		116.71
Gables Double Bedroom - To supply 1 Duette Blind BB Models ,Gables Double Bedroom, Yes, Yes, 777, 771, Recess Size Width reduced by 5mm, Fabric: Fixe Elan Dark, Color: Elephant - 4532, White Hardware, Fixed metal handle colour coded to hardware, BB10T Top Bar and Bottom Bar Operated from the bottom up, 4 6 weeks from date of order	116.75		116.75
Plot 9 Bedroom 1 - To supply 1 Wooden Venetian Blinds ,Plot 9 Bedroom 1, Yes, Fitted to plaster, Recess Size, 1165, 1230, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 9 Bedroom 2 - To supply 1 Wooden Venetian Blinds ,Plot 9 Bedroom 2, Yes, Fitted to plaster, Recess Size, 1165, 1232, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 9 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 9 Living Room, Yes, Fitted to plaster, Recess Size, 1157, 1227, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 9 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 9 Living Room, Yes, Fitted to plaster, Recess Size, 970, 1227, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	150.27		150.27
Plot 9 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 9 Living Room, Yes, Fitted to plaster, Recess Size, 1161, 1227, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 9 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 9 Living Room, Yes, Fitted to plaster, Recess Size, 960, 1227, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	150.27		150.27
Plot 8 Bedroom 1 - To supply 1 Wooden Venetian Blinds ,Plot 8 Bedroom 1, Yes, Fitted to plaster, Recess Size, 1106, 1136, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	139.12		139.12

Westcountry Blinds Ltd

13-14 Marsh Lane Retail Park

Hayle

TR27 5JR

Phone : 01736 752 397

Fax : 01736 754 518

Web: www.westcountryblinds.co.uk

Email: info@westcountryblinds.co.uk



VAT Reg No: 830 7394 27 - Registered in England: 4753580
 Registered Office: The Stables, New Rd, Tregeseal, St. Just, TR19 7RZ

Deliver To:

ATTN:Mandy Mason
 Tregenna Castle
 St. Ives
 TR26 2DE

INVOICE: 19525**INVOICE DATE:** 02-05-2025**ORDER NO:** W0022705**ACCT REF:**

Details	Unit Price	Disc Amt	Net Amount
Plot 8 Bedroom 2 - To supply 1 Wooden Venetian Blinds ,Plot 8 Bedroom 2, Yes, Fitted to plaster, Recess Size, 1163, 1230, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 8 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 8 Living Room, Yes, Fitted to plaster, Recess Size, 1155, 1206, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 8 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 8 Living Room, Yes, Fitted to plaster, Recess Size, 967, 1206, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	150.27		150.27
Plot 8 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 8 Living Room, Yes, Fitted to plaster, Recess Size, 1154, 1210, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	168.84		168.84
Plot 8 Living Room - To supply 1 Wooden Venetian Blinds ,Plot 8 Living Room, Yes, Fitted to plaster, Recess Size, 962, 1210, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	150.27		150.27
Plot 8 Master Bedroom - To supply 1 Velux Blackout Roller Blinds ,Plot 8 Master Bedroom, Yes, Long Ladder Needed, Solar Powered, 705, White Painted Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	203.60		203.60
Plot 8 Master Bedroom - To supply 1 Roller Blinds ,Plot 8 Master Bedroom, Yes, Face Fix, Fitted to plaster Outside Recess, Standard, Yes, 1270, 1320, Blind Size, Fabric: TBC, Color: TBC, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Circular window. Fabric: Zafira Spice, 3 5 weeks from date of order	163.78		163.78
Plot 8 Back Room - To supply 1 Velux Blackout Roller Blinds ,Plot 8 Back Room, Yes, Long Ladder Needed, Solar Powered, 705, White Painted Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	203.60		203.60
Plot 5 Kitchen - To supply 1 Wooden Venetian Blinds ,Plot 5 Kitchen, Yes, Fitted to plaster, Recess Size, 1164, 980, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Box Brackets, Fitting, 3 5 weeks from date of order, Fitting Height: 2300	139.12		139.12

Westcountry Blinds Ltd

13-14 Marsh Lane Retail Park

Hayle

TR27 5JR

Phone : 01736 752 397

Fax : 01736 754 518

Web: www.westcountryblinds.co.uk

Email: info@westcountryblinds.co.uk



VAT Reg No: 830 7394 27 - Registered in England: 4753580
 Registered Office: The Stables, New Rd, Tregeseal, St. Just, TR19 7RZ

