



**London Shades**  
**54 Larkshall Road**  
**LONDON**  
**E4 6PD**

## ORDER CONFIRMATION 5028022393

Customer 11312059      Order date 16.10.2024

Your order number  
**B 3701 Shrubsole**

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	RFL M08 1086S	<b>31.10.2024</b>	96.00	25.00 %		
			Manual translucent roller blind,beige,aluminium channels,M08					
			Business Dev Disc			12.00 %	60.48	
Sub total					96.00		60.48	
VAT					20.00	% of	60.48	12.10
<b>Total amount in £</b>							<b>72.58</b>	

Settlement terms  
Standard Payment Terms

Up to 00.00.0000 without deduction

### **Business Hours**

Our contact centre opening hours are:-  
Monday - Thursday 08:00 -16:30  
Friday 08:00 - 12:00

Outwith these hours you can contact us by email.

### **Amend or cancel an order.**

If you would like to amend or cancel your order, please email [orders@velux.co.uk](mailto:orders@velux.co.uk)

### **Returns**

VELUX Company Ltd

Woodside Way  
Glenrothes  
Fife  
KY7 4ND

Telephone 01592 778225  
Fax  
Internet [www.VELUX.co.uk](http://www.VELUX.co.uk)  
E-Mail [sales@velux.co.uk](mailto:sales@velux.co.uk)

Bank Nordea Bank  
Account 404878-42867701  
IBAN GB95NDEA40487842867701  
SWIFT NDEAGB2LXXX



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## ORDER CONFIRMATION

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

### **All other queries**

For all other queries please email [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)

### **Product information**

Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

### **Delivery of palletised products**

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

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