

23-4-26

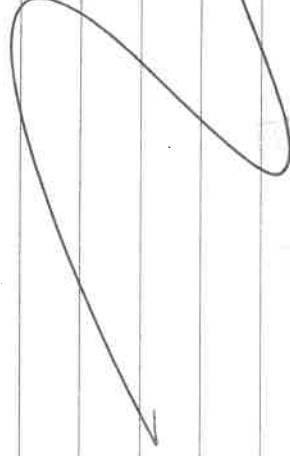
Tropical

x4 boxes

SO 17547 TORUANE

SO 17762 wellen | OH solution

SO 17508 Pascoe Tec Mobil



RECEIVED
7
LARNED

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No: **SO17547 TORVANEY**
Order Date: 13/04/2026
Order No: 1047737
Account Ref: CPS007
Despatch method: DHL Economy
Delivery Date: 21/04/2026
Carriage Type: DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Roller - Sonesse Ultra 30 RTS/Zigbee LI-ION 40mm Roller Tube, Full Fas Cas (70mm) White, Yes, Cass/Fasc Spring Top Bracket - White, Standard P.V.C. Bottom Rail - 5m - White, Reverse Roll, Blind is safe by design and requires no additional devices or warning labels	Odin Flax R/F (D)	1155	1400	1	121.14	51.92	232.75
Sonesse Ultra 30 Zigbee Li-ION 2NM, Li-ION 2 USB-C Charger, YSIA 5 Zigbee, Not Required, No Hub Required					153.96		
Measurement: Blind Size Spec. Ins: Left-hand side motor							
Install Height: Not Specified Location: Living room W1							
Roller - Sonesse Ultra 30 RTS/Zigbee LI-ION 40mm Roller Tube, Full Fas Cas (70mm) White, Yes, Cass/Fasc Spring Top Bracket - White, Standard P.V.C. Bottom Rail - 5m - White, Reverse Roll, Blind is safe by design and requires no additional devices or warning labels	Odin Flax R/F (D)	1160	1400	1	121.14	51.92	185.87
Sonesse Ultra 30 Zigbee Li-ION 2NM, Not Required, No Hub Required					107.08		
Measurement: Blind Size Spec. Ins: Right-hand side motor							
Install Height: Not Specified Location: Living room W2							
Roller - Sonesse Ultra 30 RTS/Zigbee LI-ION 40mm Roller Tube, Full Fas Cas (70mm) White, Yes, Cass/Fasc Spring Top Bracket - White, Standard P.V.C. Bottom Rail - 5m - White, Reverse Roll, Blind is safe by design and requires no additional devices or warning labels	Odin Flax R/F (D)	1155	1400	1	121.14	51.92	185.87
Sonesse Ultra 30 Zigbee Li-ION 2NM, Not Required, No Hub Required					107.08		
Measurement: Blind Size Spec. Ins: Right-hand side motor							
Install Height: Not Specified Location: Living room W3							

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your Proforma invoice or Order acknowledgement but will be applied to your invoice

Net Price :	£604.49
VAT :	£0.00
Total :	£604.49

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No : SO17508 PASCOE WITH FAS
Order Date : 15/04/2026
Order No : 1048364
Account Ref : CPS007
Despatch method : DHL Economy
Delivery Date: 21/04/2026
Carriage Type : DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Jonesse Ultra 30 Zigbee Li-ION 2NM				1	107.08	100	0.00
					0.00		

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your Proforma invoice or Order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Scott Ruderham

From: Scott Ruderham
Sent: 15 April 2026 08:46
To: Customer service email
Subject: SO17508 Pascoe - Motor issue 1 x blind
Attachments: WhatsApp Video 2026-04-14 at 12.46.43.mp4; Tropical Blinds Ltd Invoice 1590584.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Good morning Tropical

Please can you review the attached video which is relating to one of the living room blinds on the order.

We have spoken to Somfy technical and they agree the motor is dead – and needs replacing. Please can you arrange for an FOC replacement motor (zigbee) to be sent asap so we can complete the job?

I look forward to hearing from you.

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



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Jersey
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