

**Goldcrest Furnishings Contracts Ltd**  
**Unit 10 Springkerse Trade Park**  
**Craig Leith Road**  
**STIRLING**  
**FK7 7GN**

## ORDER CONFIRMATION 5022025688

Customer 10660136 Order date 25.03.2022

Your order number  
Pratt 6251

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

### Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

### Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	2	PC	DSL M08 0705S	<b>10.05.2022</b>	175.00	25.00 %		
			Solar blackout blind, Grey					
			Business Dev Disc			12.00 %	220.50	
Sub total					350.00		220.50	
VAT				20.00	% of	220.50	44.10	
<b>Total amount in £</b>							<b>264.60</b>	

Settlement terms  
Standard Payment Terms

Up to 00.00.0000 without deduction

### Business Hours

VELUX Company Ltd

LONDON BRANCH  
Woodside Way  
Glenrothes  
Fife  
KY7 4ND

Telephone 01592 778225  
Fax  
Internet www.VELUX.co.uk  
E-Mail sales@velux.co.uk

Bank NORDEA BANK AB (publ),  
Account 404878-42867701  
IBAN GB95NDEA40487842867701  
SWIFT NDEAGB2L



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## ORDER CONFIRMATION

Our contact centre opening hours are:-  
Monday - Friday 08:30 -16:30.  
Outwith these hours you can contact us by email.

### Office Closure

Our offices will close for the Easter Break on Thursday 14th April at 16:30, and shall reopen on Tuesday 19th April at 08:30.

If you would prefer to email us, please do so on [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)  
Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA