ORDER CONFIRMATION

Hi Colin Macdonald,

Customer Ref:ORD20260117214424

Thank you for purchasing your garage door from Tradedor, we've included the details of your order below.
If there is an issue with this order please call us on 01603 743215 or reply back to this email, with all correspondence please remember to include the following reference number 4918 and we will be happy to help.

Customer REF: ORD20260117214424

Order details:

Name	Quantity	Price
RD77 Door	1	870.83

PAY NOW

Subtotal	£ 870.83
VAT	£ 174.17
Total	£ 1,045.00

Please be aware all finished door sizes work to a tolerance of up to +/- 6mm please take this into consideration when checking your dimensions

RD77 Door Specifications

Opening Width including Guides:2575mm

Opening Height to Top of Box: 2585mm

Guide Height: 2285mm

Drive Through Width: 2385mm

Estimated Drive Through Height: 2235mm

Quantity: 1

Width: 2385

Height: 2285

Curtain Size: TD77DSDMMO

Curtain Colour: Anthracite

Frame Colour: Anthracite

Motor Position: Left

Headroom: 300

Left Side: 95

Right Side: 95

Side Fixing: Standard Back Fixing

Top Box Fixing: Behind Opening Fixing

Top Box Choice: Full Box

Barrel Choice: 70 Octagonal Barrel

Controls: Hardwired Safety Edge Kit

Overrides: Standard Internal Manual Override

Motor Upgrade: Standard Motor

Fixing Kit: Anthracite

Customer Reference: ORD20260117214424

Total Door Width Over Guides: 2575

Total Door Height to Top of Box: 2585

Job Type: Delivery

Terms & Conditions

SUPPLY ONLY

In these terms and conditions, “we”/”us” means Rollerdor Ltd whose principal trading address is 10-12 Jarrold Way, Norwich NR5 9JD.

1. This document is intended to contain all the terms upon which you agree to purchase the products described on the order form from us. Any additional term or verbal agreement should be noted on the order form for the sake of clarity.
2. You will grant us access to the premises during our normal working hours Monday – Friday, excluding Public Bank Holidays to carry out our delivery of the products.
3. Our products are made to measure and are not sold “off the shelf”. As they are bespoke products, you do not have any right to cancel this contract in accordance with the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, where those Regulations apply.
4. We do not carry out any enquiries as to what consents may be required and it is your responsibility to ensure that you have obtained at your cost any consent that may be required for the contract to proceed. Such consents include, but are not limited to, those applicable to listed buildings, conservation areas or situations where Landlord or Freeholder consent is required.
5. We shall be entitled to assume that you have obtained any relevant consent. We accept no responsibility for any loss that you suffer or for any enforcement or other action that might be brought against you by a Local Authority or any other person or body in the event that you have failed to obtain all relevant consents.
6. Our website shows photographs of our products. Samples are also available upon request. We cannot guarantee that the product that we supply will be an exact match to any samples and photographs that we produce.
7. We are continually looking to improve the specification of our products. We will not make any changes to the product that you have ordered, which affect its visual appearance, but we reserve the right to provide different components if we believe that they will provide you with an improved overall product.
8. It is your responsibility to ensure that we can access your garage and its immediate vicinity to carry out our delivery and that you have removed any obstructions prior to our arrival so that we have unhindered access to carry out our works.
9. We will use our best efforts to honour any delivery date given, but there are occasions on which we are forced to cancel deliveries at short notice due to factors that are outside our reasonable control. Such factors include (but are not limited to) adverse weather or traffic conditions, mechanical breakdown, or illness. If we are unable to meet a delivery date, we shall give you as much notice as possible and arrange an alternative convenient date, but we shall not be liable for any losses that you may have suffered as a result of any such cancellation or delay.
10. Payment of the purchase price is due at the time that you place this order. Payments can be made by cheque payable to Rollerdor Ltd and crossed “A/C payee only”, credit card (not American Express), Paypal or by BACS to our nominated Bank account as appears on our invoice.
11. If payment is not made on the due date in accordance with this clause, we shall have the right to require payment of interest on the outstanding amount at a rate of 3% above Bank of England base rate accruing on a daily basis from the due date until date of actual payment. We also reserve the right to defer any manufacturer until such time as payment has been made.
12. We shall send you our formal written guarantee upon delivery provided that we have received payment of the balance due to us.
13. We undertake to provide replacement parts free of charge in respect of products supplied by us which prove defective as a result of faulty materials within the following periods from the date of installation or delivery (in the case of supply only contracts):Supply only doors – 2 years.Any claim under the guarantee must be made within a reasonable time.Any replacement parts or units supplied within the guarantee period will also be covered by the Guarantee, but only for the remainder of the Guarantee period.Our guarantee is a parts only guarantee and does not cover any labour costs that you may incur.
14. Our guarantee does not cover the following:

• Any damage caused by your failure to follow the regular maintenance instructions that are set out within the User Guide that you were given at the time of installation/delivery;
• Where the door is affixed to a wooden frame, any damage caused by your failure to periodically to coat the wood with a protective sealant;
• Damage due to accident, storm, flood or other adverse weather conditions or unusual physical or electrical stress;
• Any damage caused to the products caused by electrical works that have not been carried out by us;
• Any damage caused by any transportation/relocation of the product unless carried out by us;
• Any modifications, adjustments or repairs to the product that have not been carried out by us;
• Consumables such as batteries, fuses and bulbs;
• We have entered this contract on the understanding that you are a “consumer” as defined in the relevant legislation. As a result, we do not accept any liability for any business losses that you suffer in relation to the use of the property at which the installation has been, or is due to be, carried out. For the avoidance of any doubt, “business losses” include (but are not limited to) losses such as loss of rental income, professional fee income, loss of bookings and loss of profits. If you are operating any form of business at or from the installation address, we recommend that you take out insurance to cover such losses.

15. Nothing within our guarantee affects our obligation to exercise reasonable care and skill when performing the contract and to use products that are of satisfactory quality and fit for their normal purpose. Further information about your statutory rights can be obtained from your local Citizens Advice Bureau or Trading Standards Department.
16. If you sell the property, we will on request transfer the unexpired portion of the guarantee to the new owner, provided that the request has been made prior to sale so that we have the opportunity to inspect the products to ensure that the installation has not been neglected or misused. We reserve the right to charge you a transfer fee of £50 inclusive of VAT to cover the costs of our inspection, which must be paid before we transfer the guarantee.