



**Scott Ruderham**

**From:** Neil Shaughnessy <neil@umbrashading.co.uk>  
**Sent:** 05 January 2026 16:06

**To:** Scott Ruderham  
**Cc:** James Barry; Marshall Hill; Ben Reed  
**Subject:** RE: Missing Motor Button - Stubbs

S016892  
S016748

Hi Scott,

I apologise you have a faulty motor, and I'll get a new one dispatched for you.

I'll dispatch tomorrow so you will receive on Wednesday.

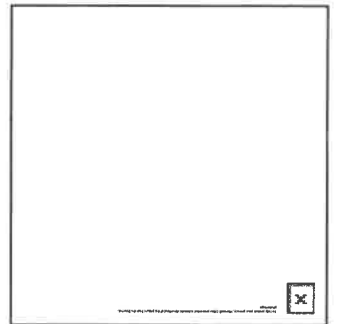
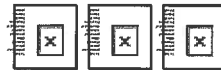
Kind Regards

**Neil Shaughnessy**  
Customer Service

**P. 01792 562015**

**E. neil@umbrashading.co.uk W. www.umbrashading.co.uk**

**A. 31 Ystrad Road, Swansea, SA5 4BT**



**From:** Scott Ruderham <scott@cinteriors.ie>

**Sent:** 05 January 2026 15:04

**To:** Neil Shaughnessy <neil@umbrashading.co.uk>

**Cc:** James Barry <james@umbrashading.co.uk>; Marshall Hill <marshall@umbrashading.co.uk>; Ben Reed <Ben@cinteriors.ie>

**Subject:** RE: Missing Motor Button - Stubbs

Hi Neil

I have shown this to Ben and he has said all the other motors x 5 have this switch but the 6<sup>th</sup> motor does not, definitely not, so we will need a replacement motor please

Thanks

Scotty

**From:** Neil Shaughnessy <neil@umbrashading.co.uk>

**Sent:** 05 January 2026 14:06

**To:** Scott Ruderham <scott@cinteriors.ie>

**Cc:** James Barry <james@umbrashading.co.uk>; Marshall Hill <marshall@umbrashading.co.uk>

**Subject:** RE: Missing Motor Button - Stubbs

Hello Scott,

I'm sorry you have an issue with your clients motor.

It's not clear from the photo you've submitted as the photo is taken at the wrong angle.

**Scott Ruderham**

**From:** Scott Ruderham  
**Sent:** 23 December 2025 15:50  
**To:** 'James Barry'  
**Cc:** Marshall Hill  
**Subject:** Missing Motor Button - Stubbs

Hi James

We have been to site today to finish the install for these roman blinds, but one of the motors you supplied is missing the switch to turn the motor on.  
Please see photos below:

We will require a new motor with the switch sending urgently please.

Can you arrange for this?

Many thanks  
Scotty

CP Interiors