



Test System -
DPT.SOL-F S4P 300
06.11.2025 08:08:19

862237328/276 GB GLS



Delivery address 10658057
C P Interiors
La Rue Des Pres Trading Estate
GB-JE2 7QN Jersey
St. Saviour
United Kingdom



Delivery note

357023210780506692
229732131

2002405276 - Iron 1-1
Return address 5022001
VELUX FRANCE VKR
ZI AVENUE DU VIMEU VERT
FR-80210 FEUQUIERES-EN-VIMEU
France

Shipping date 06.11.2025
Number of parcels 1
Weight 2,139 KG

Your reference
Leeana Taft

VELUX order number
5030250074 / 31.10.2025

Your order number
SO16132 Falle

Incoterms
DAP-ship-to place

Delivered by
GLS FR

Customer order number

Delivery note 862237328



Guarantee

Pos.	Material	Description	EAN 13 number	Qty.
Parcel 1:	357023210780506692			
10	DFD M06 4556S	Duo blackout blind,sand/white,aluminium channels,M06	5702327923455	1 PC
Gross weight		Volume		Total
2,139 KG		0,013 M3		1 PC

24-11-25

1x100x

VELUX Company Ltd

Woodside Way
GB-KY7 4ND Glenrothes East
United Kingdom

Telephone
Fax
Internet

01592 778 225

www.VELUX.co.uk

VELUX A/S
 10 Velsol France
 17 Route de Saint-Romain
 17 Route de Saint-Romain
 71000 SAINT-ROMAIN-ESERY
 FRANCE
 TEL: +33 233 47 53 11
 FAX: +33 233 112 112

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

Customer 10658057 Our VAT number GB345068652 Customer VAT number

Your order number/date SO16132 Falle/31.10.2025 Order/Date 5030250074/31.10.2025 Delivery note/Date 862237328/04.11.2025 Invoice date 06.11.2025

Incoterms
 DAPship-to place

PROFORMA INVOICE 90197439

Item	Qty	Unit	Material	Unit price	Value in £
10	1	PC	DFD M06 4556S Duo blackout blind,sand/white,aluminium channels,M06 Commodity Code :63039290/ Country of Origin :FR FOC	130,00	130,00 130,00-

Sub total 0,00 0,00
 VAT 0,00 % of 0,00
Total amount in £ 130,00

Gross weight 2,139 KG Net weight 1,650 KG Parcel 1 Volume 0,013 M3

Settlement terms
 Direct debit statement date 20

Up to 30.11.2025 without deduction

This order is sent free of charge, pricing is shown for customs purposes only

VELUX Company Ltd

Woodside Way
 Glenrothes
 Fife
 KY7 4ND

Telephone 01592 778225
 Internet
 E-Mail credit.control@VELUX.co.uk

Bank Nordea Bank
 Account 404878-42867701
 IBAN GB95NDEA40487842867701
 SWIFT NDEAGB2LXXX



Test System -
AVA.SOL-F S4P 300
12.11.2025 11:25:23

862285932/079 GB GLS

Delivery address 10658057
C P Interiors
La Rue Des Pres Trading Estate
GB-JE2 7QN Jersey
St. Saviour
United Kingdom



Delivery note

357023210780797175
229876389

2002407079 - Iron 2

Return address 5022001

VELUX FRANCE-VKR
ZI AVENUE DU VIMEU VERT
FR-80210 FEUQUIERES-EN-VIMEU
France

Shipping date 12.11.2025
Number of parcels 1
Weight 3,484 KG

Your reference
Leeana Taft

VELUX order number
5030281024 / 06.11.2025

Your order number
SO17342 RUGADYA

Incoterms
DAP-ship-to place

Delivered by
GLS FR

Customer order number

Delivery note 862285932



Pos.	Material	Description	EAN 13 number	Qty.
Parcel 1:	357023210780797175			
10	DKL MK06 4579SWL	Manual blackout blind,natural,white channels,78x118	5702328974890	2 PC
Gross weight		Volume		Total
3,484 KG		0,020 M3		2 PC

24-11-25

1 x box

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C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

ORDER CONFIRMATION 5030250074

Customer 10658057 Order date 31.10.2025

Your order number
SO16132 Falle

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DFD M06 4556S Duo blackout blind,sand/white,aluminium channels,M06	20.11.2025	0.00		0.00	
Sub total					0.00		0.00	
VAT					0.00	% of	0.00	0.00
Total amount in £							0.00	

Settlement terms
Direct debit statement date 20

Up to 30.11.2025 without deduction

BUSINESS HOURS
Monday to Thursday 08:00-16:30 and Friday 08:00-12:00

PRICING - B2B CUSTOMERS
All prices are in accordance to the 2025 price files.

