

# Fault Report

Customer Name: CRAWFORD	Date: 15/4/26
Customer Reference: 8216	Fitter: DAVID H.
Salesperson: DAN	Salesperson called: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input checked="" type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes <input checked="" type="checkbox"/> / No <input type="checkbox"/>	
Blind Type and number: 3 X SURREYWOODS GLOSS PURE 50MM	
Fault Description: ALL 3 BLINDS ARE MARKED	
Action to correct: RE-ORDER FROM SUPPLIER	

Customer has emailed photo in.  
Will let Graeme see them

URGENT



**BLINDS • CURTAINS • SHUTTERS**  
11 King St, Stenhousemuir, Larbert FK5 4HD  
Tel: 01324 555533  
enquiries@scot-blinds.co.uk  
www.scot-blinds.co.uk

DATE MEASURED/ORDERED
03/03/26
Measured By:
Dan

<b>SPECIAL INSTRUCTIONS</b>		8216
GRAEME		P/CUST <input checked="" type="checkbox"/>
SEE L12		NET <input type="checkbox"/>
*take down old Blinds.		PRESS <input type="checkbox"/>
		RADIO <input type="checkbox"/>
		MAG. <input type="checkbox"/>
		VAN <input type="checkbox"/>
		RECC. <input type="checkbox"/>
		SHOP <input type="checkbox"/>
		TV <input type="checkbox"/>
Fitters Req. 1		Est. Time 1 1/2
		Special RA (separate sheet)

Customer's Name Mr. Brian Crawford  
Address 67 Burnbank Road  
Grangemouth  
Post Code FH3 8RT

Tel. home	01324486779
Tel. work	
mobile	07720274600
email	

CURTAINS		
PLEATED		
ROLLERS		
ROMANS		
SHUTTERS		
VENETIAN		
VERTICALS		
VISION		
WOODEN		

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								yes		x		x	

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
Lounge	1990	1560	50	Sunwood (A)	std	2600	358
Stairs	435	1550	50	Gloss pure 50mm no tapes	std	2600	100
Front bed	1725	1540	50		std	2600	291
							total
							£749
							prev -100% Customer Sale
							£674
							-£24
							all in VAT inc
							£650

showroom price  
\* £450 \*  
Scotblinds

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Scotblinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 650-00

DEPOSIT £ /

BALANCE £ /

PO 1703 RAIN STRIPE  
PRICE ACCEPTANCE Customer's Signature  
GO AHEAD 17/3/26

CASH	CHEQUE	CARD
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**ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION**

