

EXP. N° 112008896 from 07/10/25
 OUR ORDER N° 090252852 from 07/10/25
 YOUR REF G08000046981_
 CUSTOMER N° 09C000181

VAT N°
 ADDRESS N° 09C000181

C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141

INV ADDRESS C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141

REFERENCE	DESCRIPTION	GROUP	ORDERED	ALREADY DELIVERED	THIS DELIVERY	Back Order
1003310	SONESSE ULTRA 30 WF RTS LI-ION		6	0	6	0
DEL-B2B	Chris Andrews - E807 Horizon Standard delivery cost		1	0	1	0

SO/335501
Andrews
1xbox
22/10/25

RECEIVED
 22 OCT 2025
 SIGNED

WEIGHT 3,600 KG



ORDER CONFIRMATION

Your Order Information	
<u>Your Reference</u>	<u>Order Date</u> 07/10/25
<u>Whished date</u> 09/10/25	<u>Printed on</u> 07/10/25
<u>Order Number</u> 090252852	<u>Customer Number</u> 09C000181

C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey

Delivery Address | C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey

Dear Sir/Madam,
 Your order reference as shown above has been received and will be scheduled for shipping as detailed below.
 We try to respect all requested delivery dates, however should you have any questions regarding this scheduled shipping date please contact our Customer Service Department on 0113 391 3030, option 2 for Sales.

Reference	Description	Group	Ordered Qty	Nett Price Per Piece	Total	Expected Shipping date	
1003310	SONESSE ULTRA 30 WF RTS LI-ION <i>Chris Andrews - E807 Horizon</i>		6	88,71	532,26	07/10/25	
DEL-B2B	Standard delivery cost		1	39,44	39,44	07/10/25	
<p><i>X Fit 6x Motors</i> <i>& Return for credit</i></p>							
					Nett Amount	VAT Amount	TOTAL AMOUNT
					571,70		571,70 GBP

Terms of Payment: 30 DAYS
 Somfy Limited
 Unit 7 Lancaster Way,
 Airport West,
 Yeadon
 Leeds
 LS19 7ZA
 Tel: 0113 3913030
 V.A.T. Reg No GB 556 8698 73

Bankers:- BNP Paribas
 10 Harewood Drive, London,
 NW11 6AA Sort Code 40-63-84 A/C No. 85984019

Scott Ruderham

From: SALES UK <sales.uk@somfy.com>
Sent: 02 October 2025 14:10
To: Scott Ruderham
Subject: RE: CP Interiors - Andrews, Damaged Motors

Follow Up Flag: Follow up
Flag Status: Flagged

Hi,

They should be covered under warranty so sending them back the usual way won't incur any charges, you will just be waiting a few weeks for the replacements.

If you need replacements sooner, you can purchase new at £88.71 ex vat each + delivery £39.44 and then the originals will be credited upon return.

Kind Regards

Sam

Sam Bissett
Customer Service
Somfy UK
T +44(0)113 391 3030
Sales.uk@somfy.com

SOMFY Ltd
Unit ,7 Lancaster Way
Airport West, Yeadon
LS19 7ZA

www.somfy.co.uk

The Somfy logo consists of the word "somfy" in a lowercase, sans-serif font. The letter "o" is stylized as a dark grey circle with a white dot in the center, resembling an eye or a lens. A registered trademark symbol (®) is located to the upper right of the "y".

A BRAND OF SOMFY GROUP

From: Scott Ruderham <scott@cpinteriors.je>
Sent: 02 October 2025 11:12
To: SALES UK <sales.uk@somfy.com>
Subject: RE: CP Interiors - Andrews, Damaged Motors

From: Scott Ruderham <scott@cpinteriors.ie>
Sent: 02 October 2025 10:24
To: SALES UK <sales.uk@somfy.com>
Subject: RE: CP Interiors - Andrews, Damaged Motors

Hi Sam

Thanks for this.

