



Delivered by DSV Road Limited



SO1CI-C8P00

Deliver
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Contact charmain wilding
Phone +44 (0) 1255 242242

Phone +441534768141
Delv. --
Delv. Time
Ref SC-1087-04/SC-BT150525

Shipper
SHUTTERCRAFT UK
NEWDOWN FARM
MICHELDEVER
WINCHESTER
HAMPSHIRE SO21 3BT

DELIVERY ADVICE
Date 2025-05-29
Reference SOJE33-1373 SO1CI-C8P00
Terms FREE ON BOARD
F.O.B.
JERSEY
Originating member EBOO

Consignee
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Coll. 2025-05-30/08:00-16:00
Unit.no DSV2047

Haulier TBA - HAULIER TO BE ADVISED
Reg.no. DSV2047

RECEIVED

02 JUN 2025
SCANNED

SO1649601 (return old)
Power - Remote

SO16574
Howard (brackets)

SO16442 Carcutters

SO16525
Duncan

DELIVERY ADVICE

Marks & Nos	No.of	Pkg.	Contents	Weight kg	Volume
1	1	IPL	BLINDS	GW 186	1.738 CBM
2	2	CLL	BLINDS	GW	



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DELIVERY ADVICE

All business is transacted according to trading conditions that exclude or limit the liability of the company in certain circumstances. A copy of the relevant set of conditions will be supplied upon request.

Marks & Nos	No.of	Pkg.	Contents	Weight	KG	Volume
	3	PCS	BLINDS	GW	186	1.738 CBM
				NW	186	
				EW	578	

DSV-EURPLL _____ pcs. RETURN TO DSV

C&P



Delivery Note – Customer Copy

Dealer CP INTERIORS

Container

Delivery Date

Rue Des Pres Trading
Estate, ST Saviour,
Jersey, JE2 7QN

SC-1087-04 &
SC-BT150525

29/05/2025

Order Number

Customer Ref

Dealer Ref

No of Boxes

SCD251124173

POWER

SO16496

1

SCR251123639

CARRUTHERS

SO16442

15

SCS251124968

DUNCAN

SO16525

4

SCD251125903

HOWARD

SO16574

1

Shipper

SHUTTERCRAFT

Unit 7

Harewood Farm

London Road

Andover

SP11 6LJ

8238

Scott Ruderham

From: S:CRAFT Support <support@s-craft.co.uk>
Sent: 14 May 2025 22:41
To: Scott Ruderham
Subject: Re: SO16574 Howard - Brackets Required

Follow Up Flag: Follow up
Flag Status: Completed

Good Evening Scott,

Thank you for your email. Unfortunately, we don't hold these in stock but I have requested some replacements are sent through asap for you.

Logistics will be in touch with an update asap.

Kind Regards,

Kerrie

SUPPORT TEAM

Technical Support Team



Support@s-craft.co.uk



www.s-craft.co.uk



£ **No Price Increase**
*No Surprises, Just Stability – S:CRAFT
Prices Remain at 2024 Levels!*

A banner featuring a large pound symbol (£) and a checkmark icon on the left. The text reads "No Price Increase" in bold, followed by "No Surprises, Just Stability – S:CRAFT Prices Remain at 2024 Levels!" in a smaller font. On the right side of the banner is a black and white photograph of a smiling man with glasses, wearing a light-colored shirt, sitting at a desk with blinds in the background.



**Shutters and Blinds
Hosted by
Mark Duwell**

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From: scott@cpinteriors.je
Date: 14/05/2025 09:04
To: kwhitmarsh@s-craft.co.uk

Scott Ruderham

From: Scott Ruderham
Sent: 14 May 2025 09:04
To: Kerrie Whitmarsh
Cc: Rachel Baugh
Subject: SO16574 Howard - Brackets Required

Good Morning Kerrie

I hope all is well

We received this blind order but we misplaced the brackets on site – can someone at S Craft please arrange to send in the post some replacement brackets for this blind/order
Can you perhaps also send x 10 spares for stock?

Post to usual address – CP Interiors, 28 Rue Des Pres Trading Estate, St Saviour, JE2 7QN

Order Details

Created by Rachel Allo

Status Invoiced

Customer Information

Title

First name Lee

Last name Howard

SCS251124968 - CP Interiors



Created by		Customer Information		Delivery Information		Order Notes	
Tamara Lopez-Dominguez		Mrs Joanna Duncan SO16525		DSV Road Ltd 10 Brunel Way Segensworth Ind Est PO15 5TX			
Group Order No	SC251154355	Title		Address Line 1		Shutter Type	Full Height
SC Order No	SCS251124968	First Name	Joanna	Address Line 2			
Total Shutter SQ/M	1.89	Last Name	Duncan	Address Line 3			
Freight Method	Sea	Order Reference	SO16525	Postcode			
#1 Room	Ensuite	Range	Shutters - Java	Colour	Silk White	Width	840mm
Additional Shutter Options		Panel type	Regular	Height	1100mm	Shutter Type	
Midrail & Louvre		Midrail	None	Louvre	76mm	Tilt control	Silent Tilt
Layout		Config	LR	Split Position	mm	Split Position 2	mm
Frame Options		Frame	Beaded L Frame 60mm	Build out	None		
Stile & Hinge		Stile	50.8mm Beaded D-Mould Stile	Hinge type	Standard Hinge	Hinge colour	Stainless Steel
Fitted hardware		Side magnets	False	Roof Catch	False		
Batten #1		Type	Batten, 3 x 15	Colour	Silk White	Width	3mm
Batten #2		Type	Batten, 3 x 15	Colour	Silk White	Width	3mm
Notes				Depth	15mm	Length	940mm
				Depth	15mm	Length	1200mm
				Qty	1	Qty	2
				Trade Price		Trade Price	£326.47
#2 Room	Hallway	Range	Shutters - Java	Colour	Silk White	Width	840mm
Additional Shutter Options		Panel type	Regular	Height	1160mm	Shutter Type	
Midrail & Louvre		Midrail	None	Louvre	76mm	Tilt control	Silent Tilt
Layout		Config	LR	Split Position	mm	Split Position 2	mm
Frame Options		Frame	Beaded L Frame 60mm	Build out	None		
Stile & Hinge		Stile	50.8mm Beaded D-Mould Stile	Hinge type	Standard Hinge	Hinge colour	Stainless Steel
Fitted hardware		Side magnets	False	Roof Catch	False		
Batten #1		Type	Batten, 3 x 15	Colour	Silk White	Width	3mm
Batten #2		Type	Batten, 3 x 15	Colour	Silk White	Width	3mm
Notes				Depth	15mm	Length	1260mm
				Depth	15mm	Length	940mm
				Qty	2	Qty	1

Trade Discounted Price

Total Sqm	Total Trade Price	Discount	Delivery	Freight	Sub Total With Discount	VAT (20%)	Total
1.89	£636.35	-£270.45	£0.00	£0.00	£365.90	£0.00	£365.90

SCR251123639 - CP Interiors



Created by		Tamara Lopez-Dominguez		Customer Information		Delivery Information		Order Notes	
Group Order No	SC251151113	Title	DSV Road Ltd	Address Line 1	DSV Road Ltd	Address Line 2	10 Brunel Way	Address Line 3	Segensworth Ind Est
SC Order No	SCR251123639	First Name	J	Address Line 3	Segensworth Ind Est	Postcode	PO15 5TX		
Total Shutter SQ/M	8.90	Last Name	Carruthers	Order Reference	SO16442				
Freight Method	Sea	Order Reference	SO16442	Colour	Pure White	Height	655mm	Shutter Type	Full Height
		Colour	Pure White	Width	1895mm	Split Position 1	mm	Split Position 2	mm
#1 Room	TBC	Range	Shutters - Cuba	Tilt control	Silent Tilt	Split Position 1	mm	Split Position 2	mm
Additional Shutter Options		Panel type	Regular	Roof Catch	False	Height	655mm	Trade Price	£303.78
Midrail & Louvre		Midrail	None	Roof Catch	False	Length	755mm		
Layout		Config	LLRR	Roof Catch	False	Qty	2		
Frame Options		Frame	Beaded L Frame 46mm	Build out	None				
Stile & Hinge		Stile	41.3mm Flat D-Mould Stile	Hinge type	Standard Hinge	Hinge colour	Pure White		
Fitted hardware		Side magnets	False	Roof Catch	False				
Batten #1		Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm
Batten #2		Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm
Notes									
#2 Room	Bay Window	Range	Shutters - Cuba	Colour	Pure White	Width	4820mm	Height	1590mm
Additional Shutter Options		Panel type	Regular	Tier on Tier Position	795mm				
Options		Midrail	None	Louvre	76mm	Tilt control	Silent Tilt	Split Position 1	mm
Midrail & Louvre		Config	RCLTLRRTRCL	C Post Type	46mm	Posts	C1, 700mm	Split Position 2	mm
Layout		T2, 3445mm							
Frame Options		Frame	Beaded L Frame 60mm	Build out	None				
Stile & Hinge		Stile	41.3mm Flat D-Mould Stile	Hinge type	Standard Hinge	Hinge colour	Pure White		
Fitted hardware		Side magnets	False	Roof Catch	False				
Batten #1		Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm
Batten #2		Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm
Batten #3		Type	Batten, 3 x 15	Colour	Pure White	Width	3mm	Depth	15mm
Notes		Please send drawing for approval before processing.							

