

Fault Report

Customer Name: BARTON	Date: 11-3-26
Customer Reference: 9069	Fitter: GRAME
Salesperson: RONNIE	Salesperson called: Yes/ No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input checked="" type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/ No	
Blind Type and number: FLOOR L + R .	
Fault Description: VERTICAL BLINDS WRONG ON DOOR . MIS SOLD .	
Action to correct: REMAKE VERTICAL BLINDS . 1795 X 2120 LEAF CONTROL SPLIT DRAW 2200 INSTALL HEIGHT WHITE PVC FABRIC (SNOW) DART SNOW WHITE .	

RAINBOW

Fault Report

Customer Name: Ruth Barton	Date: 9/3/26 - SERVICE CALL - DAN
Customer Reference: 9069	Fitter: DAVID H - 18/6/25
Salesperson: Ronnie	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input checked="" type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: Verticals Ridge PVC Slats x2	
Fault Description: Wrong Stacking on LH blind should be LH Stack, so its away from the front door. PVC Slats keep braking. Child Safety not fixed to wall	
Action to correct: LH headrail to remake LH Stack and new slats or swap for non PVC slats. as not suitable for a main wall way. DS.	

ORDER TOTAL = £595.00
DEP PD = 5/6/25

Rainbow Blinds

TEL: 01698 351888
 enquiries@rainbow-blinds.com
 rainbow-blinds-and-interiors.co.uk

DATE MEASURED/ORDERED
 05/06/25
 Measured By:
 Ronnie

SPECIAL INSTRUCTIONS
 VERTICALS
 Size By Size

9069

P/CUST	<input checked="" type="checkbox"/>
NET	<input type="checkbox"/>
PRESS	<input type="checkbox"/>
RADIO	<input type="checkbox"/>
MAG.	<input type="checkbox"/>
VAN	<input type="checkbox"/>
RECC.	<input type="checkbox"/>
SHOP	<input type="checkbox"/>
TV	<input type="checkbox"/>
YELL P	<input type="checkbox"/>
OTHER	<input type="checkbox"/>

Customer's Name Ruth Barton
 Address 4 Park Quadrant
Wishaw
 Post Code M20DS

CURTAINS	<input type="checkbox"/>
PLEATED	<input type="checkbox"/>
ROLLERS	<input type="checkbox"/>
ROMANS	<input type="checkbox"/>
SHUTTERS	<input type="checkbox"/>
VENETIAN	<input type="checkbox"/>
VERTICALS	<input checked="" type="checkbox"/>
VISION	<input type="checkbox"/>
WOODEN	<input checked="" type="checkbox"/>

Tel. home
 Tel. work
 mobile 07825742178
 email

Fitters Req. Est. Time Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price	
EDDL								
EDDL L	755	2120	89	KIVA SELVIE	3ins FACE FIX	LS	2120	188
R	1030	2120	89	" " " " " "	RR	2120	251	
Peak Bed	1910	1030	35	SELVIE 9.5mm GRN LORNING	SD	2380	192	
DATE	1290	1050	44	" " " " " "	SD	4	124	
	1795			LEFT CONTROL SP.				

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Rainbow Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 545.00
 DEPOSIT £ 300.00
 BALANCE £ 245.00

PO 0506 RAIN STRIPE
 PRICE ACCEPTANCE Customer's Signature
Ruth Barton

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

CASH CHEQUE CARD



PO 1706 RAIN STRIPE