Deliver To:

ATTN:Mandy Mason
 Tregenna Castle
 St. Ives
 TR26 2DE

INVOICE: 19525**INVOICE DATE:** 02-05-2025**ORDER NO:** W0022705**ACCT REF:**

Details	Unit Price	Disc Amt	Net Amount
Plot 5 Lounge - To supply 1 Wooden Venetian Blinds ,Plot 5 Lounge, Yes, Fitted to plaster, Recess Size, 580, 1304, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Left Controls, Swivel Extension Brackets, Single Left Valance Return,Fitting,Pelmet 100mm overwide, Left hand side., 3 5 weeks from date of order, Fitting Height: 2300	100.85		100.85
Plot 5 Lounge - To supply 1 Wooden Venetian Blinds ,Plot 5 Lounge, Yes, Fitted to plaster, Recess Size, 1148, 1304, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Split Controls Tilt on Left Raise Lower on Right, Universal Swivel Brackets, Fitting, Centre., 3 5 weeks from date of order, Fitting Height: 2300	171.00		171.00
Plot 5 Lounge - To supply 1 Wooden Venetian Blinds ,Plot 5 Lounge, Yes, Fitted to plaster, Recess Size, 580, 1304, Colour: Pure, Stained Ends, Standard Valance - Colour Matched to Blind, Tapes not required, Cord Operated, Right Controls, Swivel Extension Brackets, Single Right Valance Return,Fitting,Pelmet 100mm overwide, Right hand side., 3 5 weeks from date of order, Fitting Height: 2300	100.85		100.85
Plot 5 Double Bedroom - To supply 1 Duette Blind TruFit ,Plot 5 Double Bedroom, Yes, Shaped bead - width & drop reduced by 1mm, 577, 1737, Fabric: Fixe Elan Dark, Color: Elephant - 4532, White Hardware, Fixed metal handle, colour coded to hardware, 4-6 weeks from date of order, Duette TruFit are a Screwless blind with 3m adhesive fixing side strips - can be operated from bottom up & top down	208.25		208.25
Plot 5 Double Bedroom - To supply 1 Duette Blind TruFit ,Plot 5 Double Bedroom, Yes, Shaped bead - width & drop reduced by 1mm, 577, 1737, Fabric: Fixe Elan Dark, Color: Elephant - 4532, White Hardware, Fixed metal handle, colour coded to hardware, 4-6 weeks from date of order, Duette TruFit are a Screwless blind with 3m adhesive fixing side strips - can be operated from bottom up & top down	208.25		208.25
Plot 5 Twin Bedroom - To supply 1 Roller Blinds ,Plot 5 Twin Bedroom, Yes, Top Fix, Fitted to plaster Inside Recess, Yes, 1160, 1228, Recess Size reduced 3mm, Fabric: TBC, Color: TBC, Standard Roll - Fabric rolls toward window, Manual Side Chain Control, Stainless Steel Chain, Right Control Chain, Cassette not required, Continuous chain cleated to wall chain will be no lower than 1500mm from floor, Circular window. Fabric: Jax Wheat, 3 5 weeks from date of order	143.44		143.44
Plot 5 Attic Bedroom - To supply 1 Velux Blackout Roller Blinds ,Plot 5 Attic Bedroom, Yes, Standard Fit Standard Ladder, Manual, 705, White Painted Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	119.13		119.13
Plot 5 Attic Bedroom - To supply 1 Velux Blackout Roller Blinds ,Plot 5 Attic Bedroom, Yes, Standard Fit Standard Ladder, Manual, 705, White Painted Aluminium, Fitting, Genuine Velux product, 3-5 weeks from date of order. Velux Powered option can be subject to extended lead times	119.13		119.13

Westcountry Blinds Ltd
13-14 Marsh Lane Retail Park
Hayle
TR27 5JR

Phone : 01736 752 397
Fax : 01736 754 518
Web: www.westcountryblinds.co.uk
Email: info@westcountryblinds.co.uk



VAT Reg No: 830 7394 27 - Registered in England: 4753580
Registered Office: The Stables, New Rd, Tregeseal, St. Just, TR19 7RZ

Deliver To:

