

SCOT BLINDS  
**Fault Report**

Customer Name: <u>HASTING</u>	Date: <u>15-12-25</u>
Customer Reference: <u><del>5570</del> 7947</u>	Fitter: <u><del>RONNIE</del> RONNIE</u>
Salesperson: <u>RONNIE</u>	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: <u>Yes/No</u>	
Blind Type and number: <u>FBEO L + FBEO RIGHT INTRU ROLLS</u>	
Fault Description: <u>BOTH BLOCK OUT FABRICS ARE STICKING TO THE WINDOWS.</u>	
Action to correct: <u>OPTIONS TO CORRECT, CHANGE BOTH BLINDS TO NON B/O OR TAKE OFF BOTH BLINDS EXPOSED TO TRY OF WINDOWS AND THEN REINSTALL</u> <u>CUSTOMER DOES NOT WANT ANY OF THESE OPTIONS AND WOULD LIKE A REFUND FOR THESE WINDOWS. THIS WAS CONVEYED TO ELACME</u>	

ORDER TOTAL = €1150.00  
 DEP PD = 23/10/25