

# Rainbow Blinds

TEL: 01698 351888  
enquiries@rainbow-blinds.com  
rainbow-blinds-and-interiors.co.uk

Customer's Name EMMA SMITH  
Address 174 CLASCOW ROAD  
WISHAW  
Post Code ML2 7QH

Tel. home	
Tel. work	
mobile	<u>07512-858884</u>
email	

DATE MEASURED/ORDERED
<u>16 / 1 / 25</u>

Measured By:
<u>RONNIE</u>

SPECIAL INSTRUCTIONS	

8743

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	<input checked="" type="checkbox"/>
VISION	
WOODEN	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<u>Bed</u>	<u>1558</u>	<u>1007</u>	<u>89</u>	<u>Polaris Cloud 150</u>	<u>RS</u>	<u>2080</u>	<u>193</u>
						<input checked="" type="checkbox"/>	<u>160</u>
<u>Bed Curtain</u>	<u>1860</u>	<u>2160</u>		<u>Rise &amp; Slide 1/0 Lining</u>			<u>165 + 88</u>
<u>20 Pole</u>	<u>1860</u>	<u>2160</u>		<u>4cm already added for Equer</u>			
				<u>Service Panel Final</u>		<input checked="" type="checkbox"/>	<u>190</u>
				<u>Tie Back Poles Rise Slide x 2</u>			
				<u>CURTAIN £590 - cancelled</u>			
				<u>Pole £80 *</u>			
				<u>VERTICAL £160 *</u>			
				<u>£240 - Total Price (Amended)</u>			<u>£240.</u>
				<u>Refund £295.00 by BACS</u>			
				<u>17/1/25</u>			

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Rainbow Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 240.00 PRICE ACCEPTANCE Customer's Signature PD £415 1601 VISA REFUNDED £295 BACS 1701

DEPOSIT £ 120.00 to Emma Smith

BALANCE £ 120.00

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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**ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION**



## Donna Sweeney

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**From:** Emma Smith <emmasmithxx91xx@gmail.com>  
**Sent:** 17 January 2025 13:39  
**To:** Donna Sweeney  
**Subject:** Re: Urgent order change

Hi yes that's absolutely fine.  
As soon as you know a date of installation please let me know.  
Thanks a lot  
Sent from my iPhone

On 17 Jan 2025, at 13:37, Donna Sweeney <donna@rainbow-blinds.com> wrote:

Hi Emma

I can process your Refund by Bank Transfer but the balance of £120.00 will have to be paid when the fitting date is confirmed – please confirm acceptance?

Thanks

Donna Sweeney  
Accounts Controller

Rainbow Blinds & Fabrics Ltd  
Tel: 01698 351 888

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**From:** Emma Smith <emmasmithxx91xx@gmail.com>  
**Sent:** 17 January 2025 13:34  
**To:** Donna Sweeney <donna@rainbow-blinds.com>  
**Subject:** Re: Urgent order change

Hi  
Can I have the £295 refund please and I'll pay the 120 on installation day.  
My account details are  
Emma Smith  
10530664  
804851

Thanks very much  
Emma smith

On 17 Jan 2025, at 10:54, Donna Sweeney <donna@rainbow-blinds.com> wrote:

Hi Emma

Thank you for your email, I can confirm we have made the requested change to your order, please see below:-

8743 - Invoice - New Total £240.00.

As you have already paid £415.00 deposit, you will be due a refund, please advise which of the following would suit.

1. £175.00 refund which would mean you were fully paid.

OR

1. £295.00 refund which would mean you have paid £120.00 Deposit (50%) leaving a balance due of £120.00 (payment due when fitting date confirmed)

We can refund via a Bank Transfer (would require bank details) or by card?

Look forward to hearing from you.

Donna Sweeney  
Accounts Controller

Rainbow Blinds & Fabrics Ltd  
Tel: 01698 351 888

-----Original Message-----

From: Emma Smith <[emmasmithxx91xx@gmail.com](mailto:emmasmithxx91xx@gmail.com)>

Sent: 17 January 2025 08:18

To: Enquiries <[Enquiries@rainbow-blinds.com](mailto:Enquiries@rainbow-blinds.com)>

Subject: Urgent order change

Hi.

I had Ronnie visit me today and I made an order of blinds and curtains. I paid 50% of my total which was £415. My partner has come home and isn't willing to pay £500 odd pound for curtains so I need to cancel them from my order please. I still require the vertical blinds and the curtain pole to be fitted.

Thanks

Emma smith  
174 Glasgow road  
Wishaw