

# Fault Report

Customer Name: Knox	Date: 18/6/24
Customer Reference: 12569	Fitter: David
Salesperson:	Salesperson called: Yes/No
Blind Type and number: Shaped motorised roller	
Fault Description:  Cord has snapped on the blind and came out the top wheel	
Action to correct:	
Problem fixed on site: Yes/No	
Further action required:  Unsure how to fix this as havent seen this type of blind before. Not sure if it can be fixed on site or needs uplifted	