

Tues 18/3

Fault Report

Customer Name SHEPARD	Date; 25/02/25
Customer Reference: 25405	Fitter MICHAEL
Salesperson: STUART	Salesperson called: Yes/No
Fault Description: Drop on velux is too long only Code I can find is GGL-4 Drop is ~ 940mm	
Action to correct: Re order velux	
Problem fixed on site: Yes/No	
Further action required: Re order velux and go to fit.	