

Tropical 21-8-25

3x boxer

SO16247 GEARO

fabric/fascia

Face

SO16943 SIVVER

Study

SO16971

Barcode

21 AUG 2025

Bed x ~~Roller~~
NED Roller

Order Acknowledgement

Cust Order No : SO16943 SYVRET
 Order Date : 12/08/2025
 Order No : 995952
 Account Ref : CPS007
 Despatch method : DHL Economy
 Delivery Date : 19/08/2025
 Carriage Type : DHL Economy Select



Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
 off Maidstone Road
 Sidcup
 Kent DA14 5AE
 T: 020 8269 6400
 F: 020 8269 6401

Type	Colour	Drop	Width	Quantity	Unit Price	Disc %	Net
Roller - With Cass H/box SW/Sprng 40mm Roller Tube, Full Fas Cas (70mm) White, No, Standard Brackets Req., Cass/Fasc Sprng Top Bracket - White, Standard P.V.C. Bottom Rail - 5m - White, Right Hand Control, White, Continuous Metal Chain Silver, Reverse Roll, Cord or Chain Tidy - Clear (Louvoille)	Perspective Aluview FR 3 Grey 2.5m	1895	2030	1	314.20	51.92	184.17

Measurement: Blind Size Spec. Ins:
 Install Height: Not Specified Location: Study

Measurement: Blind Size Spec. Ins:

Install Height: Not Specified Location: Study

FASCIA TO BE SPRAYED IN RAL 9007

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your Proforma invoice or Order acknowledgement but will be applied to your invoice

Net Price :	£184.17
VAT :	£0.00
Total :	£184.17

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your Proforma invoice or Order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Install Height: Not Specified

Type	Colour	Drop	Width	Quantity	Unit Price	Disc %	Net
Roller - Sonesse Ultra 30 RTS/Zigbee L1-ION	Repair			1	0.00		0.00

Please supply the fabric insert for 1x Full Fascia Cassette in Unview 3000 DO FR Alabaster 3.0m @ 2740mm.

Order to :
 C.P Interiors
 Rue Des Pres Trading Estate
 St. Saviour
 Jersey
 Channel Islands
 JE2 7QN

Deliver to :
 C.P Interiors 3
 Rue Des Pres Trading Estate
 St Saviour
 Jersey
 Channel Islands
 JE2 7QN

Cust Order No : SO16847 GIRARD/FABRIC INSE
 Order Date : 13/08/2025
 Order No : 996285
 Account Ref : CPS007
 Dispatch method : DHL Economy
 Delivery Date : 19/08/2025
 Carriage Type : DHL Economy Select

Order to :
 C.P Interiors
 Rue Des Pres Trading Estate
 St. Saviour
 Jersey
 Channel Islands
 JE2 7QN

Deliver to :
 C.P Interiors
 Rue Des Pres Trading Estate
 St. Saviour
 Jersey
 Channel Islands
 JE2 7QN

Order Acknowledgement



Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est

off Maidstone Road

Sidcup

Kent DA14 5AE

T: 020 8269 6400

F: 020 8269 6401

Scott Ruderham

From: Customer Service @ Tropical <customerservice@tropicalblindsstd.co.uk>
Sent: 13 August 2025 12:23
To: Scott Ruderham
Subject: Re: FW: SO16847 Issue with Kitchen Room Blind on Delivery

Girard

Good afternoon,

I am ever so sorry about this.

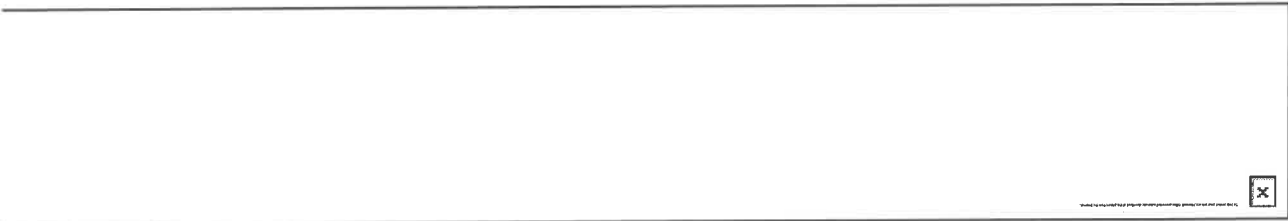
Of course, I will send out replacement fabric for the cassette.

Kind Regards

Ruby Hackett

Customer Services Advisor

On Wed, 13 Aug at 10:54 AM, Scott Ruderham <scott@cpinteriorsje> wrote:
Sorry I forgot to say the blind is as below (sizes)



From: Scott Ruderham
Sent: 13 August 2025 10:52
To: Customer Service @ Tropical <customerservice@tropicalblindsstd.co.uk>
Subject: SO16847 Issue with Kitchen Room Blind on Delivery

Good Morning Tropical,

You delivered to us some blinds (received last week) Ref: SO16847 Girard

One of the blinds has arrived with a damaged fascia (see photos) – we have fascia here to replace it but please can you supply the fabric insert – (cut to the according size required and so it can slide in to the fascia as the last one we received was too tall and we had to cut on site which was not ideal for us)

Fabric is – Uniview 3000 DO FR Alabaster

Your help is appreciated as always,

Scott Ruderham

From:

Scott Ruderham

Sent:

13 August 2025 10:52

To: Customer Service @ Tropical

FW: SO16847 Issue with Kitchen Room Blind on Delivery

Girard kitchen 1.jpeg; Girard kitchen 2.jpeg; Girard kitchen 3.jpeg; Girard kitchen 4.jpeg; Tropical Blinds Ltd Invoice 1534554.pdf

Attachments:

Sorry I forgot to say the blind is as below (sizes)

51.	1	278.78	1580	2740	Uniview 3000 DO FR	Roller - Sonesse Ultra 30
51.		96.46			Not Required, 45mm Roller Tube, Full Fas Cas (70mm) White, Yes, Cass/Fasc Spring Top Bracket - White, Standard P.V.C. Bottom Rail - 5m - White, Reverse Roll, Blind is safe by design and requires no additional devices or warning labels	
0.		101.07			Sonesse Ultra 30 WF RTS 2m L ION Motor, Not Required, No Hub Required	

From: Scott Ruderham

Sent: 13 August 2025 10:52

To: Customer Service @ Tropical <customer.service@tropicalblinds.co.uk>

Subject: SO16847 Issue with Kitchen Room Blind on Delivery

Good Morning Tropical,

You delivered to us some blinds (received last week) Ref: SO16847 Girard

One of the blinds has arrived with a damaged fascia (see photos) – we have fascia here to replace it but please can you supply the fabric insert – (cut to the according size required and so it can slide in to the fascia as the last one we received was too tall and we had to cut on site which was not ideal for us)

Fabric is – Uniview 3000 DO FR Alabaster

Your help is appreciated as always,

Kind regards,

Ruderham

Logistics/ Customer Care

scott@cpinteriors.jp



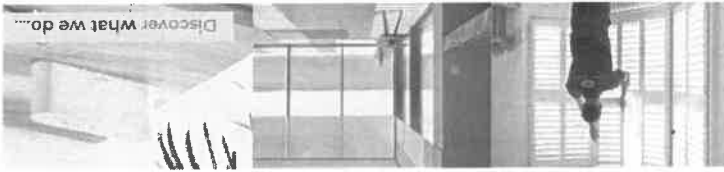
Unit 28 Rue Des Pres Trading Estate

St Saviour

Jersey

JE2 7QN

01534 768141 | www.cpinteriors.jp



With our CP Price promise, we will beat any quote by 5% **

** On like for like products only

Discover what we do.....

From: Scott Ruderham
Sent: 13 August 2025 10:25
To: pgirard8151@yahoo.com
Subject: Blinds Follow up - CP Interiors

Dear Mrs Girard,

I hope you are well.

Following on from our fitting appointment of your blinds yesterday I have been informed of two issues that need rectifying.

One of the living room blinds is hitting the skirting board needs and needs trimming – I believe my fitter has left the blind up and you are aware when we return in due course to fit your awning we can collect this on the same day, do our adjustments at the workshop and return on the same day.

I also have seen images of the kitchen blind where the fascia with fabric is damaged. This was damaged in transit and although the packaging was all intact, we discovered yesterday when fitting. I am reordering the fascia today and will strive to get it here in a timely fashion.

I can only apologise for the inconvenience, but we will rectify this asap.

Just to give you a heads up on the awning, we should be receiving this in the next 7-10 days. As soon as it arrives I shall let you know and arrange a suitable fitting time.

Kind regards,



Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN
01534 768141 | www.cpinteriors.je



With our CP Price promise, we will beat any quote by 5% **
** On like for like products only

Discover what we do

Order Acknowledgement



Tropical Blinds Ltd
 Unit 6 and 7 Five Arches Business Est
 off Maidstone Road
 Sidcup
 Kent DA14 5AE
 T: 020 8269 6400
 F: 020 8269 6401

Cust Order No: **SO16971 GALLICHAH**
 Order Date: 07/08/2025
 Order No: 994955
 Account Ref: CPS007
 Despatch method: DHL Economy
 Delivery Date: 19/08/2025
 Carriage Type: DHL Economy Select

Order to :
 C.P Interiors
 Rue Des Pres Trading Estate
 St. Saviour
 Jersey
 Channel Islands
 JE2 7QN

Deliver to :
 C.P Interiors 2
 Rue Des Pres Trading Estate
 St Saviour
 Jersey
 Channel Islands
 JE2 7QN

Type	Colour	Drop	Width	Quantity	Unit Price	Disc %	Net
Roller	Willow Snow R/F (E)	1640	1170	1	176.62	51.92	113.18

32mm Roller Tube, Standard Brackets Req., Standard P.V.C. Bottom Rail - 5m - White, Left Hand Control, White, Continuous Metal Chain Silver, Louvre Classic, Standard Roll, Cord or Chain Tidy - Clear (Louvre)

Measurement: Blind Size Spec. Ins:

Install Height: Not Specified Location: Bedroom 1

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your Proforma invoice or Order acknowledgement but will be applied to your invoice

Net Price :	£113.18
VAT :	£0.00
Total :	£113.18