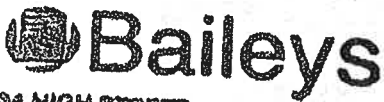


360748

Fault Report

Customer Name: BUTCHER	Date: 29/9/25
Customer Reference: 360748	Fitter: SCOTT
Salesperson: DAVID	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: SHUTTERS X2.	
Fault Description: CUST SAYING SHE WANTED SMALLER SLATS. SHOWED CUST SAMPLE + SHE AGREED THAT SLATS ARE SMALLER THAN SHE WAS SHOWN, CUST GOT EXACTLY WHAT SHE ORDERED BUT DOESN'T LIKE THEM,	
Action to correct: <u>NONE</u> STOPS TO GRAMM REF CUST, CAN WE PLEASE CONTACT CHINA + FIND COST TO CUSTOMER TO REPLACE DOORS ONLY WITH 64 SLATS, COST IS TO CUSTOMER AS EVERYTHING WE HAVE DONE IS CORRECT	



94 HIGH STREET,
SPENNYMOOR,
DURHAM DL18 8DB
TEL: 01388 813267 or 0191 260 8866
enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

WIGHTON QUODER

DATE MEASURED/ORDERED
24/6/12

360748

Measured By:

DAVE

SPECIAL INSTRUCTIONS
2 FRAMES NOT REQUIRED

14-16 WEEKS
UNTIL DELIVERY

PCUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Customer's Name **BUTCHER**
Address **S. ASCOTT COURT**
LONG BENTON
Post Code **NE12 0LY**

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	XL
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Tel. home	
Tel. work	
mobile	07542 904625
email	

Fitters Req.	Est. Time	Special RA (if Partic Sheds)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								IR					

Room	Width	Drop	Blat Size	Colour	Control	Fitting Height	Price
Living	1275	1137	T6	TRIPLES BRANDED	LR	LR	508.00
Living	850	1132	T6	TRIPLES BRANDED	LR	LR	336.00
							1500 71844.00
							20% DISC - 168.00
							TOTAL 1676.00
							+ 10% CASY TILT 84.00
							1760.00
29/09/12 - See fault report IF.							

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.
It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.
I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE	£ 760.00
DEPOSIT	£ 380.00
BALANCE	£

PRICE ACCEPTANCE Customer's Signature
.....
CASH CHEQUE CARD

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION



VAT Reg. No. 304 8560 14

Registered No.: 02614989