

# Fault Report

Customer Name Lithgow	Date: 27/11/25
Customer Reference: 26390	Fitter Michael
Salesperson: Lewis	Salesperson called: <del>Yes</del> /No
Fault Description: Customer ordered triple pinch pleat curtains - double pinch was ordered, Orbit (B)	
Action to correct: return curtains to factory to be altered to triple pinch pleat	
Problem fixed on site: Yes/ <u>No</u>	
Further action required: Newcombe Pearl (C) to be ordered to replace existing curtains	