

**Grampian Blinds
Unit 1B
Mugiemoss Road
Aberdeen
AB21 9US**

ORDER CONFIRMATION 5020961709

Customer 10658147 Order date 27.09.2021

Your order number
19311 Buchan

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DKL M08 1025S Blackout blind, white Business Dev Disc	07.10.2021	84.00	25.00 % 12.00 %	52.92	
Sub total					84.00		52.92	
VAT					20.00	% of	52.92	10.58
Total amount in £							63.50	

Settlement terms
Standard Payment Terms

Up to 00.00.0000 without deduction

Business Hours Our contact centre opening hours are Monday - Thursday 9am - 4pm, Friday 9am - 12 noon. Outwith
VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Fax
Internet www.VELUX.co.uk
E-Mail sales@velux.co.uk

Bank NORDEA BANK AB (publ),
LONDON BRANCH
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2L



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these hours you can contact us by email.

Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA