

Fault Report

Customer Name a.gibson7@sky.com Alan Gibson	Date; 4/11/24
Customer Reference: 25024	Fitter Michael.
Salesperson:	Salesperson called: Yes/No
Fault Description: Creases in fabric.	
Action to correct: photos taken & sent to Velux. email customer. request keeps blind down for 2-3 weeks. contact if still some.	
Problem fixed on site: Yes/No No	
Further action required: Yes no change - new blinds ordered new blinds are same. customer will leave down for next 4 weeks	