GRANTS

Est. 1982

BESPOKE WINDOW TAILORING

ORDER CONFIRMATION

Date	Sep 24, 2020
Order No.	LHSO14173
Project Ref.	P14173

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Grants Blinds, Leigh House, Single Street, Westerham, Kent, TN16 3AB

Client Name

Lynn Bitar
18 Lennox Gardens
LONDON, SW1X 0DG

Phone 07961 097167
Mobile
Email lynn.awad@gmail.com

Project Location

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Description

To Measure, Supply and Install the following blinds, curtains, tracks & pelmets. The price of facing fabric for Romans and Curtains not included.

Bedroom 2 / Gabriel

2 No. Motorised Roman Window blinds. Made using Client's own material*

2 No.Fabric covered pelmets

1 No. Pair Curtains. Made using Client's own material*

1 No. Manual Curtain track

Celine's Bedroom

2 No. Motorised Blackout lined Roman Window blinds. Made using client's own material*

2 No. Fabric covered pelmet

1 No. Trim on sides of Romans / adjustment to original surveyed sizes

Family Room

1 No. Pair Voile Curtains. Made using client's own material*
(refunded as a goodwill gesture re miscommunication with fabric widths/drops)
1 No. Silent Gliss Manual Curtain Track

Master Bedroom Bay

1 No. Pair Hand Sewn lined & interlined Curtains. Made using client's own material*

No. Glydea Motorised Curtain Track - changed to curved to suit bay

3 No. Motorised Headrails ordered delivered 2020 - then cancelled 2022 non refundable
(1 re-allocated to Celine's Bedroom)

Description
Additional Admin Support **Order changes / site visits / PM work for multiple fabric alterations / length of project** Master Bedroom **Costs to change to a battery operated motor and replace hanger clips broken by clients use £1,176.34 inc VAT** **Standard width & heading, fullness 2.5m.* *Additional Charges:* *If any changes are made by the client after the survey, or any agreed building requirements are not put in place by the client prior to installation resulting in a problem with the products, any extra work required from this will be chargeable back to the client.* *Payments terms:* *£7,686.67 Deposit with order - received with thanks* *£6,149.34 Interim Payment - received with thanks and* *£3,890.03 Balance payment - now due* *If survey is completed, the products are ordered and installation is delayed by the client the interim payment is required to be paid.* *Power Supply And Wiring* *240V fused spur is to be provided by the client/main contractor prior to installation. Price includes for concealed low voltage wiring during construction of the building provided the products are ordered in sufficient time.*

Contract Total Value	**£17,726.04**
Deposit - paid	**£7,686.67**
Interim Payment - paid	**£6,149.34**
Balance now due	**£3,890.03**
Method	**BACS/Cheque/Card**
Delivery Timescale	**TBC**

Sales Designer	**Laurence Walkinton**
Enquiry Source	**Client's Architect**
Conservatory Builder	

Orders will not be sent to Production until the Deposit has been paid and signed Order Confirmation has been received.

1) I confirm this order and agree to the Conditions of Sale enclosed
2) The room will be made ready for survey and installation
3) Grants may take photographs for use in promotional material
4) Pinoleum blinds will be supplied with natural braid and chrome chain (where applicable) unless the customer requests otherwise.

Client's Signature

Date

Conditions of Sale

1. These are the conditions of sale of orders placed with Grants Bespoke Blinds, known hereafter as Grants

2. The customer shall be deemed to be the person, limited company or other organisation which placed the order with Grants

3. All goods sold by Grants are sold by sample and represent product of typical quality. Grants has a process of continual improvement, which means that changes may be witnessed between the samples and products supplied. If specific product details are of importance these should be noted on the order form at the time of placing the order.

4. The products supplied by Grants are typically painted, stained or dyed. As will all such processes a shade variation can be expected between separate batches of product and occasionally a variation with material within the same batch, particularly where the natural grain of wooden products is visible. Precise colour matches cannot be guaranteed. Some splitting of the Pinoleum weave may occur during manufacture.

5. Grants expects orders for supply and installation subject to a site survey, separate from the initial visit of one of our sales representatives and reserves the right to refuse orders and return any monies paid by the customer, or request a change in the value of the order, following this site survey or where errors in specifying and costing the order have been identified prior to survey.

