



**London Shades**  
**54 Larkshall Road**  
**LONDON**  
**E4 6PD**

## ORDER CONFIRMATION 5022057353

Customer 11312059 Order date 30.03.2022

Your order number  
B1269 Smith

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

### Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

### Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

| Item | Qty | Unit | Material   | Delivery Due On   | Unit price | Discount | Value in | £ |
|------|-----|------|--|-------------------|------------|----------|----------|---|
| 10   | 1   | PC   | DSL SK06 4580SWL<br>Solar blackout blind, Light Taupe, WL<br>Business Dev Disc | <b>12.05.2022</b> | 203.00     | 25.00 %  |          |   |
|      |     |      |  |                   |            | 12.00 %  | 127.89   |   |
| 20   | 1   | PC   | ZOZ 085<br>Adapter for manual blinds w. control bar<br>Business Dev Disc       | <b>05.04.2022</b> | 7.00       | 25.00 %  |          |   |
|      |     |      |  |                   |            | 12.00 %  | 4.41     |   |

### VELUX Company Ltd

LONDON BRANCH  
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Fife  
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SWIFT NDEAGB2L

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## ORDER CONFIRMATION

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|                          |        |      |               |
|--------------------------|--------|------|---------------|
| Sub total                | 210.00 |      | 132.30        |
| VAT                      | 20.00  | % of | 132.30        |
| <b>Total amount in £</b> |        |      | <b>158.76</b> |

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Settlement terms  
Payable immediately due net

Up to 00.00.0000 without deduction

### **Business Hours**

Our contact centre opening hours are:-  
Monday - Friday 08:30 -16:30.  
Outwith these hours you can contact us by email.

### **Office Closure**

Our offices will close for the Easter Break on Thursday 14th April at 16:30, and shall reopen on Tuesday 19th April at 08:30.

If you would prefer to email us, please do so on [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)  
Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA