



London, England E16 4ST
Phone: +44 (0)20 7702 0657

ORIGINAL

ORDER NUMBER
25447609 SN

CUSTOMER ORDER NO.
8 SANDERLING APT

CUSTOMER NO. 116341

CUSTOMER NO. 116342

SOLD TO: **CP Interiors @ ST. SAVIOUR**
RUE DES PRES TRADING ESTATE

SHIP TO: **C.P. SUNBLINDS & CURTAINS**
UNIT 28
RUE DES PRES TRADING ESTATE

ST. SAVIOUR, JE2 7QN

ST. SAVIOUR, JE2 7QN

DATE ENTERED	DATE REQUIRED	SHIPPED VIA	SALES REP.	FREIGHT CODE	PAGE
09/21/23	09/21/23	DHL Express	H(EA NON-UK/SHADE OEM)	Backordered / S and H Prepaid	1 of 1
CUSTOMER ORDER NO.		WEIGHT (LB)	NO. OF CTNS.	PICK SLIP	INCOTERM
8 SANDERLING APT		33.00	2.0	18652090	CIP Saint Helier, JE
LINE NO.	QTY. ORDERED	QTY. SHIPPED	QTY. BACKORDERED	CATALOG NUMBER	DESCRIPTION
1.000	2.0	2.0		HMSFK-C	TRIATHLON HONEYCOMB 868
				Carton: 11773003	TRIATHLON HONEYCOMB 868
2.000	1.0	1.0		HMSFK-C	Roommark : Master 1
				Carton: 11773004	Width " : 55 7/8 Height " : 102 3/8
					Fabric : RD-SL-CO-V - Cloud - Spun Lace

RECEIVED
16 OCT 2023
SCANNED

SO7529
Ben
- Bureau 2 Boxes

Arrived
16-10-23

SPECIAL INSTRUCTIONS:

SUBJECT TO LUTRON'S TERMS AND CONDITIONS OF SALE

PACK LIST

PROJECT # 3576710 QUOTE 2
REV 0
JOB # 3576710 RELEASE 1
JOB NAME 8 SANDERLING APT
JOB LOCATION,

Scott Ruderham

From: Scott Ruderham
Sent: Thursday, 14 September 2023 11:20
To: 'Filomena Varela'; Leeana Taft
Cc: acollery@lutron.com
Subject: RE: Case: 02734335 - FW: SO7529 Bell-Burrows Lutron Order

Hi Filomena

The client has chosen the fabric and would like the 3 x blinds made with **Rio Cloud RD-SL-CD**.

Please can you send me an official order confirmation at your earliest convenience with an advised lead time?

Many Thanks
Scotty

CP Interiors

From: Filomena Varela <eawindows@lutron.com>
Sent: Wednesday, 13 September 2023 13:20
To: Leeana Taft <Leeana@cpinteriors.je>
Cc: Scott Ruderham <scott@cpinteriors.je>; acollery@lutron.com
Subject: RE: Case: 02734335 - FW: SO7529 Bell-Burrows Lutron Order

Hi Leeana,

The cost of installation and programming will not be covered by Lutron. We will fully cover the cost of the replacement blinds.

Thank you

Filomena
Window Systems

Lutron EA Ltd.
51 Lime Street
EC3M 7DQ

Office: +44 (0) 207 7020657
Spain: 900 948 944

----- Original Message -----

From: Leeana Taft [leeana@cpinteriors.je]
Sent: 9/13/2023 7:32 AM
To: eawindows@lutron.com
Cc: scott@cpinteriors.je
Subject: RE: Case: 02734335 - FW: SO7529 Bell-Burrows Lutron Order

EMAIL ORIGINATED OUTSIDE LUTRON

SG 7529

Scott Ruderham

From: Briony Bell-Burrow <briony@briony.email>
Sent: Wednesday, 13 September 2023 14:38
To: Scott Ruderham
Subject: Re: Lutron Blind

Hi Scott,

Thanks for your help earlier.

It didn't take long. It has to be Rio Cloud RD-SL-CD.

No other choice really.

I'll drop the book back with you in the next day or so.

Thanks again,

Briony

On 13 Sep 2023, at 09:59, Scott Ruderham <scott@cpinteriors.je> wrote:

Hi Briony

I hope you are well.

I have news on your blind repair – I just tried phoning your mobile ending 878 but could not reach you.

If you would not mind giving me a quick call please on 01534 768141 at your earliest convenience that would be great

Rio cloud
RD-SL-CA

Scott Ruderham

From: Scott Ruderham
Sent: Wednesday, 16 August 2023 08:51
To: 'Filomena Varela'
Cc: Leeana Taft
Subject: RE: Case: 02734335 - FW: SO7529 Bell-Burrows Lutron Order
Attachments: Lutron order 8 sanderling woods and honeycomb.pdf; Bell Burrows Lutron.jpeg

Good Morning Filomena

I hope you are well.

As suspected, we attended site and one of the Master Bedroom Lutron blinds needs a replacement motor as failed. Can you please send us a replacement and confirm it will be under warranty?

The original order is attached and pictured below is line from the order the blind in question (that requires the new motor)

2	Master	Fashion Honeycomb Blind, Sivoia QS	HC-BANCO-8	1420 [55 7/8"]	2600 [102 3/8"]
---	--------	------------------------------------	------------	-------------------	--------------------

Many Thanks
Scotty

CP Interiors

From: Filomena Varela <eawindows@lutron.com>
Sent: Wednesday, 9 August 2023 16:30
To: Scott Ruderham <scott@cpinteriors.je>
Subject: FW: Case: 02734335 - FW: SO7529 Bell-Burrows Lutron Order

Hi Scott,

The Lutron warranty is 8 years. I've attached a copy of the document.

Thank you

Filomena
Project Coordinator
Lutron EA Ltd.
? 4/F, 52 Leadenhall Street, London, EC3A 2EB, UK

Office: +44 (0) 207 7020657
Spain: 900 948 944

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Wednesday, August 9, 2023 3:55 PM

To: Filomena Varela <fvarela@lutron.com>
Subject: SO7529 Bell-Burrows Lutron Order

EMAIL ORIGINATED OUTSIDE LUTRON

Good Afternoon Filomena,

I hope you are well.

I have a client Ref: SO7529 Bell-Burrows.

You supplied us with some duette blinds for this client.

I was wondering what the warranty period would be please? We have a failed motor, that requires repair.

I look forward to hearing from you.

Kind regards,



Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate

St Saviour

Jersey

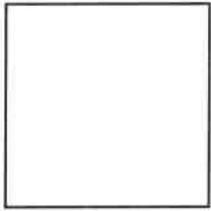
JE2 7QN

01534 768141 | www.cpinteriors.je



With our CP Price promise, we will beat any quote by 5% **

** On like for like products only



thread::1Puwnw1ZeDSKN3G-S_0t-ik::

Summary (Blind Related)

Line Item	Room Mark	IHA Product Description	Material	RailR	Measured / B-B Width (mm) [in]	Height (mm) [in]	Qty.	Unit List Price	Ext. List Price	Currency in GBP £
1	Master	Fashion Honeycomb Blind, Sivoia QS	HC-BANCO-8		1555 [61 1/4"]	2600 [102 3/8"]	2	£ 2,370.33	£ 4,740.66	
2	Master	Fashion Honeycomb Blind, Sivoia QS	HC-BANCO-8		1420 [55 7/8"]	2600 [102 3/8"]	1	£ 2,245.69	£ 2,245.69	
3	Master dressing area	Fashion Honeycomb Blind, Sivoia QS	HC-BANCO-8		1425 [56 1/8"]	2300 [90 1/2"]	1	£ 2,100.53	£ 2,100.53	
4	dressing area	Wood Blinds, Sivoia QS	EW-COCCA		1425 [56 1/8"]	2300 [90 1/2"]	1	£ 3,078.24	£ 3,078.24	
5	man cave	Wood Blinds, Sivoia QS	EW-COCCA		1355 [53 3/8"]	1710 [67 3/8"]	1	£ 2,496.10	£ 2,496.10	
6	man cave	Wood Blinds, Sivoia QS	EW-COCCA		855 [33 5/8"]	2310 [91 1"]	1	£ 2,589.97	£ 2,589.97	
7	Bed 2 dressing room	Wood Blinds, Sivoia QS	EW-COCCA		1380 [54 3/8"]	1700 [66 7/8"]	1	£ 2,504.59	£ 2,504.59	
8		WT-JOB / Use Existing Sivoia QS (24-35V) n/a Power Output			n/a	n/a	8	£ 0.00	£ 0.00	

Estimated Shipping and Handling (Blind Related): £ 261.76

List Price Sub Total (Blind Related): £ 19,755.78

Total Units: 16 Currency in GBP £

List Price Sub Total £ 19,755.78

Estimated Shipping and Handling: £ 261.76

Total £ 20,017.54

Currency in GBP £

Line Item(s): 1, 2, 3

Product Family: Fashion Honeycomb Blind

Operator: Sivola QS

Fabric Code: HC-BANCO-8

Fabric Type: Room-Darkening Single-cell

Fabric Name: Woven - Banco-Room Darkening

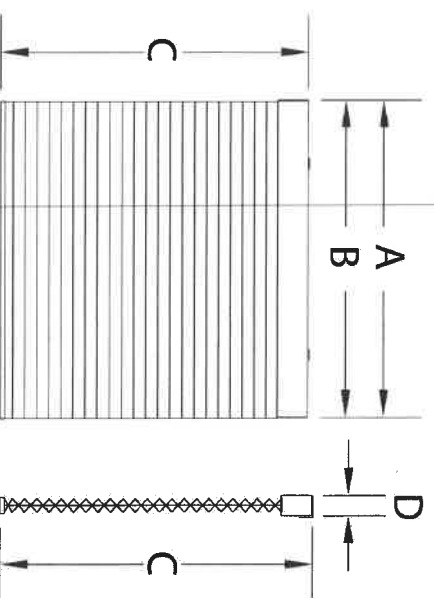
Fabric Colour: Tahitian Pearl

System Mount: Outside

Headrail and Bottom

Bar Colour: Taupe (Lutron Recommended)

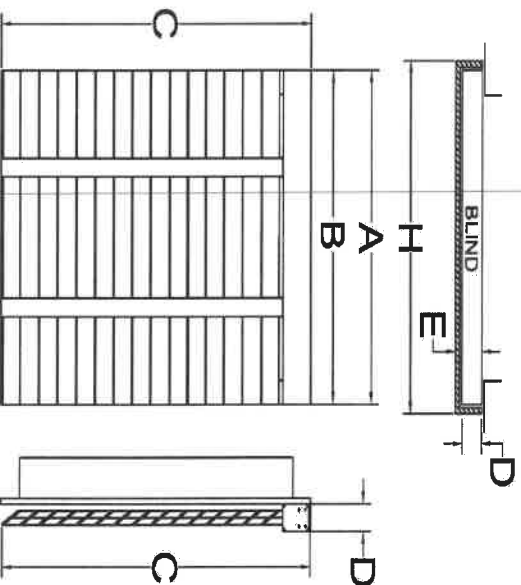
Drawing Not To Scale. For Reference Only.



Dimensions specified in mm
Headrail size is included in the estimated stack value

Line Item	Room Mark	Qty.	Measured Headrail Width (A)	System Headrail Width (B)	Height (C)	System Projection (D)	Estimated Stack
1	Master	2	1555	1556	2600	70	114
2	Master	1	1420	1419	2600	70	114
3	Master dressing area	1	1425	1426	2300	70	111

Drawing Not To Scale. For Reference Only.



Headrail size is included in the estimated stack value

Line Item(s): 4
Product Family: Wood Blinds
Operator: Sivola QS
Slat Size: 51mm Wide Slats
Slat Code: EW-COCCA
Slat Type: Wood
Slat Name: Eden Woods - Painted
Slat Finish: Cocoa
Tilt Material: Standard
Dec. Tilt Tape
Colour: N/A
System Mount: Outside
Operator Side: Right
Headrail Colour: Bronze (Lutron Recommended)
Valance Style: Sutton
Valance Mount: Outside

Line Item	Room Mark	Qty.	Measured Headrail Width (A)	System Headrail Width (B)	Height (C)	System Projection (D)	Returns (E)	Valance Face Width (H)	Valance Height	Estimated Stack
4	dressing area	1	1425	1426	2300	70	70	1467	95	270

Line Item(s): 5, 6, 7

Product Family: Wood Blinds

Operator: Sivola QS

Slat Size: 51mm Wide Slats

Slat Code: EW-COCCA

Slat Type: Wood

Slat Name: Eden Woods - Painted

Slat Finish: Cocoa

Tilt Material: Standard

Dec. Tilt Tape

Colour: N/A

System Mount: Outside

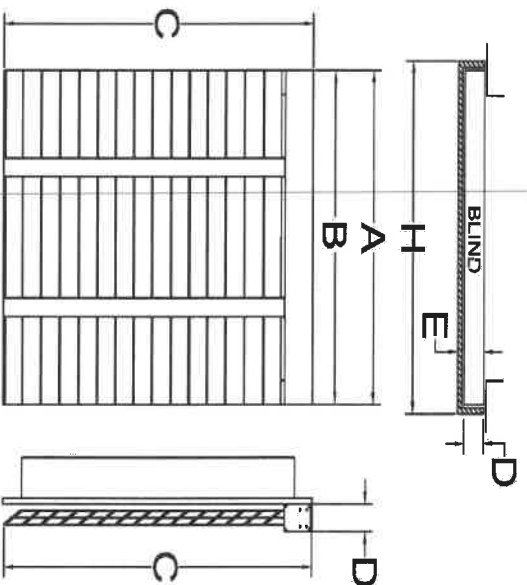
Operator Side: Right

Headrail Colour: Bronze (Lutron Recommended)

Valance Style: None

Valance Mount: N/A

Drawing Not To Scale. For Reference Only.



Dimensions specified in mm
Headrail size is included in the estimated stack value

Line Item	Room Mark	Qty.	Measured Headrail Width (A)	System Headrail Width (B)	Height (C)	System Projection (D)	Estimated Stack
5	man cave	1	1355	1356	1710	70	229
6	man cave	1	855	854	2310	70	273
7	Bed 2 dressing room	1	1380	1381	1700	70	229

Sivoia QS & Sivoia QS Wireless

Power Supply Wiring and Power Draw Unit Guidelines

Use the tables below to determine the number of shades and/or controls that can be powered from each output of a QS Smart Panel, or from the single output of a QS Link Individual Power Supply, depending on the size of the shade(s). Then verify the maximum cable length for the output configuration based on the wire gauge that will be used for the 2 power conductors.

QS Smart Panels (QSPS-PX-10-60, QSPSY-10PNL, QSPS-10PNL, QSPSY-10PNL, QSPS-XXPNL-NPM*)			
Maximum devices powered per output	Maximum total length of wiring based on wire gauge		
Shades	+	12 AWG (4.0 mm ²)	16 AWG (1.5 mm ²)
Shades	+	12 AWG (4.0 mm ²)	16 AWG (1.5 mm ²)
None	+	2000 ft (610 m)	1000 ft (305 m)
1 Sivoia QS shade/drapery drive unit	+	500 ft (152 m)	200 ft (61 m)
2 Sivoia QS roller 64, ≤ 30 sq ft (2.75 sq m) each	+	200 ft (61 m)	75 ft (23 m)
3 Sivoia QS roller 64, ≤ 20 sq ft (1.8 sq m) each	+	200 ft (61 m)	75 ft (23 m)
2 Sivoia QS roller 100, ≤ 50 sq ft (4.6 sq m) each	+	200 ft (61 m)	75 ft (23 m)

