

RAIN 4062  
HARMON

# Fault Report

Customer Name: HARMON	Date: 16-3-23
Customer Reference: RAIN 4062 HARMON	Fitter: GRAEMIE
Salesperson:	Salesperson called: Yes/No
Blind Type and number: WOOD VENETIAN	
Fault Description: WOODEN BLIND LIFT CORD FRAYING. THIS IS THE 2ND TIME THIS BLIND HAS BEEN REPLACED. SAME ISSUE.	
Action to correct: PLEASE ARRANGE TO COLLECT BLIND ONE MORNING COME IN TO FACTORY TO RE-CORD THEN BE FITTED THAT NIGHT. THIS BLIND IS A BEDROOM WINDOW ON THE MAIN ROAD. £30 CHARGE.	
Problem fixed on site: Yes/No	
Further action required:	