

Fault Report

Customer Name LATTO	Date; 03/02/2025
Customer Reference: 25204	Fitter MICHAEL
Salesperson: MICHAEL	Salesperson called: Yes/ <input checked="" type="radio"/> No
Fault Description: Both rails came as 1580mm instead of 1475mm???. 1 set of curtains came as 2520mm instead of 2570mm	
Action to correct: Remake curtains for Living Room (1) as 2570mm Rails were cut to correct size onsite	
Problem fixed on site: <input checked="" type="radio"/> Yes <input type="radio"/> No	
Further action required: Yes, Remake curtains at correct drop figure out why rails were made to a completely different size than what was ordered. Return to customers house and rehang correct length of curtains	