

# Fault Report

FITTER NAME: /	FITTING DATE: 22/10/25
Customer Name: TALSON	
Customer Ref: 9316	
Salesperson: Gary	Salesperson called: Yes/No <input checked="" type="radio"/>
Blind Type and number: BED L	
Problem fixed on site: Yes/No	
Fault Description Pelmet fell off during the night and now damaged	
Action to Correct:- Re-order new pelmet	

# Rainbow Blinds

TEL: 01698 351888  
 enquiries@rainbow-blinds.com  
 rainbow-blinds-and-interiors.co.uk

Customer's Name TOLSON  
 Address 18A RADIO AVE  
MOMERVELL  
 Post Code ML1 5ET

Tel. home	
Tel. work	<u>0117 493683</u>
mobile	
email	

DATE MEASURED/ORDERED

23/09/25

Measured By:

Carl

**SPECIAL INSTRUCTIONS**

9316

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	<input checked="" type="checkbox"/>

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<u>EXACT</u>					<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<u>LOUNGE</u>	<u>2400</u>	<u>1500</u>	<u>50mm</u>	<u>ASA LUNAR 25mm CARBON/VEGETATION TAPE</u> <u>ANCE OR ORES</u>	<u>STD</u>	<u>2450</u>	<u>490</u>
<u>Bed</u>	<u>↓</u>	<u>↓</u>	<u>↓</u>	<u>↓</u>	<u>↓</u>	<u>↓</u>	<u>490</u>
<u>MASTER</u>	<u>↓</u>	<u>↓</u>	<u>↓</u>	<u>CARBON 38mm JET TAPE</u>	<u>↓</u>	<u>↓</u>	<u>521</u>
							<u>£1501</u>
				<u>All with RETURNS ON DELMERS</u>			<u>- 20%.</u>
							<u>£1201</u>
<u>* Pelmet fallen off during night *</u>							

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Rainbow Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 1201

DEPOSIT £ 600.50

BALANCE £ 600.50

Pd CASH 11/10/25  
 PRICE ACCEPTANCE Customer's Signature

GO AHEAD 11/10/25

CASH	CHEQUE	CARD
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**ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION**