

London Shades
54 Larkshall Road
LONDON
E4 6PD

ORDER CONFIRMATION 5028048013

Customer 11312059 Order date 21.10.2024

Your order number
B3792 Kelly

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	2	PC	DKL MK06 4581SWL	05.11.2024	102.00	25.00 %		
			Manual blackout blind,dark petrol,white channels,78x118					
			Business Dev Disc			12.00 %	128.52	
Sub total					204.00		128.52	
VAT					20.00	% of	128.52	25.70
Total amount in £							154.22	

Settlement terms
Standard Payment Terms

Up to 00.00.0000 without deduction

Business Hours

Our contact centre opening hours are:-
Monday - Thursday 08:00 -16:30
Friday 08:00 - 12:00

Outwith these hours you can contact us by email.

Amend or cancel an order.

If you would like to amend or cancel your order, please email orders@velux.co.uk

Returns

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Fax
Internet www.VELUX.co.uk
E-Mail sales@velux.co.uk

Bank Nordea Bank
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2LXXX

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ORDER CONFIRMATION

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

All other queries

For all other queries please email customer.support@velux.co.uk or customer.support@velux.ie

Product information

Product information can also be found on the VELUX website @ www.velux.co.uk or www.velux.ie

Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Delivery of palletised products

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA