

Wein02 - 5x boxes

8017453

AP Interiors

29/1/26

1x box - leaflets / price lists

1x box Hem - aems

1x box Hem - casing

2x box Hem - Fabric - for awnings  
x2

1x box Green awning

1x box Genee

5x heaters + remote OK

RECEIVED  
29 JAN 2026  
SCANNED

x 30/1/26 - opened up all boxes - checked  
+ all products fine

1x remote box for 'Genee' slightly wet  
but all OK.

weinor Ltd 73 Cornhill EC3V 3QQ London

### C P Interiors

**Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey**

#### delivery address

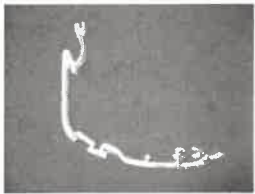
DSV Road Ltd  
(NO UPS)  
10 Brunel Way, Segensworth Industrial Estate  
GB-PO15 5TX Hampshire, Fareham  
NO UPS

### ORDER CONFIRMATION (release 1)

sales order no.: 202943983 of 16.12.2025  
customer: 165708  
reference: **Hern PROCEED/ SO17160 Hern/SO17**  
Your order no.:  
contact person: William Abbott  
E-Mail: WAbbott@weinor.de  
phone number: +49-221-59709-472  
representat. 654 Chris Spickett  
tel (representat.): 0044 ( 0) 7894443907

| pos | quantity | article code |
|-----|----------|--------------|
|-----|----------|--------------|

|   |      |  |
|---|------|--|
| 1 | 1,00 | 102161-0055 Housing floor profile, OpalDesign<br>colour:WT029/60740 / length:600cm |
|---|------|--|



expected delivery date : 26.01.2026

Customer tour : 430

term of payment : 032

price per unit : 247

Trimming length, profile (mm) : 5902

sales unit : Piece

Direct debit / 3 days - 4%  
cash discount

GBP / Stück 247,00  
mm

| value of goods | discount amount / % | net    |
|----------------|---------------------|--------|
| 247,00         | 98,80 / 40,00       | 148,20 |

weinor Ltd  
73 Cornhill  
GB-EC3V 3QQ London  
weinor.com

Managing Director:  
Tim Földner  
General partner:  
Weinor Beteiligungs-GmbH  
Köln

VAT no.: 335 2381 16  
Company no.: 12193066  
UTR no.: 33431 24084  
EORI no.: GB335238116000

**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10

**International transfers:**  
Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X

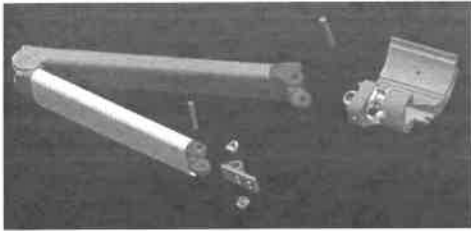
weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202943983

Page 3 of 5

pos quantity article code

3 1,00 4102 Replacement arm for terrace awnings



expected delivery date : 26.01.2026

**Basic data**

Base colour : WT029/60740 Marrone 04 Metallic

Sale order for awning : 202528681 vom 19.01.2021 00:00:00 /  
Kommission Hern  
SO11054

Position of sale order for awning : 1 1894 Opal Design II LED

Product in sales order : Opal Design II LED

Year of manufacture : 2021

**replacement arm**article no. of arm : 114511 Gelenkarm mit Band, Opal  
Design VP Motor, komplett 376,00

Folding arm design : Arm with LongLife technology and high-tech belt

**Attention !****Please consider the ratio width / projection with use of Agido. See price list**

Projection [cm] : 300

in pairs ? : in pair

number of arms : 2 Piece

**Attention ! Please consider the ratio between width and projection ! See price list**

Cardboard packaging : edges reinforcement

| value of goods | discount amount / % | net    |
|----------------|---------------------|--------|
| 376,00         | 150,40 / 40,00      | 225,60 |

weinor Ltd  
73 Cornhill  
GB-EC3V 3QQ London  
weinor.comManaging Director:  
Tim Földner  
General partner:  
Weinor Beteiligungs-GmbH  
KölnVAT no.: 335 2381 16  
Company no.: 12193066  
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EORI no.: GB335238116000**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10**International transfers:**  
Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202943983

Page 5 of 5

| pos | quantity              | article code           |            |                  |                  |
|-----|-----------------------|------------------------|------------|------------------|------------------|
|     | <b>value of goods</b> | <b>discount amount</b> | <b>net</b> | <b>VAT (0 %)</b> | <b>Total GBP</b> |
|     | 2.682,46              | 1.072,98               | 1.609,48   | 0,00             | 1.609,48         |

In addition, our General Terms of Delivery and Payment as per 01/2024, published under the link provided below are valid and we are happy to provide you with them free of charge upon request.

<https://www.weinor.com/terms-and-conditions/>

delivery exw Cologne  
 payment: Direct debit / 3 days - 4% cash discount  
 mode of dispatch UK export

weinor Ltd  
 73 Cornhill  
 GB-EC3V 3QQ London  
 weinor.com

Managing Director:  
 Tim Földner  
 General partner:  
 Weinor Beteiligungs-GmbH  
 Köln

VAT no.: 335238116  
 Company no.: 12193066  
 UTR no.: 3343124084  
 EORI no.: GB335238116000

**Domestic transfers:**  
 Commerzbank London  
 Sort Code: 406201  
 Account Number: 307 537 10

**International transfers:**  
 Commerzbank London  
 IBAN: GB51 COBA 4062 0130 7537 10  
 Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

**C P Interiors****Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey****delivery address**DSV Road Ltd  
(NO UPS)  
10 Brunel Way, Segensworth Industrial Estate  
Hampshire, Fareham**offer (release 2)**

sale offer 151203723  
customer: 165708  
offer date 09.10.2025  
reference: fabric/Hern SO11054/202528681  
contact person: William Abbott  
E-Mail WAbbott@weinor.de  
phone number: +49-221-59709-472  
representat. 654 Chris Spickett  
tel (representat.): 0044 ( 0) 7894443907

SO17257  
HERN**quantity article code**

In case of order, please confirm choose the new fabric, because the old one is no longer available.

Dear sir or madam,

we are pleased to send you this offer.

Thank you for your query. We would like to offer following items, according to our general conditions of delivery and payment and subject to a concrete assessment of the technical feasibility.

Please be advised that this quote is based on a rough planning.  
For the final order an exact site measuring with a detailed planning will be necessary.  
Therefore dimensions and prices may vary slightly.We hope we have been of help with this offer and are pleased to issue the order.  
Please feel free to contact us at the telephone number below if you have any question.Kind regards  
i.A. William Abbott

1 1,00 5026 Spare fabric for folding arm awnings

Product use : private flat

Data of the previous construction this new construction refers to.

Sales order : 202528681 vom 19.01.2021 00:00:00 /  
Kommission Hern  
SO11054

Posn. of the sales order : 1 1894 Opal Design II LED

Data of spare fabric for folding arm awnings

spare cover for : Opal, Cassita, Semina life, Smaila

real-design : WEINOR Standard fabric collection

weinor Ltd  
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GB-EC3V 3QQ London  
weinor.comManaging Director:  
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General partner:  
Weinor Beteiligungs-GmbH  
KölnVAT no.: 335 238116  
Company no.: 12193066  
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Commerzbank London  
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Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X

## Scott Ruderham

---

**From:** Scott Ruderham  
**Sent:** 16 December 2025 09:24  
**To:** William Abbott (WAbbott@weinor.de); Tea Evers (service@weinor.de)  
**Cc:** Weinor (hilgenstock@weinor.de); Leeana Taft  
**Subject:** Orders - CP Ref Hern PROCEED  
**Attachments:** 572728\_Offer151203109.pdf; 573055\_151203723.pdf

Hi William

I have 2 x orders I would like to proceed with please for the same client. Ref – HERN

I have been liaising with @Tea Evers (service@weinor.de) on these orders – client has 2 x awnings, one we need parts to repair, and the other awning we are replacing the fabric as the previous fabric was discontinued.

Please can you proceed with both offers attached and please ensure the fabric on both orders – is A/3-877 Steel / Lead - (client's choice)

Offer 151203109 – Ref SO17160 Hern

Offer 151203723 – Ref SO17257 Hern

If you can send me order confs asap it will be greatly appreciated.

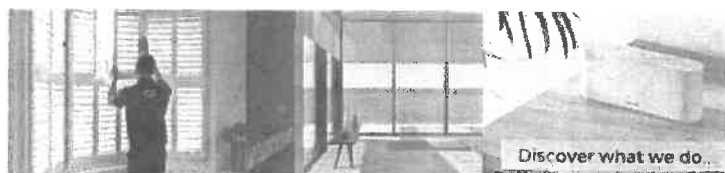
Kind regards,

*Scotty*  
Ruderham

Logistics/Customer Care  
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN  
01534 768141 | www.cpinteriors.je  
@ f



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only

SO17160  
Hern

**C P Interiors**

**Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey**

**delivery address**

DSV Road Ltd  
(NO UPS)  
10 Brunel Way, Segensworth Industrial Estate  
Hampshire, Fareham

**offer (release 1)**

sale offer 151203109  
customer: 165708  
offer date 15.09.2025  
reference: to Hern SO11054/202528681  
contact person: William Abbott  
E-Mail WAbbott@weinor.de  
phone number: +49-221-59709-472  
representat. 654 Chris Spickett  
tel (representat.): 0044 ( 0) 7894443907

---

**quantity article code**

---

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We hope we have been of help with this offer and are pleased to issue the order.

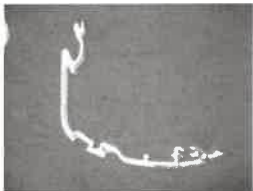
Please feel free to contact us at the telephone number below if you have any question.

Kind regards

i.A. William Abbott

---

1 1,00 102161-0055 Housing floor profile, OpalDesign  
colour:WT029/60740 / length:600cm



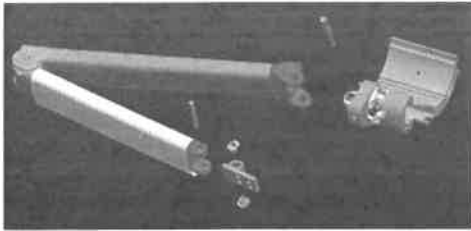
term of payment : 032  
price per unit : 247  
Trimming length, profile (mm) : 5902  
sales unit : Piece

Direct debit / 3 days - 4%  
cash discount  
GBP / Stück 247,00  
mm

---

| pos | quantity | article code |
|-----|----------|--------------|
|-----|----------|--------------|

|   |      |      |                                     |
|---|------|------|-------------------------------------|
| 3 | 1,00 | 4102 | Replacement arm for terrace awnings |
|---|------|------|-------------------------------------|

**Basic data**

|                                   |   |   |
|-----------------------------------|---|---|
| Base colour                       | : | WT029/60740 Marrone 04 Metallic                                   |
| Sale order for awning             | : | 202528681 vom 19.01.2021 00:00:00 /<br>Kommission Hern<br>SO11054 |
| Position of sale order for awning | : | 1 1894 Opal Design II LED   |
| Product in sales order            | : | Opal Design II LED  |
| Year of manufacture               | : | 2021  |

**replacement arm**

|                    |   |   |   |        |
|--------------------|---|---|---|--------|
| article no. of arm | : | 114511  | Gelenkarm mit Band, Opal<br>Design VP Motor, komplett | 376,00 |
| Folding arm design | : | Arm with LongLife technology and high-tech belt |   |        |

**Attention !****Please consider the ratio width / projection with use of Agido. See price list**

|                                |   |                   |       |
|--------------------------------|---|-------------------|-------|
| Projection [cm]                | : | 300               |       |
| in pairs ?                     | : | in pair           |       |
| number of arms                 | : | 2                 | Piece |
| valance plus yes/no            | : | with valance plus |       |
| type of operation valance plus | : | engine            |       |

**Attention ! Please consider the ratio between width and projection ! See price list**

|                     |   |                     |
|---------------------|---|---------------------|
| Cardboard packaging | : | edges reinforcement |
|---------------------|---|---------------------|

| value of goods | discount amount / % | net    |
|----------------|---------------------|--------|
| 376,00         | 150,40 / 40,00      | 225,60 |

## Scott Ruderham

---

**From:** Scott Ruderham  
**Sent:** 16 December 2025 09:24  
**To:** William Abbott (WAbbott@weinor.de); Tea Evers (service@weinor.de)  
**Cc:** Weinor (hilgenstock@weinor.de); Leeana Taft  
**Subject:** Orders - CP Ref Hern PROCEED  
**Attachments:** 572728\_Offer151203109.pdf; 573055\_151203723.pdf

Hi William

I have 2 x orders I would like to proceed with please for the same client. Ref – HERN

I have been liaising with @Tea Evers (service@weinor.de) on these orders – client has 2 x awnings, one we need parts to repair, and the other awning we are replacing the fabric as the previous fabric was discontinued.

Please can you proceed with both offers attached and please ensure the fabric on both orders – is A/3-877 Steel / Lead - (client's choice)

Offer 151203109 – Ref SO17160 Hern

Offer 151203723 – Ref SO17257 Hern

If you can send me order confs asap it will be greatly appreciated.

Kind regards,

*Scotty*  
Ruderham

Logistics/Customer Care  
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN  
01534 768141 | [www.cpinteriors.je](http://www.cpinteriors.je)  
 



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only



CP INTERIORS

A/B-877 Steel / lead

QUOTE

To: Ali & Fraser Hern  
Les Nouettes  
La Rue Des Nouettes  
St Clement  
JE2 6SJ

Job Number: SO17160 Q1  
Customer Reference:

Quote Date: Monday 22 Sep 2025

Your Contact: Scott

Our Price Promise to you  
We are so confident our pricing is competitive, that we will beat any written quotation for equivalent product by 5%

To supply and fit unless otherwise stated.

| Location | Product        | Description   | Qty | Price      |
|----------|----------------|---|-----|------------|
|          | Service/Repair | 8.9.25 Attended to assess awning as client advised it had collapsed / unhinged. After investigating, the fabric has ripped and arms snapped - Weinoor advised on replacing the profile, arms & fabric | 1   | £ 69.00    |
|          |                | Cost To Remove awning, Strip, Fit a new Housing Profile, <del>Fabric</del> , <i>new cover</i><br>Set of Arms and Rebuild and refit Awning   |     |            |
|          | Parts          | Housing Profile, Set of Arms, <del>Fabric</del> , <i>new cover</i> for Opal Design Awning   | 1   | £ 1,983.28 |
|          | Labour         | Hourly Rate @ £69.00 per hour per fitter. 3 fitters required for approx 4-6 hours   | 1   |            |

*3 hr x 3 hr @ 69 = 1085.*

Terms: 50% deposit due with order, 50% on completion

\*\* To go ahead with this quote please make deposit payment. To pay by card call us on 01534 768141 \*\*

\*Prices are subject to GST\*

Direct Deposit - Sort Code: 60-12-03 Account: 66577772

If you have any queries please call us on 01534 768141 or visit our showroom Rue des Pres Trading Estate St Saviour

\*\* For Our Terms & Conditions of Sale please go to www.cpinteriors.je \*\*

Please note: This quotation is only valid for acceptance for 7 days. Our estimate does not include any electrical work or additional carpentry work to install the above unless otherwise specified. Please note there is a handling charge on customer own fabric of £7.50 per metre. Due to high costs of labour, pre-arranged missed fitting appointments will be charged on a time-wasted basis. Settlement is due on completion of works and an administration charge of £25 will be added per month if unpaid within 30 days. We reserve the right to charge for design, advice and liaison work carried out should an order not be placed. Goods remain the property of CP Interiors until full settlement is received. Should payment not be received we reserve the right to attend premises during working hours to remove goods and not be required to make good. Our full terms and conditions apply and are available on request.

*Acw approved  
Quote 22/9/25*



# CP INTERIORS

## QUOTE

To:  
Ali & Fraser Hern  
Les Nouettes  
La Rue Des Nouettes  
St Clement  
JE2 6SJ

Job Number: SO17257 Q1

Quote Date: Thursday 09 Oct 2025

Customer Reference:

Your Contact: Leana

Our Price Promise to you

We are so confident our pricing is competitive, that we will beat any written quotation for equivalent product by 5%

To supply and fit unless otherwise stated.

| Location | Product         | Description  | Qty | Price      |
|----------|-----------------|--|-----|------------|
|          | Awning / Canopy | Opal Design II LED full cassette electrical operated awning, with Valance Plus, with vibration sensor. Powder coated frame in WT029/60740 Chestnut and acrylic fabric, Valance plus 86-2167 screen fabric.. motor LH<br>6m wide x 3m projection, valance plus of 2.1m drop.<br><br>PLEASE NOTE: original awning fabric is no longer available. | 1   | £ 8,946.67 |
|          | Awning / Canopy | OPTION<br>As the original awning fabric is no longer available, this is option to change other awning fabric so that they can match.<br><br>recover existing awning in acrylic fabric - colour to be decided,  | 1   | £ 2,339.05 |

Terms: 40% deposit due with order, 40% on delivery & final 20% on completion

**\*\* To go ahead with this quote please make deposit payment. To pay by card call us on 01534 768141 \*\***

**\*Prices are subject to GST\***

Direct Deposit - Sort Code: 60-12-03 Account: 66577772

If you have any queries please call us on 01534 768141 or visit our showroom

Rue des Pres Trading Estate St Saviour

**\*\* For Our Terms & Conditions of Sale please go to [www.cpinteriors.je](http://www.cpinteriors.je) \*\***

Please note: This quotation is only valid for acceptance for 7 days. Our estimate does not include any electrical work or additional carpentry work to install the above unless otherwise specified. Please note there is a handling charge on customer own fabric of £7.50 per metre. Due to high costs of labour, pre-arranged missed fitting appointments will be charged on a time-wasted basis. Settlement is due on completion of works and an administration charge of £25 will be added per month if unpaid within 30 days. We reserve the right to charge for design, advice and liaison work carried out should an order not be placed. Goods remain the property of CP Interiors until full settlement is received. Should payment not be received we reserve the right to attend premises during working hours to remove goods and not be required to make good. Our full terms and conditions apply and are available on request.

*Leadtime?  
new  
& parts?*

---

## Scott Ruderham

---

**From:** Leeana Taft  
**Sent:** 09 October 2025 15:54  
**To:** Scott Ruderham  
**Subject:** RE: Quote SO17257 from CP Interiors

Kind regards,

*Leeana*  
Taft

Director  
leeana@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN  
01534 768141 | [www.cpinteriors.je](http://www.cpinteriors.je)



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only

---

**From:** Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>  
**Sent:** 09 October 2025 15:12  
**To:** Leeana Taft <[Leeana@cpinteriors.je](mailto:Leeana@cpinteriors.je)>  
**Subject:** Quote SO17257 from CP Interiors

Hi Leeana – can you please review and change anything required thanks!

Good afternoon Mr & Mrs Hern,

Please find attached quotation SO17257 for a replacement Weinor Opal Design II awning.

We have liaised with Weinor and they have informed us that the fabric supplied with your awnings in 2021 has been discontinued. They have double check with their suppliers, and they have no more of this fabric.

As you have matching fabric for both awnings side by side, we have included in the quote a separate line to offer replacing the fabric on the other existing awning – if you were to proceed with the new awning in the colour of your choice.

I have also attached the quote SO17160 for the parts required to repair the existing awning that we have been discussing. Unfortunately, Weinor did not make us aware until after the quotation was sent to you that the fabric colour was discontinued so the colour choice for the repair on the awning will have to be selected from their current range of colours.

If you wish to proceed with any of the offers please do let us know at your earliest convenience. Please be advised current lead times for all of the above is approx. 6-7 weeks.

## Configuration details

weinor Ltd 73 Cornhill EC3V 3QQ London

### C P Interiors

Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey

reference: **Hern**  
Your order no.: **SO/14257**  
weinor customernumber: 165708  
creation Date: 08.10.2025  
weinor pers. in charge: William Abbott  
phone / fax number: +49-221-59709-472  
representat.: Chris Spickett  
tel (representat.): 0044 (0) 7894443907

3 weeks (5-6 weeks)

| pos | quantity | article               | price    |
|-----|----------|-----------------------|----------|
| 1   | 1        | weinor Opal Design II | 5.584,00 |

|                                       |  |          |
|---------------------------------------|--|----------|
| Product use                           | : private house  |          |
| width [cm]                            | : 595 cm   |          |
| Projection [cm]                       | : 300 cm   | 3.873,00 |
| Basic colour                          | : WT029/60740 Marrone 04 Metallic                      |          |
| Folding arm design                    | : Arm with LongLife technology and high-tech belt      |          |
| Anzahl Arme                           | : 2 arms   |          |
| insulation [mm]                       | : 0 mm   |          |
| bracket type 1                        | : wall fixing 150 mm Opal Design II                    |          |
| number of brackets 1                  | : 3 Piece  | 123,00   |
| FB1 Force 1 per fixing point          | : 4805 N   |          |
| M = Torque per folding arm            | : 1221 Nm  |          |
| bracket position left 1st array       | : 51 cm  |          |
| bracket position center 1st array     | : 297,5 cm   |          |
| bracket position right 1st array      | : 51 cm  |          |
| valance plus yes/no                   | : with valance plus                                    |          |
| type of operation valance plus        | : engine   |          |
| valance plus motor end position       | : 210 cm   |          |
| preset to drive [cm]                  |  |          |
| Operation side of valance plus        | : as awning  |          |
| Depth of valance plus                 | : 210 cm   | 1.588,00 |
| Requested pattern, valance plus       | : FE86-2167-177 concrete Soltis 86                     |          |
| type of control                       | : engine   |          |
| Side of control (seen from the front) | : left   |          |
| With remote control BiConnect         | : Yes! Please remind the separate order!               |          |
| Information on BiConnect              | : The BiConnect has been done in 504327741 position 2! |          |

weinor Ltd  
73 Cornhill  
GB-EC3V 3QQ London  
weinor.com

Managing Director:  
Tim Fuldner  
General partner:  
Weinor Beteiligungs-GmbH  
Köln

VAT no.: 335 2381 16  
Company no.: 12193066  
UTR no.: 33431 24084  
EORI no.: GB335238116000

**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10

**International transfers:**  
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IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

**C P Interiors****Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey****delivery address**DSV Road Ltd  
(NO UPS)  
10 Brunel Way, Segensworth Industrial Estate  
Hampshire, Fareham**offer (release 2)**

sale offer 151203723 *★ 2-3 weeks*  
 customer: 165708  
 offer date 09.10.2025  
 reference: fabric/Hern SO11054/202528681  
 contact person: William Abbott  
 E-Mail WAbbott@weinor.de  
 phone number: +49-221-59709-472  
 representat. 654 Chris Spickett  
 tel (representat.): 0044 ( 0 ) 7894443907

**quantity article code**

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Kind regards

i.A. William Abbott

1 1,00 5026 Spare fabric for folding arm awnings

Product use : private flat

Data of the previous construction this new construction refers to.

Sales order : 202528681

vom 19.01.2021 00:00:00 /  
Kommission Hern  
SO11054

Posn. of the sales order : 1

1894 Opal Design II LED

Data of spare fabric for folding arm awnings

spare cover for : Opal, Cassita, Semina life, Smaila

real-design : WEINOR

Standard fabric collection

weinor Ltd  
73 Cornhill  
GB-EC3V 3QQ London  
weinor.comManaging Director:  
Tim Fuldner  
General partner:  
Weinor Beteiligungs-GmbH  
KölnVAT no.: 335 2381 16  
Company no.: 12193066  
UTR no.: 33431 24084  
EORI no.: GB335238116000**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10**International transfers:**  
Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X



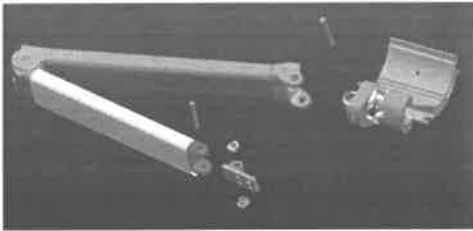
customer: 165708

sale offer 151203109

Page 3 of 4

pos quantity article code

3 1,00 4102 Replacement arm for terrace awnings



**Basic data**

Base colour : WT029/60740 Marrone 04 Metallic  
Sale order for awning : 202528681 vom 19.01.2021 00:00:00 /  
Kommission Hern  
SO11054  
Position of sale order for awning : 1 1894 Opal Design II LED  
Product in sales order : Opal Design II LED  
Year of manufacture : 2021

**replacement arm**

article no. of arm : 114511 Gelenkarm mit Band, Opal Design VP Motor, komplett 376,00  
Folding arm design : Arm with LongLife technology and high-tech belt

**Attention !**

**Please consider the ratio width / projection with use of Agido. See price list**

Projection [cm] : 300  
in pairs ? : in pair  
number of arms : 2 Piece  
valance plus yes/no : with valance plus  
type of operation valance plus : engine

**Attention ! Please consider the ratio between width and projection ! See price list**

Cardboard packaging : edges reinforcement

| value of goods | discount amount / % | net    |
|----------------|---------------------|--------|
| 376,00         | 150,40 / 40,00      | 225,60 |

## Scott Ruderham

---

**From:** Tea Evers <TEvers@weinor.de>  
**Sent:** 15 September 2025 12:06  
**To:** Scott Ruderham  
**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p  
**Attachments:** Offer 151203109.pdf

Hi Scott,

Thank you for sending the photos.

Please find attached our offer for the necessary spare parts. We're not certain whether the motor is faulty—if you have information confirming that the motor isn't working, we can adjust the offer accordingly.

Yours sincerely,  
Tea Evers  
CustomerCenter | Team Reklamation



Awnings Patio roofs Glasoases®

weinor GmbH & Co. KG  
Mathias-Brüggen-Straße 110  
50829 Cologne (Germany)

Telephone: +49-221-59709-450  
E-Mail: [TEvers@weinor.de](mailto:TEvers@weinor.de)

[www.weinor.com](http://www.weinor.com)

Registered office of company:  
Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRA 5676

General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRB 4661

Managing Director:  
Tim Földner, Urs Neuhauser

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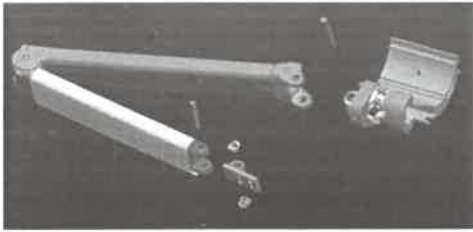
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**Von:** [scott@cpinteriors.je](mailto:scott@cpinteriors.je)  
**Gesendet:** 11.09.2025 15:33  
**Betreff:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p



| pos | quantity | article code |
|-----|----------|--------------|
|-----|----------|--------------|

|   |      |      |                                     |
|---|------|------|-------------------------------------|
| 3 | 1,00 | 4102 | Replacement arm for terrace awnings |
|---|------|------|-------------------------------------|

**Basic data**

|                                   |   |   |
|-----------------------------------|---|---|
| Base colour                       | : | WT029/60740 Marrone 04 Metallic                                   |
| Sale order for awning             | : | 202528681 vom 19.01.2021 00:00:00 /<br>Kommission Hern<br>SO11054 |
| Position of sale order for awning | : | 1 1894 Opal Design II LED   |
| Product in sales order            | : | Opal Design II LED  |
| Year of manufacture               | : | 2021  |

**replacement arm**

|                    |   |   |   |        |
|--------------------|---|---|---|--------|
| article no. of arm | : | 114511  | Gelenkarm mit Band, Opal<br>Design VP Motor, komplett | 376,00 |
| Folding arm design | : | Arm with LongLife technology and high-tech belt |   |        |

**Attention !****Please consider the ratio width / projection with use of Agido. See price list**

|                                |   |                   |       |
|--------------------------------|---|-------------------|-------|
| Projection [cm]                | : | 300               |       |
| in pairs ?                     | : | in pair           |       |
| number of arms                 | : | 2                 | Piece |
| valance plus yes/no            | : | with valance plus |       |
| type of operation valance plus | : | engine            |       |

**Attention ! Please consider the ratio between width and projection ! See price list**

|                     |   |                     |
|---------------------|---|---------------------|
| Cardboard packaging | : | edges reinforcement |
|---------------------|---|---------------------|

| value of goods | discount amount / % | net    |
|----------------|---------------------|--------|
| 376,00         | 150,40 / 40,00      | 225,60 |

## Scott Ruderham

---

**From:** Tea Evers <TEvers@weinor.de>  
**Sent:** 22 September 2025 08:16  
**To:** Scott Ruderham  
**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p  
**Attachments:** Offer 151203109.pdf; ATT00002.txt; ATT00003.txt; 0\_image001.png; Mr Hern 5.jpg; Mr Hern 4.jpg; Mr Hern 3.jpg; Mr Hern 2.jpg; Mr Hern 1.jpg  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Scott,

Please find the attached offer. It does not include the motor—only the parts we believe need to be replaced are listed.

Yours sincerely,  
Tea Evers  
CustomerCenter | Team Reklamation



Awnings Patio roofs Glasoases®

weinor GmbH & Co. KG  
Mathias-Brüggen-Straße 110  
50829 Cologne (Germany)

Telephone: +49-221-59709-450  
E-Mail: [TEvers@weinor.de](mailto:TEvers@weinor.de)

[www.weinor.com](http://www.weinor.com)

Registered office of company:  
Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRA 5676

General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRB 4661

Managing Director:  
Tim Földner, Urs Neuhauser

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**Von:** [scott@cpinteriors.je](mailto:scott@cpinteriors.je)  
**Gesendet:** 22.09.2025 08:28  
**Betreff:** FW: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

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Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRA 5676

General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
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**Von:** [scott@cpinteriors.je](mailto:scott@cpinteriors.je)

**Gesendet:** 11.09.2025 15:33

**Betreff:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Tea

Sorry must have had a brain freeze and not attached on E SHOP

Please find attached  
Scotty

---

**From:** Tea Evers <[Tevers@weinor.de](mailto:Tevers@weinor.de)>

**Sent:** 11 September 2025 14:23

**To:** Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>

**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Scott,

You have informed us regarding damaged awning.

To determine what exactly defect is and to send correct parts we need photos of damaged awning.

Could you please send us photos that shows the situation?

Thanks a lot

Yours sincerely

Tea Evers

CustomerCenter | Team Reklamation

*\* Awaiting response from weinor*  
**Scott Ruderham** *photos + videos sent with this email*

**From:** Scott Ruderham  
**Sent:** 27 November 2025 15:21  
**To:** 'Tea Evers (service@weinor.de)'; William Abbott (WAbbott@weinor.de); Chris Spickett  
**Cc:** Ben Reed  
**Subject:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p  
**Attachments:** Hern Awning photo 3.jpg; Hern Awning Video 3.mp4; hern Awning Video 2.jpg; Hern Awning Video 2.mp4; Hern Awning Photo 1.jpg; Hern Awning Video 1.mp4

Hi Tea

Following on from our attendance today on site regarding the awning we reported (thread below) here are our findings with videos and photos attached:

The videos show the damage, bracket positions and we can confirm the brackets were installed in the correct place.

Can you please review and get back to us asap and advise on the solution?

Kind Regards,  
Scotty

CP Interiors

**From:** Tea Evers <Tevers@weinor.de>  
**Sent:** 03 October 2025 13:23  
**To:** Scott Ruderham <scott@cpinteriors.je>  
**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Dear Scott,

Thank you for your email and apologize for the delayed response.

As mentioned in my previous email, the photos you provided have been reviewed by our product specialist.

This type of issue on the Opal awning is very unusual when the brackets are installed correctly. However, from the current photos, it's a bit difficult to clearly see the exact bracket position.

One of the possible reasons for the problem could be a water pocket that may have formed, causing the awning casing to bend near the bracket. It's also possible that the support profile inside the cassette has shifted. Although this is rare, it could explain the issue—especially if it has only become noticeable recently.

At this stage, it's unclear whether the casing will return to its original shape once the load is removed. To properly identify the cause and determine which parts might need to be replaced, we recommend disassembling the awning for a closer inspection.

A manufacturing defect cannot be ruled out at this point, but it also cannot be confirmed based on the current information.

## Scott Ruderham

---

**From:** Tea Evers <Tevers@weinor.de>  
**Sent:** 03 October 2025 13:23  
**To:** Scott Ruderham  
**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Scott,

Thank you for your email and apologize for the delayed response.

As mentioned in my previous email, the photos you provided have been reviewed by our product specialist.

This type of issue on the Opal awning is very unusual when the brackets are installed correctly. However, from the current photos, it's a bit difficult to clearly see the exact bracket position.

One of the possible reasons for the problem could be a water pocket that may have formed, causing the awning casing to bend near the bracket. It's also possible that the support profile inside the cassette has shifted. Although this is rare, it could explain the issue—especially if it has only become noticeable recently.

At this stage, it's unclear whether the casing will return to its original shape once the load is removed. To properly identify the cause and determine which parts might need to be replaced, we recommend disassembling the awning for a closer inspection.

A manufacturing defect cannot be ruled out at this point, but it also cannot be confirmed based on the current information.

Please let us know if you require further assistance. If a more detailed inspection on our part would be helpful, we're happy to support you. In that case, we kindly ask for additional details, along with clearer photos and a video taken on site.

Have a great week-end.

Yours sincerely

Tea Evers

CustomerCenter | Team Reklamation



Awnings Patio roofs Glasoases®

weinor GmbH & Co. KG  
Mathias-Brüggen-Straße 110  
50829 Cologne (Germany)

Telephone: +49-221-59709-450

To be on the safe side I forwarded these photos to the product specialist, I would like to find out what can be the cause of this damage.

I will let you know once I get update from him.

Thank you for your understanding.

Yours sincerely

Tea Evers

CustomerCenter | Team Reklamation



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General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
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Managing Director:  
Tim Földner, Urs Neuhauser

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**Von:** [scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)

**Gesendet:** 26.09.2025 09:56

**Betreff:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Tea

Thanks!

Registered office of company:  
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Cologne district court (Amtsgericht Köln) HRA 5676

General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
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Managing Director:  
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**Von:** [scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)

**Gesendet:** 24.09.2025 13:51

**Betreff:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p #p

Thanks Tea

I noted the awning was fitted and supplied 2021 – can I just ask what the warranty period is please for the awning and the parts.

Thanks  
Scotty

**From:** Tea Evers <[TEvers@weinor.de](mailto:TEvers@weinor.de)>

**Sent:** 23 September 2025 09:55

**To:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>

**Subject:** RE: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p #p

Good morning Scotty,

Yes, the offer includes a profile, a new fabric, and a pair of arms.

Yours sincerely,

**Tea Evers**

Customer Center | Claims Team



Awnings Patio roofs Glasoases®

weinor GmbH & Co. KG  
Mathias-Brüggen-Straße 110  
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Telephone: +49-221-59709-450  
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**Von:** [scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)

**Gesendet:** 22.09.2025 08:28

**Betreff:** FW: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Tea

Any chance you can please get me this revised offer across less the motor today please?  
my client is chasing me.

Thanks  
Scotty

**From:** Scott Ruderham

**Sent:** 18 September 2025 10:00

**To:** Tea Evers ([service@weinor.de](mailto:service@weinor.de)) <[service@weinor.de](mailto:service@weinor.de)>

**Subject:** FW: Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Tea

I have spoken to Ben and he has said the motor is fine, so can you please adjust the offer and resend to me.

Many thanks  
scotty

**From:** Tea Evers <[TEvers@weinor.de](mailto:TEvers@weinor.de)>

**Sent:** 15 September 2025 12:06

**To:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>

**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Scotty

**From:** Tea Evers <TEvers@weinor.de>

**Sent:** 11 September 2025 14:23

**To:** Scott Ruderham <scott@cpinteriors.ie>

**Subject:** Reference: Hern SO11054, order: 202528681, complaint: 2509-K-00277 [#2298621] #p

Hi Scott,

You have informed us regarding damaged awning.

To determine what exactly defect is and to send correct parts we need photos of damaged awning.

Could you please send us photos that shows the situation?

Thanks a lot

Yours sincerely

Tea Evers

CustomerCenter | Team Reklamation



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## Configuration details

weinor Ltd 73 Cornhill EC3V 3QQ London

### C P Interiors

Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey

reference: GENE  
Your order no.: SO17410  
weinor customernumber: 165708  
creation Date: 17.12.2025  
weinor pers. in charge: William Abbott  
phone / fax number: +49-221-59709-472  
representat.: Chris Spickett  
tel (representat.): 0044 (0) 7894443907

| pos  | quantity | article           | price    |
|--|----------|-------------------|----------|
| 1  | 1        | weinor Cassita II | 2.752,00 |
| Product use : private house<br>width [cm] : 300 cm ✓<br>Projection [cm] : 250 cm ✓ <span style="float: right;">2.279,00</span><br>Basic colour : WT029/60740 Marrone 04 Metallic ✓<br>Anzahl Arme : 2 Piece<br>insulation [mm] : 0 mm<br>bracket type 1 : wall fixing<br>number of brackets 1 : 2 Piece <span style="float: right;">60,00</span><br>FB1 Force 1 per fixing point : 1461 N<br>M = Torque per folding arm : 263 Nm<br>bracket position left [mm] : 90 mm<br>bracket position right [mm] : 90 mm<br>arm position left : 58 mm<br>arm position right : 58 mm<br>type of control : Remote-controlled motor IO Homecontrol ✓ <span style="float: right;">139,00</span><br>Side of control (seen from the front) : left ✓<br>Hirschmann plug? : without Hirschmann plug ✓<br>control : hand transmitter Situo 1 io II by weinor ✓ <span style="float: right;">73,00</span><br>Type of engine : Motor Sfy Sunea50 io 40/17 ohne Zubehör<br>Somfy radio wind sensor io : with Somfy Eolis 3D WireFree io; black housing ✓ <span style="float: right;">201,00</span><br>real-design : WE3-626 ✓<br>colour of thread Saba : RAL 7001 Silver grey<br>Cardboard container : edges reinforcement<br>weight : 46 kg |          |                   |          |

*Tawara checked 17/12/25*

weinor Ltd  
73 Cornhill  
GB-EC3V 3QQ London  
weinor.com

Managing Director:  
Tim Földner  
General partner:  
Weinor Beteiligungs-GmbH  
Köln

VAT no.: 335 2381 16  
Company no.: 12193066  
UTR no.: 33431 24084  
EORI no.: GB335238116000

