

SB 5988 SMITH/R

SB 6498R1

# Fault Report

Customer Name: Smith	Date: 10/01/24
Customer Reference: <del>3454</del>	Fitter: David
Salesperson: David	Salesperson called: Yes/No
Blind Type and number: Spring rollers	
Fault Description:  Both spring operated rollers not working correctly Tried new spring and also putting the tension back in them. Customer unhappy and wants new ones. Have said about changing them to chains but not wanting that.	
Action to correct:	
Problem fixed on site: Yes/No	
Further action required:  *Please change to chain* Unsure if another fitter might have better luck fixing them might be worth a try. Kitchen L + R Please have 1 LH + 1 RH.	