



Delivered by DSV Road Limited



SO1CI-CA283

Deliver
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Phone +441534768141
Delv. --
Delv. Time
Ref

Contact Nicholas Bailey
Phone +44(0)1255242242

Shipper
SHUTTERCRAFT UK
NEWDOWN FARM
MICHELDEVER
WINCHESTER
HAMPSHIRE SO21 3BT

DELIVERY ADVICE

Consignee
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Date 2025-07-14
Reference SOJE33-1464 SO1CI-CA283
Terms FREE ON BOARD
F.O.B.
JERSEY
Originating member EBOO

Coll. 2025-07-14/08:00-16:00
Unit.no DSV2022

Haulier TBA - HAULIER TO BE ADVISED
Reg.no. DSV2022

SO16858
EVANS

SO16296
Sumner
ED2
Fec Kitehn W1

Other
14725

DELIVERY ADVICE

All business is transacted according to trading conditions that exclude or limit the liability of the company in certain circumstances. A copy of the relevant set of conditions will be supplied upon request.

Marks & Nos	No.of	Pkg.	Contents	Weight	KG	Volume
	8	CLL	BLINDS	GW	23	0.242 CBM
				NW	23	
				EW	80	

DSV-EURPLL ____ pcs. RETURN TO DSV

CA283



Delivery Note – Customer Copy

Dealer CP Interiors

Container

Delivery Date

Rue Des Pres Trading
Estate
ST SAVIOUR
Jersey, JE2 7QN

SC-A1778

11/07/25

Order Number

Customer Ref

Dealer Ref

No of Boxes

SCA251133397

SO16858

Evans

7

SCED76168

SO16296

Sumner

1

Sender

Shuttercraft

Harewood Farm

London Road

Andover

SP11 6LJ

6995

Tamara Lopez-Dominguez

From: S:CRAFT <notifications@s-craft.co.uk>
Sent: 23 June 2025 12:45
To: Info
Subject: EDR confirmation attached; SCED76168, Order No: SCA241116965

Follow Up Flag: Follow up
Flag Status: Completed



Hi , ,

Please find below confirmation for your recently submitted EDR, if you need to contact us about this order then please do quote the EDR number SCED76168

Order Reference: SO16296

Customer Name: Mark & Caroline Sumner

You will be charged £0.00 (including VAT) for this.

(Kitelenwi)

Please note that normal lead times will apply.

Please note that this email inbox is not monitored. Should you have any queries please contact support@s-craft.co.uk or via telephone 01962 794530 option 1.

Kind regards,

S:CRAFT Customer Support Team

+44 (0)1962 794530

support@s-craft.co.uk

Summer.

#	LOCATION	PROBLEM DESCRIPTION	REQUIRED SOLUTION
1	Kitchen W1	<p>We fitted the whole order of Venetian blinds received recently - fitted May 2025 - we have been back to site shortly after as client advised on some defects with the blinds.</p> <p>We have reviewed and agree that the blinds are not up to expected standard.</p> <p>The slats are visibly wonky and when used just do not look correct.</p> <p>So far the windows affected are as follows:</p> <ul style="list-style-type: none">*Kitchen W1*Kitchen W2*Bed 1 x 1* landing x 1 <p>The blinds being used more regularly it has become quite visible very quickly the issues - the other blinds are being used less regularly but we are worried the same issue may occur.</p> <p>I have attached some photos and a video which shows the recurring issue with each of the blinds.</p>	<p>Please can you review so i can feedback to my client asap - we feel they will have to be remade. We have fitted many of these in the past and these do not look correct.</p> <p>If the x 4 were to be replaced reported we fear the same will happen with the others on the order</p> <p>Many Thanks</p> <div data-bbox="766 376 1388 990" data-label="Text"><p>EDD fitted 20/6/25 SSD</p></div>

20/6 - Alan - assessed & saw Mr. S.
1 left hand blind in kitchen
needs replacing.

SO16296 Sumner - issue with 3 x venetian blinds SC Order No SCA241116965



Scott Ruderham

To: S:CRAFT - Support
Cc: Emma Jones; Ben Reed

☺ Reply ↩ Reply All ↩ Forward →

Wed 28/05/2025 09:52

Summer 3.mp4 2 MB Summer 2.jpeg 211 KB Summer 1.jpeg 118 KB Jobsheet (4).pdf 94 KB

Affected blindy:
* Kitchen W2
* Kitchen W1
* bed 1 x 1
* landing x 1

Hi S Craft

Regarding the attached order, we recently fitted venetian blinds from yourself but x 3 of the blinds have issues.