QS Link Individual Power Supplies (QSPS-PX-1-50, QSPS-PX-1-35V, QSPS-J-1-50, QSPS-J-1-35V)			
Maximum devices powered	Maximum total length of wiring based on wire gauge		
Shades	+	12 AWG (4.0 mm ²)	16 AWG (1.5 mm ²)
Shades	+	12 AWG (4.0 mm ²)	16 AWG (1.5 mm ²)
None	+	2000 ft (610 m)	1500 ft (450 m)
1 Sivoia QS shade/drapery drive unit	+	250 ft (75 m)	100 ft (30 m)

PDU = Power Draw Unit. For more information, refer to the QS Link Power Draw Unit Specification Submittal (P/N 369405). **NPM = No Power Modules. Models require installation of WIN-PS-5CC-R. Refer to P/N 045550 for installation instructions.

Options available from Lutron with power and communication conductors in one cable:			
Lutron Model Number		For Plenum Installation	
Gauge (power conductors)	Standard		
12 AWG (4.0 mm ²)	QSH-CBL-L-500	QSH-CBLP-L-500	
16 AWG (1.5 mm ²)	QSH-CBL-M-500	QSH-CBLP-M-500	
18 AWG (1.0 mm ²)	GRX-CBL-346S-500	NA	



Customer Assistance: 1.800.446.1503 | 24/7 Technical Support: 1.800.523.9466 | lutron.com/help
 © 01/2018 Lutron Electronics Co., Inc. | P/N 368-4280 REV B
 Lutron and Sivoia are trademarks of Lutron Electronics Co., Inc., registered in the U.S. and other countries.

Budget Estimate

Sidemark/Job Name: 8 sanderling apt
Job Type: Residential
Location:
Lutron Controls: Sivoia OS

Customer:
Dealer: 116342
Contact/Billing:

Ship to standard address on file at Lutron.

Ship To:

For quote support, please contact one of the following Lutron offices -

US, Canada, and Latin American Regions:

1-800-446-1503 (Toll Free)

610-282-3800, Extension: 7037

Email: shadinqquotes@lutron.com

European Regions:

London Office: +44-207-702-0657

Email: eawindows@lutron.com

Asia Regions:

Shanghai Office: +86-21-6165-0990

Email: gishadingsolutions@lutron.com

This is a budget estimate only. This is not an offer for sale and Lutron shall not be bound by the pricing generated by this estimating tool. For a final price, please submit a quote request to Lutron.

Prices given in GBP £	List Price Sub Total	£ 19,755.78
	Estimated Shipping and Handling:	£ 261.76
	Total	£ 20,017.54

All pages of this estimate are subject to review for correct information.

Prepared By:

Date: 24 Nov 2018

Review

____ Your job includes Sivoia QS blinds. No power cable is included.

____ Products on this job require controls. There are none specified.

A safety notice is required for corded products on this project.

A WARNING



The cords on this product present a potential strangulation hazard.



For child safety, consider cordless alternatives or products with inaccessible cords.

A MISE EN GARDE



Les câbles de ce produit représentent un danger potentiel de strangulation.



Pour la sécurité des enfants, pensez au sans fil, ou procurez-vous des produits dont les câbles ne sont pas accessibles.

Our cord safety warning indicated that you have selected a product that has either an exposed cord or a pull chain. All Lutron shading products comply with current WCMA safety standards. Please follow all installation instructions and do not circumvent any safety measures.

This notice applies to the products on line numbers 4-7