



Date Nov 9, 2022
Order No. LHSQ19020
Project Ref. P19020

www.grantsblinds.com | sales@grantsblinds.com | 0800 652 2190
Grants Blinds, Leigh House, Single Street, Westerham, Kent, TN16 3AB

Client Name

Craig & Bianca Conie
1991 Stanford Road
Columbus, Ohio OH 43212
United States of America

Phone

Mobile

Email craigc@conie.com

Project Location

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Description

To Measure, Supply and Install French Pinoleum Blinds to suit the roof and windows of your Tanglewood Orangery. All blinds to be motorised, recessed and made using Flatweave material in a standard painted colour.

Orangery

22 No. Roof Blinds and 12 No. Window Blinds with standard motors for the sum

11 December 2023 order update:

Change order from Roman to Roller type blinds with 110V motors.

To be made using Flatweave Chatsworth and fitted within recess provided by Tanglewood and to include Blindspace Concealment covers. For the additional sum of £11,023.00

Agreed manufacture early 2024. The above amount has been added to the balance payment, to be made once blinds are ready for despatch in February/March 2024.

Prices

Zero rated VAT, includes installation and excludes any import duties the client will be liable for.

The quotation is valid for 1 month and needs to be repriced after 6 months. Pricing assumes installation by end of Q3 2024 - early order is recommended to enable Grants to assist with the design integration with Tanglewood Conservatories and project management to ensure smooth running on site.

Installation period to be agreed and pricing may be subject to price increases if project is delayed or takes more than 12 months to complete from time of order. Increases will be tied in with supplier costs and inflation rates at the time.

Prices allow for up to a 6% increase in supplier pricing during the expected project completion period but should raw material or travel cost change significantly due to situations outside our control then further increases may have to be passed to the client.

Payment terms

£42,942.00 Deposit with order - received with thanks

£53,965.00 Balance payment due once blinds are ready for despatch Q1 2024.

If survey is completed, the products are ordered and installation is delayed by the client the final payment is required to be paid.

Description

Our bank details for BACS payments are:

Leigh House Solutions

Sort code: 55-81-26 Account no: 88174085

Old Bank Winchester Natwest

IBAN - GB73NWBK55812688174085

Bic/SWIFT - NWBKGB2L

For card payment please contact your Sales Designer who will send you the invoice/link to pay online.

Warranty - Overseas Installation

All products are guaranteed for 5 years, worn and defective parts replaced free of charge but travel related costs and travel time are chargeable.

Additional Charges

If any changes are made by the client after the survey, or any agreed building requirements are not put in place by the client prior to installation resulting in a problem with the products, any extra work required from this will be chargeable back to the client.

Access

Access equipment will be needed to be provided by the client for survey and installation.

Freight & Shipping

A provisional sum of £2,000.00 has been built in to the cost for shipping but this will be subject to final costs at time of shipping. Import duties if applicable must be borne by the client.

Power Supply And Wiring

110V mains power will need to be provided to each mains voltage blind and a single mains power outlet will need to be supplied to serve every 7 low voltage blinds (if applicable). This is to be provided by the client/main contractor prior to installation. Grants Blinds will provide a full wiring diagram following order.

AV Integration

This will be discussed following order, pricing includes for a stand alone system working from remote held handsets and no allowances have been included for integration to the home automation system.

Platinum Service Contract

We offer a 5 year service contract for an additional fee which covers an annual visit to check and maintain the roof blinds are all in good working order. This service is recommended for Garden Room Shading Products. POA

Please contact me if I can be of further assistance.

Contract Total Value	£96,907.00
Deposit - paid	£42,942.00
Balance payment	£53,965.00
Method	BACS/Cheque/Card

Sales Designer	Gaius Guest
Enquiry Source	
Conservatory Builder	

Orders will not be sent to Production until the Deposit has been paid and signed Order Confirmation has been received.

- 1) I confirm this order and agree to the Conditions of Sale enclosed
- 2) The room will be made ready for survey and installation
- 3) Grants may take photographs for use in promotional material
- 4) Pinoleum blinds will be supplied with natural braid and chrome chain (where applicable) unless the customer requests otherwise.

