

Rollerdor Ltd  
Unit 10 and 12 Jarrold Way  
Norwich  
NORFOLK  
NR5 9JD  
01603743215  
VAT Registration No.: 990994847  
Company Registration No.: 10676267

To:  
Mr. Jon Knowles  
Knowles Brothers  
1, Dukewilley Orchard, Allendale Road  
Hexham NE46 2NJ  
Ph: 07968358909  
Mob: 07968358909

Delivery Address:  
Mr. Jon Knowles  
Knowles Brothers  
1, Dukewilley Orchard, Allendale  
Road  
Hexham NE46 2NJ  
Ph: 07968358909  
Mob: 07968358909

## Tax Invoice

Job Number: 2792      Invoice Date: 03-11-2025      Invoice Number: IN936      Customer Reference: ORD20251030210643 J Knowles

Qty	Product code	Description	Sales price	VAT	Total
1	RD77DLMMO 01 01	Supplier: Tradedor Width: 3095 Height: 2100 Product Type: Large Door Curtain Size: TD77DLMMO Curtain Colour: White Frame Colour: White Motor Position: Right Side Fixing: Standard Back Fixing Top Box Fixing: Behind Opening Fixing Top Box Choice: Full Box Barrel Choice: 70 Octagonal Barrel Controls: Hardwired Safety Edge Kit Overrides: Standard Internal Manual Override Motor Upgrade: Standard Motor Fixing Kit: White Customer Reference: ORD20251030210643 J Knowles Total Door Width Over Guides: 3285 Total Door Height to Top of Box: 2400 Job Type: Delivery	912.50	182.50	1,095.00

Thank you for your business, have a great day!

SUBTOTAL	£ 912.50
VAT TOTAL	£ 182.50
TOTAL	£ 1,095.00
PAYMENT	£ 1,095.00
BALANCE DUE	£ 0.00

For Bank Payments  
Lloyds Bank PLC  
A/C 43597163  
S/C 30-96-17

# RETAIL WARRANTIES

## Product Warranty

We would like to thank you for purchasing this product and feel sure you will be happy with your choice for many years to come, as it was designed and manufactured to your individual needs and specifications to give you maximum satisfaction.

On the **DIY Roller Garage Door**, Rollerddor Ltd offers that for a period of (2) Two years. Parts will be covered from your product's delivery, should it prove to be defective due to workmanship.

On the Somfy Control Systems and Motors, Rollerddor Ltd offers that for a period of (5) Five years. These parts will be covered from your product's delivery, should it prove to be defective due to workmanship.

The warranty period for replacement parts is 6 months or to the end of the current warranty period, whichever is longer. Non consumable replacement parts (e.g. motor) purchased from our parts shop are supplied with 6 months warranty from date of dispatch consumable.

## Warranty Conditions

Subject to the under-mentioned specific limitations and exceptions, Rollerddor Ltd warrants all new doors, motors and electronic components of its manufacture to be free from defect in workmanship under normal use and service and further warrants all installation carried out by Rollerddor Ltd to be free from defects and workmanship, its obligations hereunder being limited to making good any such defect PROVIDED THAT notice of any claimed defect in material workmanship in or resulting from installation of any door shall have been given to the manufacturer within a reasonable period from date of installation/delivery.

Rollerddor Ltd will not be liable in respect of any defect arising from wear and tear, wilful damage, negligence, abnormal working conditions or failure to follow the instructions ( whether verbal or in writing ) including but without limitation: (a) electrical work external to the product; (b) transportation or relocation of the product not by the supplier; (c) any error or omission relating to the product; (d) any modification, adjustment or repair to the product made by a third party without the written consent of the supplier; (e) the subjection of the product by the customer to unusual physical or electrical stress; (f) the door striking an immovable object during travel; (g) failure of electrical power, or any other cause which is not due to the neglect or the default of the supplier, its employees, agents or subcontractors.

The liability of Rollerddor Ltd shall be no more than the price and/or services, except in the case of death or personal injury caused by the supplier's negligence.

Rollerddor Ltd cannot be held responsible for any loss or damage that was unforeseeable to both parties at the time the contract was formed.

Rollerddor Ltd is not responsible for indirect losses which happen as a side effect of the main loss or damage and which are unforeseeable by either party (such as loss of profits or loss of opportunity).

## Items Excluded From Warranty

Batteries, bulbs, fuses, sensitivity adjustments and any other consumables.

## Conditions Of Sale And Installation

Any delivery and/or installation dates given are approximate only and Rollerddor Ltd accepts no liability for delay from any cause whatsoever, including but without limitation to Act of God, war, government or semi-government enactment, regulation or restriction, lock-out, strike, industrial dispute, fire, tempest, flood, failure or inability to obtain licenses, transport of materials or any other cause beyond Rollerddor Ltd's control. If delivery or installation is delayed, Rollerddor Ltd may extend the time of delivery or installation or, if Rollerddor Ltd is unable to deliver or install, the contract shall be voidable at Rollerddor Ltd's option with no right to either party for damage, loss, cost or expense.

The buyer shall take all reasonable steps to ensure the safety of any of the supplier's representatives who visit the premises of the buyer. The buyer shall provide at all times routine day to day maintenance and care of the product.

Rollerddor Ltd will deem this guarantee to be null and void if the payment in full and cleared funds is not received for this product or any services performed upon it. This is to be coincided a breach of contract on behalf of the buyer and compensation will be sought by Rollerddor Ltd to the fullest extent permitted by law.

Nothing in this guarantee will reduce your statutory rights relating to faulty or miss-described goods. For further information about your statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau, this guarantee is Not Transferable.