

London Shades
54 Larkshall Road
LONDON
E4 6PD

ORDER CONFIRMATION 5021956087

Customer 11312059 Order date 16.03.2022

Your order number
B1681 Oliphant

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

| Item | Qty | Unit | Material | Delivery Due On | Unit price | Discount | Value in | £ |
|--------------------------|-----|------|---|-------------------|------------|------------------------|---------------|-------|
| 10 | 2 | PC | DSL MK04 0705SWL Solar blackout blind, Grey, WL Business Dev Disc | 28.04.2022 | 163.00 | 25.00 % 12.00 % | 205.38 | |
| Sub total | | | | | 326.00 | | 205.38 | |
| VAT | | | | | 20.00 | % of | 205.38 | 41.08 |
| Total amount in £ | | | | | | | 246.46 | |

Settlement terms
Payable immediately due net

Up to 00.00.0000 without deduction

Business Hours

VELUX Company Ltd

LONDON BRANCH
Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Fax
Internet www.VELUX.co.uk
E-Mail sales@velux.co.uk

Bank NORDEA BANK AB (publ),
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2L



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ORDER CONFIRMATION

Our contact centre opening hours are:-
Monday - Friday 08:30 -16:30.
Outwith these hours you can contact us by email.

Office Closure

Our offices will close for the Easter Break on Thursday 14th April at 16:30, and shall reopen on Tuesday 19th April at 08:30.

If you would prefer to email us, please do so on customer.support@velux.co.uk or customer.support@velux.ie
Product information can also be found on the VELUX website @ www.velux.co.uk or www.velux.ie

Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA