

# Fault Report

Customer Name: <u>Smith</u>	Date: <u>18-7-25</u>
Customer Reference: <u>7686</u>	Fitter: <u>DAVID</u>
Salesperson: <u>RONNIE</u>	Salesperson called: <u>Yes/No</u>
Order Inputting Error <input checked="" type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: <u>Yes/No</u>	
Blind Type and number: <u>LIV MIDDLE SHUTTER FRAME</u>	
Fault Description: <u>NOT ALL PARTS OF FRAME SENT IN</u>	
Action to correct: <u>RH + LH FRAME NEEDED</u>	



**BLINDS • CURTAINS • SHUTTERS**  
 11 King St, Stenhousemuir, Larbert FK5 4HD  
 Tel: 01324 555533  
 enquiries@scot-blinds.co.uk  
 www.scot-blinds.co.uk

DATE MEASURED/ORDERED  
 5/12/24

Measured By:  
 RONNIE

**SPECIAL INSTRUCTIONS**

7686

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Customer's Name ELIZABETH SMITH  
 Address 17 JAMES SMITH AVE  
MADDISTON  
FALKIRK Post Code FK2 0FP

Tel. home	
Tel. work	
mobile	07866-713170
email	

CURTAINS		
PLEATED		
ROLLERS		
ROMANS		
SHUTTERS	<input checked="" type="checkbox"/>	
VENETIAN		
VERTICALS		
VISION		
WOODEN		

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
LIV L	540	1268	76	M.O RAIL 820mm	L	0.68	
M	2070	"	"	L FRAME TIMELESS WHITE WLR		2.88	
R	540	"	"	CENTRE TILT ROD	R	0.65	
OFFICE	2017	1265	"	M.O RAIL 830mm	L/R	2.55	
				DEEP BULLNZE 2 FRAME 38mm			
				CENTRE TILT ROD			
WASHTH BED							
L	588	1110	"	DEEP BULLNZE 2 RAIL 38	L	0.65	
M	870	1110	"	M.O RAIL 780mm	L/R	0.96	
L	584	1110	"	CENTRE TILT ROD	R.	0.65	
EN SUITE	838	945	PVC	BULLNZE 2 FRAME	L/R	0.79	
			76	M.O RAIL 505mm		9.84	
				CENTRE TILT ROD		3.44	

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Scotblinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE	£ 2760.00
DEPOSIT	£ 1380.00
BALANCE	£ 1380.00

PRICE ACCEPTANCE Customer's Signature  
 Pn 0512 58 VISA  
*[Signature]* 05/12/24

**ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION**

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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