

# Fault Report

Customer Name Bissett	Date; 8/1/26
Customer Reference: 25813	Fitter Michael
Salesperson: Lewis	Salesperson called: Yes/No
Fault Description: See pics - one of the strings is over the slot instead of under it. factory error.	
Action to correct: remove blind @ lounge blind	
Problem fixed on site: <del>Yes</del> /No	
Further action required: order new blind from factory and return to fit.	



Measured By:

Lewis

DATE MEASURED/ORDERED

08/05/25



25813

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

TEL: 01224 662884

Customer's Name John Bissett

Address 2 Morrison Place

Cruden Bay,  
Peterhead

Post Code AB42 3JW

Tel. home	
Tel. work	
mobile	<u>07825 882993</u>
email	

SPECIAL INSTRUCTIONS

Curtains	Pleated	Rollers	Romans	Shutters	Venetians	Vertical	Vision	Wooden	Recess	Exact	Tile	wood fix	stone fix	brackets top face
									<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<del>Living</del>	2362	1454	50 faux	Mission / <del>Amber</del>	STD	2400	507
Ground floor	1750	2025	891 art	Sirocco Stone (B)	LH	2100	272
Kitchen	1438	1092	Roller	Callista citrus (E)	Rh	2200	298
2nd Bedroom	1760	1154	50 faux	Mission / <del>Amber</del>	STD	2400	295
1st B/R	1160	1154	50 faux	25mm luxury tapes	STD	2400	206
Master	1760	1154	50 faux	Mission with lunar tapes	STD	2400	295
							1873
							1685

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED. AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Grampian Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

Would you like to keep up with us by email?  
enquiries@grampian-blinds.co.uk

No



TOTAL PRICE £ 1685

3978 PAY IN

DEPOSIT £ 842.50

BALANCE £ 842.50

PRICE ACCEPTANCE

Customer's Signature

*John Bissett*

ORDER BALANCE TO BE PAID AT FITTING CONFIRMATION

Registered No.: SC232209  
VAT Reg. No. 304 6556 14

Shop open Mon - Fri 8am-5pm