



**London Shades**  
**54 Larkshall Road**  
**LONDON**  
**E4 6PD**

## ORDER CONFIRMATION 5029024170

Customer 11312059      Order date 30.04.2025

Your order number  
B4165 Meaden

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DKL UK08 1100SWL	<b>13.05.2025</b>	134.00	25.00 %		
			Manual blackout blind,dark blue,white channels,134x140					
			Business Dev Disc			12.00 %	84.42	
Sub total					134.00		84.42	
VAT					20.00	% of	84.42	16.88
<b>Total amount in £</b>							<b>101.30</b>	

Settlement terms  
Standard Payment Terms

Up to 00.00.0000 without deduction

### **Business Hours**

Our contact centre opening hours are:-  
Monday - Thursday 08:00 -16:30  
Friday 08:00 - 14:30

### Office Closure

Our office will be closed on Monday 5th May 2025, for a Company training event. We will reopen for business on Tuesday 6th May 2025 at 08:0

VELUX Company Ltd

Woodside Way  
Glenrothes  
Fife  
KY7 4ND

Telephone 01592 778225  
Fax  
Internet  
E-Mail

Bank Nordea Bank  
Account 404878-42867701  
IBAN GB95NDEA40487842867701  
SWIFT NDEAGB2LXXX

**London Shades**  
**54 Larkshall Road**  
**LONDON E4 6PD**

## ORDER CONFIRMATION

B2B Customers: Please be advised that any price discrepancies identified during the ordering process will be corrected in accordance with the 2025 price file

### **Amend or cancel an order.**

If you would like to amend or cancel your order, please email [orders@velux.co.uk](mailto:orders@velux.co.uk)

### **Returns**

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

### **All other queries**

For all other enquiries please visit us at GB [www.velux.co.uk/support](http://www.velux.co.uk/support) IE [www.velux.ie/support](http://www.velux.ie/support)

### **Product information**

Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

### **Delivery of palletised products**

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

Pine roof windows 100% PEFC certified certificate no. DNVFI-PEFC-COC75