

Fault Report

Customer Name CHARLES	Date; 25/09/25
Customer Reference: 19382	Fitter
Salesperson: SARALI	Salesperson called: Yes/ <input checked="" type="radio"/> No
Fault Description: Motor not working, still under warranty	
Action to correct: Send to rainbow to contact somfy for replacement	
Problem fixed on site: Yes/ <input checked="" type="radio"/> No	
Further action required: Yes, replace motor	