

Fault Report

Customer Name: COLLINS	Date: 4-11-25
Customer Reference: 7506	Fitter: DAVID
Salesperson: RONNIE	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: CURTAIN TRACK	
Fault Description: JOINING PIECE NOT HOLDING TRACK TOGETHER	
Action to correct: NEW TRACK NEEDED IN 1 PART. RONNIE HAS TRACK TO COPY BENDS	

Goldcrest

Unit 10 Springkerse Trade Park,
Craigmleth Road, Stirling FK7 7GN
t: 01786 447647
info@goldcrestfurnishings.co.uk
www.goldcrest-blinds.co.uk

Customer's Name IAN COLLINS
Address 4 ARGYLE AVE
STIRLING
Post Code FK8 1UL

Tel. home	
Tel. work	
mobile	<u>07594-685659</u>
email	

DATE MEASURED/ORDERED
<u>19/09/24</u>

Measured By:
<u>RUNNIE</u>

SPECIAL INSTRUCTIONS
<u>2 MAN FIT</u>
<u>≡</u>

7506

PCUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	<input checked="" type="checkbox"/>
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Fitted By		DATE	DAY	AM	PM

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>			

Room	Width	Drop	Stat Size	Colour	Control LH or RH	Fitting Height	Price
<u>IV CURTAIN L</u>	<u>2550</u>	<u>2605</u>		<u>FACE FOLDED THERMAL LINING CURT.</u>		<u>2605</u>	
<u>" " R</u>	<u>2550</u>	<u>2605</u>		<u>" " " " "</u>		<u>"</u>	
<u>IV TRACK L</u>	<u>2550</u>	<u>2605</u>		<u>ANTIQUE BRUCE WITH TWO BEADS</u>		<u>2605</u>	
<u>" " R</u>	<u>"</u>	<u>"</u>		<u>" " " " "</u>		<u>"</u>	
				<u>2 BEADS ON EACH TRACK WITH END OVERLAP</u>			
				<u>TRACK SHAPED OVERLAP...</u>			

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

I have ordered the above goods and agree to pay 50% deposit and remaining balance on date of fitting. If payment is not made in full at that time Goldcrest Blinds, has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE	£ <u>1418</u>
DEPOSIT	£ <u>709</u>
BALANCE	£ <u>709</u>

PRICE ACCEPTANCE Customer's Signature

GO AHEAD 15-10-24 (IC)

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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ALL BLINDS TO BE PAID FOR AT TIME OF FITTING



Goldcrest Blinds

From: Leah McCulloch
Sent: 09 October 2024 14:54
To: Goldcrest Blinds
Subject: RE: Showroom Customer

Hi Hugo,

Please find the details below for this customer. I will give you a wee call to explain 😊

GC 7422 – Collins
Fabric – Fagel Forrest
Lining – Thermal Cream
Track – Preferably Bronze

Thank you.

Kind regards,
Leah McCulloch

CUSTOMER ALSO
MENTIONED BEING INTERESTED
IN WAVE HEADING.

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Craigleith Road
Stirling, FK7 7GN
t. 01786 447 647
e. leah@goldcrestfurnishings.co.uk
w. www.goldcrest-blinds.co.uk

excellent  ★ Trustpilot

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 **Goldcrest**
Window Blinds, Shutters & Curtains

Showroom
Opening Times

Monday - Friday
9am - 5pm

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