AMENDING OR CANCELLING
Please email orders@velux.co.uk to amend or cancel your order.

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SWIFT NDEAGB2LXXX

SO17195
FALLE

Scott Ruderham

From: customer.support@velux.co.uk
Sent: 29 September 2025 09:13
To: Scott Ruderham
Subject: Re: [Ticket: 14256092] SO16132 Falle - Damaged Blind - Warranty?

Good Morning,

Thank you for contacting VELUX.

I have now processed your order under our reference 5030062526. This is expected on 17.10.2025.

Please do not hesitate to contact us for further assistance.

Kind Regards,

Logan.

VELUX After-sales

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

We are pleased to offer a comprehensive selection of self-service options, as outlined below:

 **Dealernet**

Our Dealernet portal is accessible 24/7, and can be used to easily:

- Create quotations
- Raise returns
- Place Orders (exclusively for Credit Account Customers)
- View Product Information
- Track Deliveries

Login or register below:

[Dealernet Login - UK](#) | [Dealernet Login - IE](#)

 **Installer self-service**

Please follow this links below to access a wide range of resources including:

- Installation Guides
- Spare Part Info
- Information on our FREE Training Courses

[Installer Resources - UK](#) | [Installer Resources - IE](#) | [FREE VELUX Training Courses](#)

 **Website - Support & service solutions**

You can access helpful information and easy-to-follow troubleshooting using the links below:

Scott Ruderham

From: Scott Ruderham
Sent: 26 September 2025 09:23
To: customer.support@velux.co.uk
Subject: RE: [Ticket: 14256092] SO16132 Falle - Damaged Blind - Warranty?

Hi Amy

Many thanks for coming back to me, and all duly noted – we usually would take a photo when fully installed, so will remind my fitting team if any future occurrences arise similar.

The code is below for the blind in the photo. Can you please confirm a remake and send me an order confirmation?

Shipping address – CP Interiors, 28 Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QN



Many Thanks
Scotty

From: customer.support@velux.co.uk <customer.support@velux.co.uk>
Sent: 26 September 2025 07:56
To: Scott Ruderham <scott@cpinteriors.je>
Subject: Re: [Ticket: 14256092] SO16132 Falle - Damaged Blind - Warranty?

Good Morning Scott,

Thank you for contacting VELUX.

I am sorry to hear the blind is damaged.

Usually we would expect that the blind is still fully installed so we can check the installation and also if any adjustments can be made before the blind is removed from the window.

So we can offer a replacement, please provide the full production code from the sticker. We need this to log the fault with our production team. The sticker is silver and can be found on the back of the cassette that faces out of the window. A photo of this is shown below with the blind still attached to the window:



Website - Support & service solutions

You can access helpful information and easy-to-follow troubleshooting using the links below:

[VELUX Support - UK](#) | [VELUX Support - IE](#) | [VELUX Service Solutions](#)



Phone

Our dedicated Customer Service Team can be reached by telephone:

01592 778 225 (UK) | 01 816 1620 (IE)

Mon 08:00-16:30 | Tue 08:00-16:30 | Wed 08:00-16:30 | Thu 08:00-16:30 | Fri 08:00-12:00



Inspiration

Looking for inspiration? Browse the [2025 VELUX® Product brochure](#)

[Brochure - UK](#) | [Brochure - IE](#)

To view our range of VELUX blinds and shutters, please visit [VELUX UK](#) or [VELUX IE](#)



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VELUX Company Ltd. is registered in Scotland (number 70286) at Woodside Way, Glenrothes, Fife, KY7 4ND.

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

ORDER CONFIRMATION 5030281024

Customer
 10658057

Order date
 06.11.2025

Your order number
SO17342 RUGADYA

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	2	PC	DKL MK06 4579SWL	26.11.2025	106.00	25.00 %		
			Manual blackout blind,natural,white channels,78x118					
			Business Dev Disc			12.00 %	133.56	
Sub total					212.00		133.56	
VAT					0.00	% of	133.56	0.00
Total amount in £							133.56	

Settlement terms
 Direct debit statement date 20

Up to 30.11.2025 without deduction

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