

PRODUCT WARRANTY

Guthrie Douglas Group Ltd. (referred to as “the Company”) warrants:

- 1 that the Goods shall conform in all material respects with their description in the appropriate technical documentation and our order confirmation and invoice; and
- 2 the Goods against defective materials and faulty workmanship for a period of twenty four (24) months from the date of delivery.

Furthermore, such materials or workmanship which subject to proper use and maintenance shall upon examination be proven to the Company’s satisfaction to be defective will be rectified at the Company’s works free of charge, but the cost of such rectification shall be limited to the cost of materials only and shall not include extraction or dismantling costs on site nor delivery charges to or from the Customer.

This warranty shall be deemed void if any Goods:

- have been subject to any misuse or have been incorrectly installed or used
- have been installed or maintained without supervision by an installer with appropriate training as registered on the Guthrie Douglas installer register
- have not been installed or maintained in line with the manufacturer’s instructions.

In order to register this warranty, notification of the named supervising installer for the project should be sent to sales@guthriedouglas.com prior to commencement of installation.

For the avoidance of doubt all other warranties in relation to the Goods, whether expressed or implied, are specifically excluded. This warranty excludes shipping costs for replacement parts.

The Company will not be held responsible for damages or monetary losses related to the purchase or the use of the Company’s equipment.

All warranties and this document are covered by our Standard Terms and Conditions of Sale, available at www.guthriedouglas.com

THIS WARRANTY IS NON TRANSFERABLE.