

Please return completed form to remakes@customwest.co.uk

Shutter Damage

Dealer Name:	Scot Blinds Larbert
Dealer Order No:	SB 3617 Morrison
CustomWest Order No: <small>(i.e. SS1407S12543)</small>	SS21035209032
Customer Name:	Scot Blinds Larbert
Date order place: <small>approx</small>	30/03/21
Freight Type Required for Remake (sea or air) *NB - if not advised goods will be sent seafreight by default	Air Sea Freight
Item No Damaged: <small>(as on system i.e. item #)</small>	8
Description of Damage: <small>i.e. 2 x louvers damaged or if panel damaged please state original config & panel required in brackets i.e. L(L)RR</small>	Please Replace Full Frame of item 8. Chargeable To Scot Blinds

Please include photos or video to support your request
Your remake may be delayed if photos are not provided

SB 3617
Morrison/R.

Fault Report

Customer Name: MORRISON	Date: 31-10-22
Customer Reference: SB 3617	Fitter: GRAME
Salesperson: ?	Salesperson called: Yes/No
Blind Type and number: ITEM 8 ON CW SITE.	
Fault Description: FRAME WRONG + DAMAGED. 1140 x 1142 LR FULL FRAME REQUIRED.	
Action to correct: RE ORDER ITEM 8.	
Problem fixed on site: Yes/No	
Further action required: Ordered @ customwest (04/11/22).	

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
Lounge	540	1440	63	001 Pure White	L		320
	1140	1435	63	Innane Kocoro	LR		660
	540	1435	63		R		320
Dining	540	1435	63		L		320
	540	1435	63		R		320
Door	1110	1995	63		LR		320 900
Kitchen	1715	990	Roller	Emerald Noir	L		125
Toilet	309	722	Intuv	oash			95
Dining Room	1140x1140						520
Door	1140x1140						520
	1135x2035						470

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SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

I have ordered the above goods and agree to pay the amount shown in full at the time of fitting. If payment is not made in full at that time Scotblinds, has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no occasioned by such removal.

TOTAL PRICE £4,230 **PRICE ACCEPTANCE Customer's Signature** PO 2903 SB VISA

DEPOSIT £2,115 **By:** Monison

BALANCE £2,115

CASH CHEQUE CARD

ALL BLINDS TO BE PAID FOR AT TIME OF FITTING



Registered No.: SC2899954

SB

Nicole McMillan

From: Graeme <Graeme@thegcgroup.co.uk>
Sent: 31 October 2022 15:14
To: Nicole McMillan
Subject: Sb3617 Morrison
Attachments: PXL_20221031_082327245.jpg

Hi Nicole,

I know the frame was wrong anyway but it came in damaged. In case you can claim it back from custom west. It's the way it's been packed and had it been the right frame we wouldn't have been able to fit it anyway.

Thanks.

Graeme McNeil

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