

23/08/2021

Subject: FW: delays to awning orders
From: "Luxaflex - Sales (Shutters)" <sales@luxaflex-shutters.co.uk>
Sent: 23/08/2021 10:01:39
To: "info@talbots.im" <info@talbots.im>;

Hello,

As you are probably aware from previous emails, awning hardware suppliers are struggling to produce enough hardware to meet the current unprecedented demand for awnings, as well as having to deal with the global demand for aluminium which has pushed prices to record highs.

This is a situation affecting not only everybody in the Awning trade but also, as you will have now seen being reported in the media, supply chains for most industries are under immense pressure and experiencing problems and delays.

Unfortunately, as a result of this situation we have now been advised that our next expected delivery of grey hardware has been delayed by a further month which will mean a delay to producing your order listed below, which you may previously have been given an earlier delivery date for.

We will work through the backlog of orders in date order once the stock arrives and we hope to clear the backlog as soon as possible, certainly within a few weeks of the delivery. If your customer does not want to wait until then we are currently well stocked with white hardware so if they wish to change from grey to white we would be able to produce the order quicker than if they waited for the grey hardware to arrive.

HD 21-073742 Your Ref TS4676 Stock due to arrive: W/C 27/09

Our apologies for any inconvenience this may cause you or your customer.

Best regards,

Luxaflex Birmingham