

5B/541SR

# Fault Report

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|--|----------------------------|
| Customer Name: McCutcheon  | Date: 11/4/24              |
| Customer Reference: 4960   | Fitter: Ross               |
| Salesperson: Gary  | Salesperson called: Yes/No |
| Blind Type and number: All 3 blinds  |                            |
| Fault Description:<br>Customer called in to say she didn't ask for bronze exposed bottom bars, even although it is on her ticket and |                            |
| Action to correct: signed for.<br><br>As per Graeme, collect blinds and bring back to factory to have bottom bars fabric wrapped     |                            |
| Problem fixed on site: Yes/No  |                            |
| Further action required:   |                            |