

Fault Report

Customer Name: <u>Montgomery</u>	Date: <u>20/5/22</u>
Customer Reference:	Fitter: <u>Cameron</u>
Salesperson: <u>Walker</u>	Salesperson called: <u>Yes/No</u>
Blind Type and number: <u>Shutter 1</u>	
Fault Description: <u>Cover on door on shutter</u> <u>3 damaged / Damaged door</u> <u>trying to repair</u> <u>wrong cover strips sent.</u>	
Action to correct: <u>New Panel to be ordered</u> <u>can this be <u>Air freighted?</u></u> <u>New cover strips required</u>	
Problem fixed on site: Yes/No	
Further action required: <u>order strips (a)</u> <u>RH - 55mm wide</u> <u>LH - 55mm wide</u> <u>Top - 50mm</u> <u>All (a) shutter widths</u> <u>+ color</u>	