My installation manager has advised the blinds only work when when plugged in but two of them actually do not work at all.

The blinds have been regularly used yes.

Many thanks
scotty

From: SALES UK <sales.uk@somfy.com>
Sent: 02 October 2025 10:04
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: CP Interiors - Andrews, Damaged Motors

Hi Scott,

Thanks for sending these over. I have forwarded it on to Technical for Chris to take a quick look at. He has asked if the blinds respond only when the charger is plugged in? Also have they been regularly used for the last 2.5 years?

Kind Regards

Sam

Sam Bissett
Customer Service
Somfy UK
T +44(0)113 391 3030
Sales.uk@somfy.com

SOMFY Ltd
Unit ,7 Lancaster Way
Airport West, Yeadon
LS19 7ZA

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Sales Invoice C01/10401603

Date of Sale	Date of invoice	BP Code
21/04/2022	21/04/2022	09C000181

C.P. Sunblinds
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141
 Fax : 01534768628

Chris Andrews
Horizon E807

Somfy Limited
 Unit 7 Lancaster Way,
 Airport West,
 Yeadon
 Leeds
 LS19 7ZA
 Tel: 0113 3913030
 V.A.T. Reg No GB 556 8698 73
 Company No 2429938

V.A.T.Reg No:

Your Reference	Our Reference	Description	Quantity	Unit Price excl. VAT	Amount excl. VAT
son30ul	1003310	Our Order No. 090215640 Your Order No. G08000009932 Consignment Note No. G08000009932 Packing Slip No. 111631401 G08000009932_ SONESSE ULTRA 30 WF RTS LI-ION Commodity Code : 85014080	40	79.23	3,169.20

*ORDER replacements - pay
 - send back old ones - cred. if
 on arrival
 to Somfy*

£532 approx + delivery

Terms of Payment 30 DAYS

C.P. Sunblinds
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141
 Fax : 01534768628

Total before Tax	3,169.20
Grand Total	£ 3,169.20

Scott Ruderham

From: Scott Ruderham
Sent: 01 October 2025 12:13
To: Chris Andrews
Subject: SO17205 E807 Blinds

Sonneise you H2A

Hi Chris

I hope you are well.

Following on from Ben's visit yesterday he has advised 6 x motors on the roller blinds will need replacing.

He discovered that they have been permanently plugged in and over time it has drained down the motors which has lead to them being no longer useable.

Once charged fully they need to be unplugged or this happens.

I can try and put in a warranty claim for these but due to the nature of the issue I expect our supplier to not accept the claim – therefore will likely have to send you a quote accordingly to replace and fit 6 x new motors.

I will contact them and see what they say and get back to you asap

June 2023
left without charge

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN
01534 768141 | www.cpinteriors.je
Instagram Facebook



With our CP Price promise, we will beat any quote by 5% **
** On like for like products only

Scott Ruderham

From: Scott Ruderham
Sent: 03 October 2025 14:22
To: 'Chris Andrews'
Subject: RE: SO17205 E807 Blinds

Good afternoon Chris,

Good news – I have spoken to our supplier, and after some negotiating they have agreed to replace the motors under warranty.

I have placed an order for them today. They will take 2-3 weeks to come down approx. When they arrive we will need to remove the old motors and send back to them and fit the new motors. I shall be in touch once they are almost here to book in a time for Ben to pop back and change the motors on the blinds.

If I can be of any further help please do let me know.

Kind Regards,

Scotty
CP Interiors

From: Chris Andrews <chrisandrews1982@gmail.com>
Sent: 01 October 2025 13:10
To: Scott Ruderham <scott@cpinteriors.je>
Subject: Re: SO17205 E807 Blinds

Thanks Scott,

Yours Sincerely

Chris Andrews

On Wed, 1 Oct 2025 at 13:00, Scott Ruderham <scott@cpinteriors.je> wrote:

Hi Chris

Understood and of course have used my discretion already in this case to reflect what you have mentioned below

Thanks