

Terms and conditions

By accepting your estimate and making payment of your invoice, you are confirming that all of the information and specific details of your order are correct. You understand the quantity of products you are purchasing, how the products are going to be fitted, their functions and appearance once the installation has been completed.

You understand that each product purchased will have the necessary fittings and accessories to comply with UK Child Safety Law, where required. For further information on Child Safety Law you can find full details at the following web address <https://www.makeitsafe.org.uk/>

You understand you can cancel or make changes to your order up to 24 hours after making a 50% deposit payment, you will confirm you wish to cancel or change your order by email to the following address, sales@littlehamptonblinds.co.uk . If you decide to cancel or would like to change your order after the 24 hour cancellation period, you will lose the 50% deposit.

Estimated installation times from placing your order or from final survey:

Blinds - 6 Weeks

Curtains - 6 Weeks

Craft Wood & Wood Shutters - 16 Weeks

Faux Wood Shutters - 8 Weeks

Awnings - 10 Weeks

Estimated lead times are based on standard ordering conditions, these times may vary depending on the following factors beyond our control:

Delayed Shipping

Damage in Transit

Product Availability

Quality Control

Installation Availability

If your order is delayed beyond our control you are unable to cancel your order and we will NOT offer a discount as compensation for the delay.

On the day of installation you are required to clear any surfaces of which your products are being installed and provide a clear, safe environment for the installer. We will require full access of the installation site, meaning any furniture or obstructions in the room of installation are required to be removed. If we are installing shutters we will require one large clear space in the property, which is large enough to build the frames flat on the floor. We reserve the right to cancel your installation if the property is not clear of space to install your products safely and you may be charged a second installation appointment fee. If you have any mobility issues or require assistance with moving furniture, please advise us at the point of booking your installation.

If you cancel your appointment within 24hrs of your installation date, you may be charged a second installation fee.

We are proud to offer a market leading 2 year warranty as standard on all of our every day blinds and 5 year warranty with Luxaflex Blinds. Luxaflex Awnings and External Shading have a 5 Year Warranty. Faux Wood Shutters are offered with a 10 year warranty and Craft Wood and Wood Shutters a Life Time Warranty.*

The warranties offered cover manufacturing faults and defects only, wear and tear and Intentional damage or negligence is NOT covered by our warranty.

If your installation experiences an issue and we are required to replace a product or a part is required to complete your installation, our customer service team will update you of the progress of your replacement parts or product and book a second visit at the earliest time slot.

The balance of this invoice is payable 48hrs PRIOR to installation, the goods remain the property of "Littlehampton Blinds" a trading name under "Southern Home Furnishings LTD" until payment has been made in full. Failure to settle the balance of your invoice within the terms of sale may result in further costs towards the collection of the balance owed.

If you wish to pay via bank transfer please find our banking details listed below, please send us a confirmation of payment via email once you have made your payment with the account name and reference.

Banking Details

Lloyds Banks

Account Name

Southern Home Furnishings LTD

Account Number

25887868

Sort Code

30 98 67

All cheques are to be made payable to "Southern Home Furnishings Ltd"