Please review the photos and video attached – you can see the slats are not aligned correct at the top and letting light in and also on the sides. * bed 1 x 1 and also on the sides. * landing x 1
We have checked all paperwork and all sizes are correct.

Can you please review and advise? Our head of installations feels the blinds should be re-made as not up to standard.

The blinds affected are as follows:

1	Venetian blinds	Serino	Kitchen W1	860	0	1330	1.14	1
5	Venetian blinds	Serino	Landing	850	0	1325	1.13	1
And x 1 of the bedroom 1 blinds (not both)								
4	Venetian blinds	Serino	Bedroom 1 W1 & 2	850	0	1325	1.13	2

Kind regards.

Scotty
Ruderham

SCA251133397 - CP Interiors



Created by		Customer Information				Delivery Information				Order Notes								
Tamara Lopez-Dominguez		Room		Living Room Ground Floor		Qty		1		Head rail type		PolyDeco		Trade Price		£113.60		
Group Order No	SC251168593	Title									Address Line 1		DSV Road Ltd					
SC Order No	SCA251133397	First Name									Address Line 2		10 Brunel Way					
Total Shutter SQ/M	0	Last Name	Evans								Address Line 3		Segensworth Ind Est					
Freight Method	Air	Order Reference	SO16858								Postcode		PO15 5TX					
#1	Category	Venetian Blinds	Range	Serino	Room	Living Room Ground Floor	Qty	1	Mount type	Inside	Blind Type	Single	Equal width	Yes	Trade Price			
	Measurements		Width	1210mm	Drop	875mm	Install Height	2400mm	Method	Recess size	Blind Type	Single	Equal width	Yes	Trade Price			
	Slats		Size	50.8mm	Colour	Pure White												
	Controls		Ladder Type	Ladder Cord	Control Type	Corded	Tilt Cord	Left	Lift Cord	Right	Length of Tilt	900mm						
	Valance		Design	63.5mm Ramp Valance														
	Other		Toggle Design	Wood Courbe														
	Notes																	
#2	Category	Venetian Blinds	Range	Serino	Room	Living Room W2	Qty	1	Mount type	Inside	Blind Type	Single	Equal width	Yes	Trade Price			
	Measurements		Width	1845mm	Drop	1040mm	Install Height	2400mm	Method	Recess size	Blind Type	Single	Equal width	Yes	Trade Price			
	Slats		Size	50.8mm	Colour	Pure White												
	Controls		Ladder Type	Ladder Cord	Control Type	Corded	Tilt Cord	Left	Lift Cord	Right	Length of Tilt	900mm						
	Valance		Design	63.5mm Ramp Valance														
	Other		Toggle Design	Wood Courbe														
	Notes																	
#3	Category	Venetian Blinds	Range	Serino	Room	Hall	Qty	1	Mount type	Inside	Blind Type	Single	Equal width	Yes	Trade Price			
	Measurements		Width	1840mm	Drop	1040mm	Install Height	2400mm	Method	Recess size	Blind Type	Single	Equal width	Yes	Trade Price			
	Slats		Size	50.8mm	Colour	Pure White												
	Controls		Ladder Type	Ladder Cord	Control Type	Corded	Tilt Cord	Left	Lift Cord	Right	Length of Tilt	900mm						
	Valance		Design	63.5mm Ramp Valance														
	Other		Toggle Design	Wood Courbe														
	Notes																	
#4	Category	Venetian Blinds	Range	Serino	Room	Side Bedroom	Qty	1	Mount type	Inside	Blind Type	Single	Equal width	Yes	Trade Price			
	Measurements		Width	1885mm	Drop	1240mm	Install Height	2400mm	Method	Recess size	Blind Type	Single	Equal width	Yes	Trade Price			
	Slats		Size	50.8mm	Colour	Pure White												
	Controls		Ladder Type	Ladder Cord	Control Type	Corded	Tilt Cord	Left	Lift Cord	Right	Length of Tilt	900mm						
	Valance		Design	63.5mm Ramp Valance														
	Other		Toggle Design	Wood Courbe														
	Notes																	
#5	Category	Venetian Blinds	Range	Serino	Room	Conservatory W1	Qty	1	Mount type	Inside	Blind Type	Single	Equal width	Yes	Trade Price			
	Measurements		Width	1885mm	Drop	1240mm	Install Height	2400mm	Method	Recess size	Blind Type	Single	Equal width	Yes	Trade Price			
	Slats		Size	50.8mm	Colour	Pure White												
	Controls		Ladder Type	Ladder Cord	Control Type	Corded	Tilt Cord	Left	Lift Cord	Right	Length of Tilt	900mm						
	Valance		Design	63.5mm Ramp Valance														
	Other		Toggle Design	Wood Courbe														
	Notes																	