ORDER CONFIRMATION

Date	Sep 25, 2023
Order No.	J2616
Project Ref.	P19960

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Grants Blinds, Leigh House, Warren Business Park, Single Street, Westerham, TN16 3AB

Client Name

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New House Farm
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Project Location

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Here is the quote you requested.

Description

To measure supply and install the following blinds

Pool House

The Project Management, measure supply and install of the following blinds and the supply only of the Concealment Boxing to be installed by the main contractor.

Pool Hall W1.00.01 to W1.00.06 Inclusive

12 No. Motorised Privacy Roller Blinds for the sum of £24,387.38

Extra cost for concealment boxing £6,799.71

WC/Shower W1.00.12

1 No. Motorised Privacy Roller Blind for the sum of £880.70

Extra cost for concealment boxing £102.95

Sitting Area W1.007 (3) W1.00.11

4 No. Motorised Privacy Roller Blinds for the sum of £6,650.54

Extra cost for concealment boxing £1,472.89

Description

Laundry Room W1.00.08 to W1.00.10 Inclusive, W1.00.12 & EX1.00.02

3 No. Motorised & 1 Manual Privacy Roller Blinds for the sum of £5,954.02

Extra cost for concealment boxing £1,692.54

Total is £47,940.73 + £9,588.15 VAT @ 20% = £57,528.88 inc VAT

Pricing
Assumes installation within 6 months, early order is recommended to enable Grants to assist with project management. Installation period to be agreed at order stage and pricing may be subject to increase if the project is delayed.

Payment terms
50/50: 50% deposit with order, remaining 50% payment 1 week prior to installation. If survey is completed, the products are ordered and installation is delayed by the client, the final payment is required to be paid.

Our bank details for BACS payments are:

Leigh House Solutions
Sort code: 55-81-26 Account No: 88174085

Old Bank Winchester NatWest
IBAN - GB73NWBK55812688174085
Bic/SWIFT - NWBKGB2L

For card payment please contact your Sales Designer who will send you the invoice/link to pay online.

Additional Charges
If any changes are made by the client after the survey, or any agreed building requirements are not put in place by the client prior to installation resulting in a problem with the products, any extra work required from this will be chargeable to the client.

Access
Access equipment for installations over 3600mm off floor level or specialist equipment is not included in the quote and will need to be provided by the main contractor.

Power Supply and Wiring
240V fused spur to be provided by the client/main contractor prior to installation. Price includes for concealed low voltage wiring during construction of the building provided the products are ordered in sufficient time.

Controls and AV Integration
Unless stated, our proposal does not allow for any products to enable blinds to be controlled by a 3rd party AV control system. Pricing for this will be provided once the specified requirements are confirmed by the AV company responsible for the integration. Pricing allows for the commissioning of blinds.

Description

Blindspace Installations
It is recommended that the blinds and Blindspace products are ordered together to ensure that the end result can be project managed and guaranteed by Grants Blinds and not subject to change of specification that may affect the dimensions required. Products are on a supply only basis, following an initial guidance and/or survey by Grants Blinds. Unless otherwise agreed the contractor will do the installation including the Blindspace covers and not Grants Blinds. Once installed the areas around the Blindspace boxes will need to be finished off by the contractor after the installation and commissioning of blinds. Where Blindspace is ordered separately no project management or site attendance is available.

Delivery for Blindspace boxes is up to 4 weeks. Design for inclusion of Blindspace remains the responsibility of the client or clients' representatives. Grants do offer a Blindspace installation service charged at a day rate of £850 ex VAT or can provide a quotation on a job-by-job basis.

Main Contractors Discount
Has not been included but will need to add to pricing if required.

CIS scheme
Blinds & curtains are not part of the CIS scheme.

Contract Total Value	**£ 57,528.88**
Deposit (50%)	**£ 28,764.44**
Balance Payment (50%)	**£ 28,764.44**
Method	**BACS/Cheque/Card**
Delivery Timescale	**See Notes**

Sales Designer	**Seb Rowland**
Enquiry Source	**IQ Glass North**
Conservatory Builder	

Orders will not be sent to Production until the Deposit has been paid and signed Order Confirmation has been received.

1) I confirm this order and agree to the Conditions of Sale enclosed

2) The room will be made ready for survey and installation

3) Grants may take photographs for use in promotional material

Client's Signature

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Date

.....

Conditions of Sale

1. These are the conditions of sale of orders placed with Grants Bespoke Blinds, known hereafter as Grants

2. The customer shall be deemed to be the person, limited company or other organisation which placed the order with Grants

3. All goods sold by Grants are sold by sample and represent product of typical quality. Grants has a process of continual improvement, which means that changes may be witnessed between the samples and products supplied. If specific product details are of importance these should be noted on the order form at the time of placing the order.

4. The products supplied by Grants are typically painted, stained or dyed. As with all such processes a shade variation can be expected between separate batches of product and occasionally a variation with material within the same batch, particularly where the natural grain of wooden products is visible. Precise colour matches cannot be guaranteed. Some splitting of the Pinoleum weave may occur during manufacture.

5. Grants accepts orders for supply and installation subject to a site survey, separate from the initial zoom call/visit of one of our sales representatives and reserves the right to refuse orders and return any monies paid by the customer, or request a change in the value of the order, following this site survey or where errors in specifying and costing the order have been identified prior to or following survey. Grants cannot be held responsible for the costs or impact order cancellation by Grants.