Client's Signature

Date

Conditions of Sale

1. These are the conditions of sale of orders placed with Grants Bespoke Blinds, known hereafter as Grants
2. The customer shall be deemed to be the person, limited company or other organisation which placed the order with Grants
3. All goods sold by Grants are sold by sample and represent product of typical quality. Grants has a process of continual improvement, which means that changes may be witnessed between the samples and products supplied. If specific product details are of importance these should be noted on the order form at the time of placing the order.
4. The products supplied by Grants are typically painted, stained or dyed. As with all such processes a shade variation can be expected between separate batches of product and occasionally a variation with material within the same batch, particularly where the natural grain of wooden products is visible. Precise colour matches cannot be guaranteed. Some splitting of the Pinoleum weave may occur during manufacture.
5. Grants accepts orders for supply and installation subject to a site survey, separate from the initial zoom call/visit of one of our sales representatives and reserves the right to refuse orders and return any monies paid by the customer, or request a change in the value of the order, following this site survey or where errors in specifying and costing the order have been identified prior to or following survey. Grants cannot be held responsible for the costs or impact order cancellation by Grants.
6. Expected installation date will be a 3 month window from when the order is placed and the survey is completed and subject to installation of any concealment products. Where completion is more than a year from order date a 6% surcharge may be applied.
7. Where projects that are delayed by the client, Grants reserve the right, even though manufactured has not been to increase prices at any time in line with any inflation or increasing costs we have received, typically 6% per year or part thereafter. At survey the client is required to sign off the final specification and scheduled installation commencement date. Once goods are manufactured we will require the interim and balance payments to be paid if the client delays installation completion. Due to the unusual and specialist nature of many of the projects, delays in completion and/or installation are inevitable and, unless agreed at the outset, no penalties can be applied by the client for the need for time, visits or inconvenience.
8. Mains power (fused spur) will be required to be brought to required positions by the client/clients contractor and is not covered within the pricing proposal. Grants will liaise/provide wiring diagram for concealed wiring and will commission the blinds using provision supplied. Any wiring by grants will be surface mounted within conduit unless otherwise agreed in writing with Grants prior to the order being placed.
9. The customer may not alter or change the detail of an order after manufacture has commenced. Should the order need to be changed at this stage the original order will need to be paid for and any additional costs for the changes will be in addition to the original order.
10. Delivery periods quoted by Grants at the time of order are as a guide and commence from the receipt of a signed order with full deposit and completion of survey. Grants shall use its best endeavours to complete the order within the time specified. Once the delivery period has elapsed the customer has the option to request their order be considered 'Time of Essence', to be delivered in writing by registered post, in which case, Grants has six weeks from the receipt of this notice to commence supply of the product. Failure to meet this deadline will result in the cancellation of the order and return of the deposit to the customer. If a customer refuses a date for supply offered by Grants, then the customer accepts that their option to cancel the order under 'Time of Essence' is removed.
11. If the customer requests a delay in the delivery of the product after manufacture, Grants reserves the right to request payment of the balance of the order in full unless otherwise agreed on proof of the goods have been made and are ready for installation.
12. All goods remain the property of Grants until paid for in full and Grants reserve the right to repossess the goods in the case of default by the customer. In the case of repossession the product will be removed, leaving fixing holes or modifications to the building which were required to install the product, any rectification of which will be the sole responsibility of the customer.
13. Grants provides a Guarantee for the products it undertakes to supply and install in respect of defective workmanship and defective materials. This Guarantee is subject to the customer maintaining the product appropriately and allowing for fair wear and tear. This Guarantee specifically excludes changes in the shade of dyed, painted or stained surfaces due to the effects of light, including where such treatments have UV resistance. It also excludes damage or issues resulting from improper use such as letting the blind down onto an obstruction causing the issue, or leaving them blinds down when the window is open. For standard installations and locations, whilst all parts are replaced free of charge during the five year guarantee period, a charge of up to £250 will be applied to all service calls made after the first 2 years. This Guarantee can be transferred to the new owner of the property in which the product is installed. The Guarantee periods are specified on the order form.
14. For overseas installations (non mainland Britain) will be subject to a charge to cover all travel & associated costs including travel time for all service visits following the initial installation visit. Parts will be covered by the warranty and if appropriate replaced free of charge during warranty period.
15. All installations over 3.6m in height and or those that require specialist equipment for access will be subject to a charge to cover all associated costs to access blinds, including second man where appropriate. Parts will be covered by the warranty and if appropriate replaced free of charge during warranty period.

16. For awnings orders it is vital that customers correctly identify that the installation property is not of timber frame construction/of suitable construction for an awning to be installed. Awnings should not be fitted to such properties. Any resultant damage to the property or the awning is specifically not covered by the Guarantee, and it is accepted by the customer that Grants are not responsible for resultant costs.

17. Grants supplies tailor made products which cannot be utilised by other customers and so have no residual value in the case of a breach of contract with the customer. A minimum deposit of 50% of the total order value is required at the time of order, unless stated otherwise. The customer understands that the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit amount, but will be the total loss to Grants resulting from the breach of contract by the customer.

18. An interim payment of 40% is required minimum of 7 days prior to installation unless stated otherwise. The customer understands the deposit shall be forfeited to the company where the customer is in breach of contract and that Grants' right to damages is not limited to the deposit and interim amount, but will be the total loss to Grants resulting from the breach by the customer.

19. The balance of the price of the order is due on arrival to install the blinds and must be paid prior to installation where requested and not later than on completion. payable upon substantial completion of the order ('delivery' for supply only, and installation' for supply and installation). If the balance is not paid within 7 days of this date then invoices will carry interest at 3%/month above the current Bank of England base rate.

20. The customer is responsible for clearing the room in which survey and/or installation is to take place to allow reasonable access for work to be carried out. Where a representative of Grants undertakes such clearance or is delayed by the customer, then Grants reserve the right to make a charge of £55 per hour (or part thereof) being reasonable additional charges for the site not being ready.

21. All non-Zip blind products in Blackout material will have light seepage

22. Honeycell Duette Free Hanging blinds can present up to a 2% twist in the fabric, this is an inherent potential fault with the product and we can't be held responsible for this should twisting occur.

23. Battery operated blinds are not covered by 2 year free service calls and call out charges are applicable once installation is complete. The parts do have a 5 year warranty should replacement be necessary in this period.

24. Motorised Blinds should have a clear space below to lower fully without obstruction, if a blind fails due to obstruction the client will be responsible for call out fee and any costs for repair.