

SB 7464
THOMPSON

Fault Report

Customer Name: <u>THOMPSON</u>	Date: <u>5-6-25</u>
Customer Reference: <u>7464</u>	Fitter: <u>DAM</u>
Salesperson: <u>RONNIE</u>	Salesperson called: Yes/No
Order Inputting Error <input checked="" type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: <u>LIV L, M, R SHUTTERS</u>	
Fault Description: <u>The 3 Living Room SHUTTERS HAVE BEEN ORDERED WITH BULLNOSE Z FRAME AT THE TOP</u>	
Action to correct: <u>CUSTOMER REFUSES TO HAVE THEM CUT DOWN AT THE TOP</u> <u>NEW FRAMES NEED BULLNOSE Z AT THE SIDES AND L/SILL FRAMES AT TOP AND BOTTOM</u> <u>RONNIE HAS SPOKE TO CUSTOMER AND FRAMES HAVE TO BE CUT DOWN.</u>	