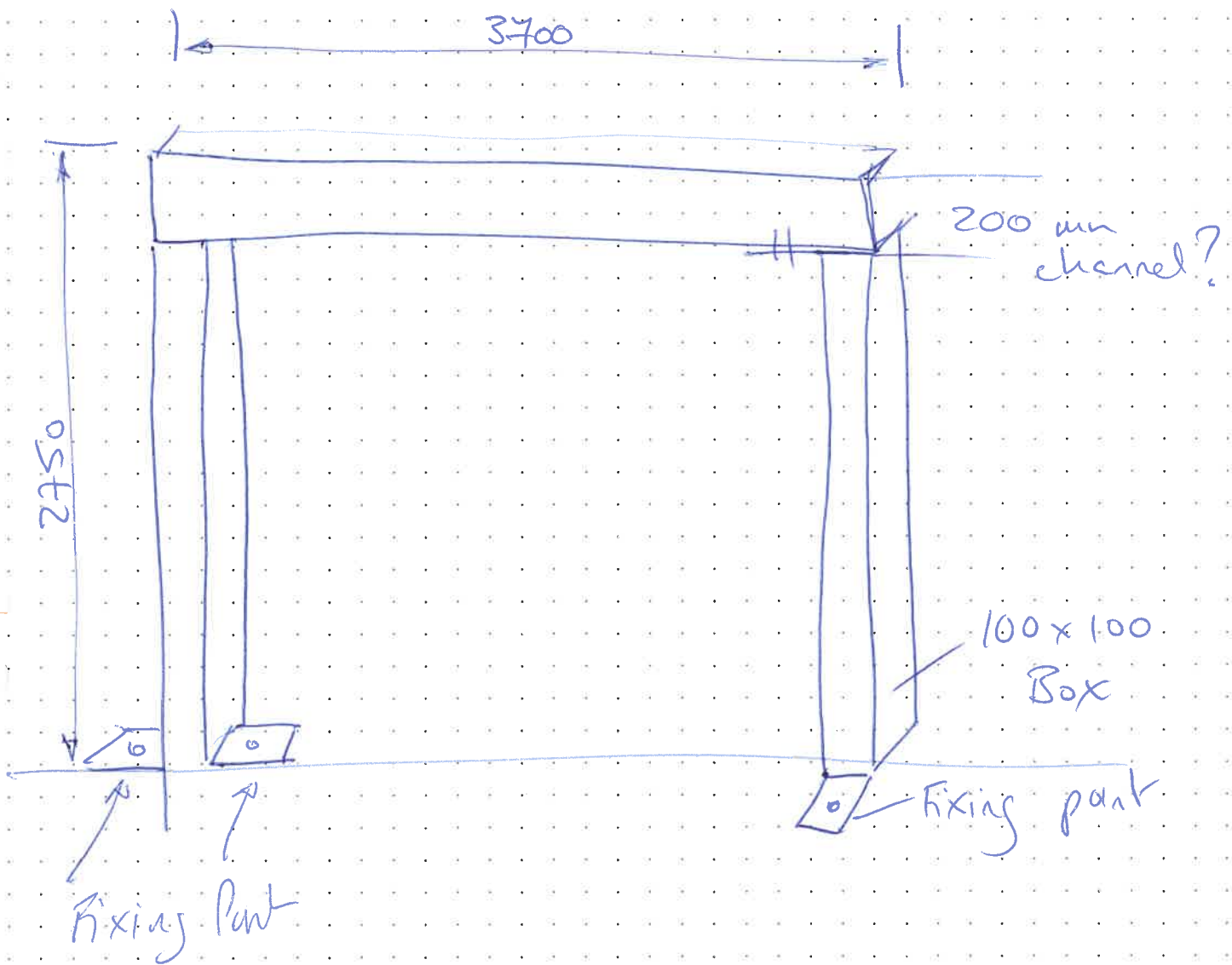
**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10

**International transfers:**  
Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X



AWNING SOLAR POST

REF. MR. & R. GREE



## Configuration details

weinor Ltd 73 Cornhill EC3V 3QQ London

### C P Interiors

Rue Des Pres Trading Estate  
GB-JE2 7QN St Saviour Jersey

reference: Green SO17035  
Your order no.: SO17035  
weinor customernumber: 165708  
creation Date: 17.12.2025  
weinor pers. in charge: William Abbott  
phone / fax number: +49-221-59709-472  
representat.: Chris Spickett  
tel (representat.): 0044 ( 0 ) 7894443907

| pos | quantity | article   | price    |
|-----|----------|---|----------|
| 1   | 1        | weinor Cassita II   | 3.400,00 |
|     |          | Product use : private house   |          |
|     |          | width [cm] : 500 cm ✓   |          |
|     |          | Projection [cm] : 250 cm ✓  | 2.927,00 |
|     |          | Basic colour : WT029/10797 Approx. RAL 9010 ✓                                 |          |
|     |          | Anzahl Arme : 2 Piece   |          |
|     |          | insulation [mm] : 0 mm  |          |
|     |          | bracket type 1 : wall fixing. ✓   |          |
|     |          | number of brackets 1 : 2 Piece  | 60,00    |
|     |          | FB1 Force 1 per fixing point : 2261 N   |          |
|     |          | M = Torque per folding arm : 407 Nm   |          |
|     |          | bracket position left [mm] : 90 mm  |          |
|     |          | bracket position right [mm] : 90 mm   |          |
|     |          | arm position left : 58 mm   |          |
|     |          | arm position right : 58 mm  |          |
|     |          | type of control : Remote-controlled motor IO Homecontrol ✓                    | 139,00   |
|     |          | Side of control (seen from the front) : left ✓                                |          |
|     |          | Hirschmann plug? : without Hirschmann plug ✓                                  |          |
|     |          | control : hand transmitter Situo 1 io II by weinor ✓                          | 73,00    |
|     |          | Type of engine : Motor Sfy Sunea50 io 40/17 ohne Zubehör                      |          |
|     |          | Somfy radio wind sensor io : with Somfy Eolis 3D WireFree io; white housing ✓ | 201,00   |
|     |          | real-design : WE3-716 ✓   |          |
|     |          | colour of thread Saba :   |          |
|     |          | Cardboard container : edges reinforcement                                     |          |
|     |          | weight : 63 kg  |          |

*Tawara checked  
17/12/25*

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Managing Director:  
Tim Földner  
General partner:  
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**Domestic transfers:**  
Commerzbank London  
Sort Code: 406201  
Account Number: 307 537 10

**International transfers:**  
Commerzbank London  
IBAN: GB51 COBA 4062 0130 7537 10  
Swift: MIDLGB22 a/c COBAGB2X