

Scott Ruderham

From: S:CRAFT <notifications@s-craft.co.uk>
Sent: 23 September 2025 11:17
To: Scott Ruderham
Subject: EDR confirmation attached; SCED77209, Order No: SCR20809188

RECEIVED
15 DEC 2025
SCANNED



SO17198
ASH

Hi Scott Ruderham,

Please find below confirmation for your recently submitted EDR, if you need to contact us about this order then please do quote the EDR number SCED77209

Order Reference: SO11010 Ash

Customer Name: Kevin Ash

You will be charged ~~£11.04~~ (including VAT) for this.

x2 = £22.08

+£69

£91.08

Please note that normal lead times will apply.

Please note that this email inbox is not monitored. Should you have any queries please contact support@s-craft.co.uk or via telephone 01962 794530 option 1.

Kind regards,

S:CRAFT Customer Support Team

+44 (0)1962 794530

support@s-craft.co.uk



Please be aware that fraudulent emails have recently been sent, claiming to be from our Accounts Department (accounting@s-craft.co.uk) when they are not. If you receive any messages from this or another address you are not familiar with, please delete them immediately. Please also note that our bank details have not changed and any communication suggesting otherwise should be treated as fraudulent. Please contact us straight away if you receive such communication.



SO17081 LUND

Order Details

Created by	Group order number
Tamara Lopez	SC221065383
Total shutter sq/m	SC Order no
2.32	SCC221052608
Status	
Invoiced	

Customer Information

Title
Mr
First name
David
Last name
Lund
Order Notes

Delivery Information

Freight method
Sea
Address line 1
DSV Road Ltd
Address line 2
10 Brunel Way
Address line 3
Segensworth Ind Est
Town / City
Fareham
County
Hampshire
Country
United Kingdom of Great Britain and Northern Ireland
Post code
PO15 5TX



[Order Summary](#) [Fitting](#) [EDRs](#)

EDR details

What type of request do you want to make? *

Remake - Factory error, the manufacturer should remake the complete shutter(s), component(s) and part(s)

Reorder - Reason other than factory error, the customer will be responsible for payment of the original order and reorder.

Upload photos

Choose file | So17081_Living W1.jpeg



Choose file | So17081_Living W2.jpeg



Upload Another Photo

Upload videos

Choose file



Upload Another Video

Freight method *

Air - Surcharge may apply

Sea

#	LOCATION	PROBLEM DESCRIPTION	REQUIRED SOLUTION	VIEW/EDIT	DELETE
1	Living Room	Client has requested top panels to add to existing cafe-style shutters, plus new 4sided frame to suit, as per drawing attached. new full height 1900mm	Supply new 4 sided frame and top tier panel to suit		
2	Living Room	Client has requested top panels to add to existing cafe-style shutters, plus new 4sided frame to suit, as per drawing attached. new full height 1800mm	Supply new 4 sided frame and top tier panel to suit		

Price

ITEM	TRADE DISCOUNTED PRICE
EDR	£303.29

Cancel

Trade Discounted Price

Freight method

Sea

Trade Price

£606.58

Discount

£303.29

Delivery

£0.00

Freight

£0.00

Sub total with discount

£303.29

Total

£303.29

SCC221052608 - CP Interiors



ORIGINAL ORDER

Created by
Group Order No
SC Order No
Total Shutter SQ/M
Freight Method

Tamara Lopez
SC221065383
SCC221052608
2.32
Sea

Customer Information
Title
First Name
Last Name
Order Reference

Mr
David
Lund
SO14088

Delivery Information

Address Line 1
Address Line 2
Address Line 3
Postcode

DSV Road Ltd
10 Brunel Way
Segensworth Ind Est
PO15 5TX

Order Notes

#1 Room	Living Room	Range	Shutters - Antigua	Colour	Pure White	Width	1280mm	Height	950mm	Shutter Type	Café Style	Trade Price	£257.08
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Additional Shutter Options	Panel type	Regular								
Midrail & Louvre	Midrail	None	Louvre	63mm	Tilt control	Silent Tilt	Split Position	mm	Split Position 2	mm
Layout	Config	LLR								

Frame Options	Frame	Plain L	Frame	46mm	Frame sides	Top	Bottom	Frame	Left	Frame	Right	Frame	Frame sides	# 3;	Build out	None
Stile & Hinge	Stile	41.3mm	Flat D-Mould	Hinge type	Standard Hinge	Hinge colour	Pure White									
Fitted hardware	Side magnets	False	Roof Catch	False												

Batten #1	Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm	Length	1050mm	Qty	2
Notes												

#2 Room	Living Room	Range	Shutters - Antigua	Colour	Pure White	Width	1240mm	Height	890mm	Shutter Type	Café Style	Trade Price	£233.75
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Additional Shutter Options	Panel type	Regular								
Midrail & Louvre	Midrail	None	Louvre	63mm	Tilt control	Silent Tilt	Split Position	mm	Split Position 2	mm
Layout	Config	LLR								

Frame Options	Frame	Plain L	Frame	46mm	Frame sides	Top	Bottom	Frame	Left	Frame	Right	Frame	Frame sides	# 3;	Build out	None
Stile & Hinge	Stile	41.3mm	Flat D-Mould	Hinge type	Standard Hinge	Hinge colour	Pure White									
Fitted hardware	Side magnets	False	Roof Catch	False												

Batten #1	Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm	Length	990mm	Qty	2
Notes												

Trade Discounted Price

Total Sqm	2.32	Total Trade Price	£490.83	Discount	-£208.60	Delivery	£0.00	Freight	£13.92	Sub Total With Discount	£282.23	VAT (20%)	£0.00	Total	£296.15
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