

# Fault Report

Customer Name: <u>McGuigan</u>	Date: <u>2/3/22</u>
Customer Reference: <u>6094</u>	Fitter:
Salesperson: <u>Mark E</u>	Salesperson called: Yes/No
Blind Type and number: <u>Metal Venetian</u>	
Fault Description: <u>TOP Slat is warping when its being moved into the closed position. When closed the slat is warped.</u>	
Action to correct: <u>Blind appears to be at Mat operation vs Specification. No clear fit on site. Reveal also dives up 10mm at each side from <del>the</del> centre, which may aggravate.</u>	
Problem fixed on site: Yes <input checked="" type="radio"/> No <input type="radio"/>	
Further action required: <u>Perhaps someone with better knowledge of this specific product should visit. Advised customer we would be in touch.</u>	