ATTN:Mandy Mason
Tregenna Castle
St. Ives
TR26 2DE

INVOICE: 19525
INVOICE DATE: 02-05-2025
ORDER NO: W0022705
ACCT REF:

**WE WILL BE IN TOUCH WHEN YOUR ORDER IS READY FOR
COLLECTION/DELIVERY/FITTING**
**BALANCE ON COMPLETION - PLEASE HAVE YOUR PAYMENT READY FOR
COLLECTION**
PAYMENT BY DEBIT/CREDIT CARD WELCOME

Bank Details

Sort Codes 40-30-25
Acc No 21356909

Total Discount	
Total Net Amount	5,397.53
Carriage Net	0.00
Total VAT Amount	1,079.50
Invoice Total	6,477.03
Deposit Paid	6,477.03
Amount Due	0.00

Thank you for your order

- Terms & Conditions -

Westcountry Blinds ("We", "us", "the company", "our") aims to trade fairly and ethically with our customers ("you", "your") to standards that meet or exceed your requirements. These Terms and Conditions form the contractual framework for the relationship between you and us.

- General -

Acceptance of these terms and conditions is implied by you placing an order with us, either verbally or in writing or by your use of our website and they shall apply to all subsequent orders and activity between you and us unless specifically amended.

These terms and conditions may be modified from time to time and you will be bound by our terms and conditions prevailing at the time of your order. You are therefore advised to check our terms and conditions at time of order, even if you have ordered from us before.

These terms and conditions govern the entire contract between us and you and supersede all preceding agreements between us and you. The provisions will apply in full except as expressly amended in writing by the directors of the company. Contracts between us and you will be governed by the laws of England and Wales and shall not be determined under any other jurisdiction. Our Company Registration Number is 4753580 and our VAT number is 830 7394 27

If you breach any of these terms and conditions and we take no action against you, we retain the right to use our rights and remedies in the event of any other breach by you. You agree to indemnify us against all liabilities arising from your breach of these terms and conditions including breaches by other persons acting on your behalf or enabled by your action or inaction to represent themselves as you.

If any part of these terms and conditions is unenforceable for legal or statutory reasons, the rest of the terms and conditions shall remain in full force.

We reserve the right to make changes to our range of goods, services and prices without notice, but such changes shall not affect your rights as a consumer.

You must be over 18 years of age to enter into any contract with us.

You must have the funds and a suitable mechanism for payment sufficient for meeting your obligations, before entering into a contract with us.

We reserve at our discretion at any time without explanation the right not to trade with you.

- Intellectual Property, Copyright, Designs and Content -

The intellectual property, including website content (photographs, graphics, text and design), HTML code and programming, printed material, design drawings and specifications, design schemes and sample boards and all other such material is reserved by us and our licensors. Except as necessary for the purpose of doing business with us, you may not copy, store, distribute or publish in any format any such material nor modify nor create derivative works from such material.

- Your Rights -

Your statutory rights will apply to all transactions between us and you.

Consumer protection legislation applies to consumers (customers not acting in the course of a business) and provides that goods we supply to you will be of satisfactory quality and fit for purpose and that you will have certain remedies if the goods are defective.

For orders placed on our website, your purchases will also be subject to the Distance Selling Regulations, which provide for cancellation of an order by you, subject to certain conditions.

Business customers are not subject to the same legislation, but are subject to these terms and conditions of business except as specifically amended by us.

- Limits to Our Liability -

We reserve the right to change or discontinue any or all of the goods and services that we make available to you and we shall not be liable to you for any consequences of any such changes or discontinuations.

In the event of any defect or failure in the goods or services supplied to you, our liability shall be limited to the price paid by you for such specific goods or services as found to be faulty or defective. Under no circumstances shall we be held liable for any consequential loss or damage.

We take care to provide accurate product information to you, but we cannot be held responsible for typographical or similar errors in product descriptions and you are asked to check details with us if there appears to be an error.

We will not be held liable for any direct or consequential losses due to our failure to meet our contractual obligations to you when due to circumstances, events or actions that are beyond our control (force majeure).

- Privacy and Data Protection -

We will protect your privacy and use your information in accordance with the Data Protection Act 1998. Westcountry Blinds Ltd is the data controller for the purposes of this Act.