6. Expected installation date will be a 3 month window from when the order is placed and the survey is completed and subject to installation of any concealment products. Where completion is more than a year from order date a 6% surcharge may be applied.

7. Where projects that are delayed by the client, Grants reserve the right, even though manufactured has not been to increase prices at any time in line with any inflation or increasing costs we have received, typically 6% per year or part thereafter. At survey the client is required to sign off the final specification and scheduled installation commencement date. Once goods are manufactured we will require the interim and balance payments to be paid if the client delays installation completion. Due to the unusual and specialist nature of many of the projects, delays in completion and/or installation are inevitable and, unless agreed at the outset, no penalties can be applied by the client for the need for time, visits or inconvenience.

8. Mains power (fused spur) will be required to be brought to required positions by the client/clients contractor and is not covered within the pricing proposal. Grants will liaise/provide wiring diagram for concealed wiring and will commission the blinds using provision supplied. Any wiring by grants will be surface mounted within conduit unless otherwise agreed in writing with Grants prior to the order being placed.

9. The customer may not alter or change the detail of an order after manufacture has commenced. Should the order need to be changed at this stage the original order will need to be paid for and any additional costs for the changes will be in addition to the original order.

10. Delivery periods quoted by Grants at the time of order are as a guide and commence from the receipt of a signed order with full deposit and completion of survey. Grants shall use its best endeavours to complete the order within the time specified. Once the delivery period has elapsed the customer has the option to request their order be considered 'Time of Essence', to be delivered in writing by registered post, in which case, Grants has six weeks from the receipt of this notice to commence supply of the product. Failure to meet this deadline will result in the cancellation of the order and return of the deposit to the customer. If a customer refuses a date for supply offered by Grants, then the customer accepts that their option to cancel the order under 'Time of Essence' is removed.

11. If the customer requests a delay in the delivery of the product after manufacture, Grants reserves the right to request payment of the balance of the order in full unless otherwise agreed on proof of the goods have been made and are ready for installation.

12. All goods remain the property of Grants until paid for in full and Grants reserve the right to repossess the goods in the case of default by the customer. In the case of repossession the product will be removed, leaving fixing holes or modifications to the building which were required to install the product, any rectification of which will be the sole responsibility of the customer.

13. Grants provides a Guarantee for the products it undertakes to supply and install in respect of defective workmanship and defective materials. This Guarantee is subject to the customer maintaining the product appropriately and allowing for fair wear and tear. This Guarantee specifically excludes changes in the shade of dyed, painted or stained surfaces due to the effects of light, including where such treatments have UV resistance. It also excludes damage or issues resulting from improper use such as letting the blind down onto an obstruction causing the issue, or leaving them blinds down when the window is open. For standard installations and locations, whilst all parts are replaced free of charge during the five year guarantee period, a charge of up to £250 will be applied to all service calls made after the first 2 years. This Guarantee can be transferred to the new owner of the property in which the product is installed. The Guarantee periods are specified on the order form.

14. For overseas installations (non mainland Britain) will be subject to a charge to cover all travel & associated costs including travel time for all service visits following the initial installation visit. Parts will be covered by the warranty and if appropriate replaced free of charge during warranty period.

15. All installations over 3.6m in height and or those that require specialist equipment for access will be subject to a charge to cover all associated costs to access blinds, including second man where appropriate. Parts will be covered by the warranty and if appropriate replaced free of charge during warranty period.

16. For awnings orders it is vital that customers correctly identify that the installation property is not of timber frame construction/of suitable construction for an awning to be installed. Awning should not be fitted to such properties. Any resultant damage to the property or the awning is specifically not covered by the Guarantee, and it is accepted by the customer that Grants are not responsible for resultant costs.

17. Grants supplies tailor made products which cannot be utilised by other customers and so have no residual value in the case of a breach of contract with the customer. A minimum deposit of 50% of the total order value is required at the time of order, unless stated otherwise. The customer understands that the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit amount, but will be the total loss to Grants resulting from the breach of contract by the customer.

18. An interim payment of 40% is required minimum of 7 days prior to installation unless stated otherwise. The customer understands the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit and interim amount, but will be the total loss to Grants resulting from the breach by the customer.

19. The balance of the price of the order is due on arrival to install the blinds and must be paid prior to installation where requested and not later than on completion. payable upon substantial completion of the order ('delivery' for supply only, and installation' for supply and installation). If the balance is not paid within 7 days of this date then invoices will carry interest at 3%/month above the current Bank of England base rate.

20. The customer is responsible for clearing the room in which survey and/or installation is to take place to allow reasonable access for work to be carried out. Where a representative of Grants undertakes such clearance or is delayed by the customer, then Grants reserve the right to make a charge of £55 per hour (or part thereof) being reasonable additional charges for the site not being ready.

21. All non-Zip blind products in Blackout material will have light seepage

22. Honeycell Duette Free Hanging blinds can present up to a 2% twist in the fabric, this is an inherent potential fault with the product and we can’t be held responsible for this should twisting occur.

23. Battery operated blinds are not covered by 2 year free service calls and call out charges are applicable once installation is complete. The parts do have a 5 year warranty should replacement be necessary in this period.

24. Motorised Blinds should have a clear space below to lower fully without obstruction, if a blind fails due to obstruction the client will be responsible for call out fee and any costs for repair.