6. Expected installation date will be understood and agreed when order is placed and confirmed at the survey stage. Where completion is delayed, even though manufactured has not been progressed we reserve the right to increase prices at any time in line with any increasing costs we have received. At the survey, client is required to sign off the final specification and scheduled installation commencement date. Once goods are manufactured we will require the interim and balance payments to be paid if the client delays completion. Due to the unusual and specialist nature of many of the projects we are engaged with delays of completion of installation are inevitable and unless agreed at the outset no penalties can be applied for the need for time, visits or inconvenience.

7. Mains power (fused spur) will be required to be brought to required positions by others and is not covered with this pricing proposal. Grants will liaise/provide wiring diagram for concealed wiring and will commission the blinds using provision supplied. Any wiring by grants will be surface mounted within conduit unless otherwise agreed in writing with Grants prior to the order being placed.

8. The customer may not alter or change the detail of an order after manufacture has commenced.

9. Delivery periods quoted by Grants at the time of order are as a guide and commence from the receipt of a signed order with full deposit. Grants shall use its best endeavours to complete the order within the time specified. Once the delivery period has elapsed the customer has the option to request their order be considered 'Time of Essence', to be delivered in writing by registered post, in which case, Grants has six weeks from the receipt of this notice to commence supply of the product. Failure to meet this deadline will result in the cancellation of the order and return of the deposit to the customer. If a customer refuses a date for supply offered by Grants then the customer accepts their option to cancel the order under 'Time of Essence' is removed.

10. If the customer requests a delay in the delivery of the product after manufacture, Grants reserves the right to request payment of the balance of the order, less 5%, this amount being due on the passing of the delivery period identified on the order form. The final balance of 5% is payable upon delivery or completion of installation, as applicable

11. All goods remain the property of Grants until paid for in full and Grants reserve the right to repossess the goods in the case of default by the customer. In the case of repossession the product will be removed, leaving fixing holes or modifications to the conservatory which were required to install the product, any rectification of which will be the sole responsibility of the customer.

12. Grants provides a Guarantee for the products it undertakes to supply and install in respect of defective workmanship and defective materials. This Guarantee is subject to the customer maintaining the product appropriately and allowing for fair wear and tear. This Guarantee specifically excludes changes in the shade of dyed, painted or stained surfaces due to the effects of light, including where such treatments have UV resistance. Whilst all parts are replaced free of charge during the five year guarantee period, a charge of up to £250 will be applied to all service calls made after the first 2 years. This Guarantee can be transferred to the new owner of the property in which the product is installed. The Guarantee periods are specified on the order form. For non-standard jobs over 3.6m or Overseas installations requiring service calls will be subject to a charge to cover travel & associated costs including travel time..

13. For awnings orders it is vital that customers correctly identify that the installation property is not of timber frame construction. Awning should not be fitted to such properties. Any resultant damage to the property or the awning is specifically not covered by the Guarantee, and it is accepted by the customer that Grants are not responsible for resultant costs.

14. Grants supplies tailor made products which cannot be utilised by other customers and so have no residual value in the case of a breach of contract with the customer. A minimum deposit of 50% is required at a time of order unless stated otherwise. The customer understands the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit amount, but will be the total loss to Grants resulting from the breach by the customer.

15. A further deposit of 40% is required minimum of 7 days prior to installation unless stated otherwise. The customer understands the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit amount, but will be the total loss to Grants resulting from the breach by the customer.

16. The balance of the price of the order is payable upon substantial completion of the order ('delivery' for supply only, and installation' for supply and installation). If the balance is not paid within 7 days of this date then invoices will carry interest at 3% above the current Bank of England base rate.

17. The customer is responsible for clearing the room in which survey or installation is to take place to allow reasonable access for work to take place. Where a representative of Grants undertakes such clearance or is delayed by the customer then Grants reserve the right to make a charge of £35 per hour (or part thereof) being reasonable additional charges for the site not being ready.

18. All non-Zip blind products in Blackout material will have light seepage

19. Honeycell Duette Free Hanging blinds can present up to a 2% twist in the fabric