We will only disclose your information to our essential service partners, such as our card payment processor, credit and security agency (anti-fraud), deliverers and suppliers. Your details will not be given or sold to anyone else except with your express consent.

We will take all reasonable steps to ensure the safety of any personal information that you give to us. There are some inherent risks in transmitting sensitive information over the internet or indeed by post or other means. You are responsible for taking due care when transmitting such information to us. We will handle such information with all care and cannot be held liable for its theft or misuse.

We do keep your details on our database (any payment details, including card details are kept securely in encryption by Sagepay, our payment processor). This is to enable us to update you with news and offers and for marketing analysis. You may opt out of receiving information or offers from us if you prefer.

Visitors to our website may receive "cookies" from us. These are small information files that enable the websites to recognise you and save you time if you revisit our websites. You can change your computer settings to disallow such cookies unless you give permission. Our website also collect statistics on visitor numbers and durations. This information is anonymous and is used for statistical trends and analysis. It does not track visitors by name or location.

If you are not happy with our use of Cookies, then you should either not use this site, or you should delete cookies having visited the site, or you should browse the site using your browser's anonymous usage setting ("Incognito" in Chrome, "Private" in Internet Explorer, "Private Browsing" in Firefox and Safari).

We will disclose your details to a properly authorised authority if required to do so by law or in relation to any safety, fraud, or criminal matter.

In the event of Westcountry Blinds Ltd passing in part or as a whole to new ownership, our database may pass with the business, subject to the undertakings contained in these terms and conditions.

You may check with us at any time the details that you have provided to us. We will ask you for proof of identity before giving you such details.

- Ordering From Us -

A contract is made between us and you when you have submitted an order to us and we have accepted that order and confirmed delivery arrangements and payment has been processed and received by us (excepting account customers, see below). Acknowledgement of receipt of your order does not constitute acceptance.

Delivery of an order may be delayed by carriers or other cause, such as a supply problem. We will not be held liable for costs or damages arising from such delays.

Whilst we make every effort to be accurate in the details that we provide you with, if we have made an error in a price quoted to you or in any other significant detail, we will invite you to continue with your order at the corrected price/detail or to cancel or amend your order.

We will provide prices for our goods and services and confirm these at time of order acceptance by us. In the event of further goods or services being requested by you, additional charges may be incurred. These will be notified to you in advance.

We retain title (ownership) to the goods we have provided to you until they have been paid for in full. Regardless of title or any other considerations, you become responsible for the safe keeping of goods as soon as they have been delivered to you or your representative (signed for or placed in your premises). You are strongly advised to arrange adequate security and insurance.

If you ask us to store your goods for you, we will do so at your risk. If we make a charge for such storage, we will be responsible for loss, damage or theft.

Unless clearly stated otherwise, estimates and quotations are made exclusive of VAT, which will be added at the rate prevailing at the relevant

contract

date. Goods offered for sale on our website are priced at VAT inclusive prices when sold in the United Kingdom except when stated otherwise.

On larger project work, specifications may be subject to change by us due to availability or suitability of specified items, but such changes shall not be detrimental to the project as a whole and you will be consulted on any substantive changes to specification. Larger project specification changes requested by you will be accommodated where possible but may incur extra charges. Delivery date changes may also incur extra charges.

You are asked to ensure that we can gain access to your premises where necessary for the completion of your work. If we fail to gain access at an agreed time, you may incur extra charges.

All credit account customers will be required to make deposit payments and, on larger projects, stage payments, balanced up to the contract price with a final payment upon completion.

Particular terms may apply to such customers and may differ in detail from these terms and conditions. These different terms and conditions will be discussed and agreed in advance. In any event, for all customers, first orders will require Pro Forma payment.

Credit facilities may be withdrawn or orders suspended or refused at any time without notice if credit account customers do not adhere to their agreed terms. We reserve the right to cancel the contract with a credit account customer at any time prior to receipt of their deposit payment or in the event of failure to adhere to payment terms and we will not be held liable for any consequential loss or damage arising.

- Returns and Cancellations Retail Customers -

If you are a non-business customer and have not ordered goods or services through our websites, returns and cancellations are treated in the same way as for business and interior design service customers.

- Returns and Cancellations Website Customers -

In addition to consumer and statutory rights, the Distance Selling Regulations apply to Retail customers ordering on the website. Please see our Delivery & Returns page for more information.