Please see drawings for exact locations of posts

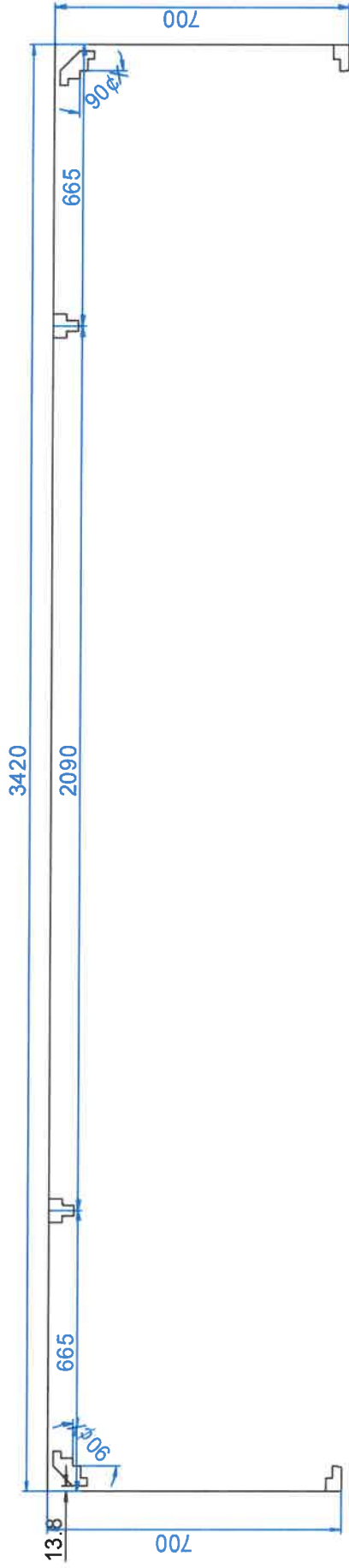
Trade Discounted Price

Total Sqm	Total Trade Price	Discount	Delivery	Freight	Sub Total With Discount	VAT (20%)	Total
8.90	£2,135.49	-£907.59	£0.00	£0.00	£1,227.90	£0.00	£1,227.90

S-Craft CP Interiors Order Reference SO16442

Order#: 211012505335	Customer Name: J Carruthers
Dealer#: SO16442	Dealer Name: CP Interiors
Date: 2025/03/18	
Please confirm the following drawing.	

No template provided, the following drawing is based on order size



Item 2 RCLTLRTRCL

Outside measure

4 sides Beaded L Frame 60mm

no buildout on corner posts

The measurements you have supplied have been generated to the back of the shutter set. Please double check the dims and ensure they are correct before you approve.

Confirmed by Adrian W
office on 19/03/25



Mr J Carruthers
 SC251151113
 SO16442

FINISH PILING WORK
 3420
 FINISH FOR

Please see
 drawing ->



~~2745~~
 + ~~625~~ 700
~~3385~~
 T2 3445
 T1 1360

X 1590 DWF

795 TIER ON TIES

L-607

Scott Ruderham

From: S:CRAFT Support <support@s-craft.co.uk>
Sent: 13 May 2025 11:33
To: Scott Ruderham
Subject: Re: [CASE:190264] FW: SO16496Q1 - Issue with Remote / Blind Duorols - CP Interiors

Power
SO16496

Hi Scott,

A replacement remote for this order has been processed.

Please return the original once received so we can return it to the factory for investigation.

Kind Regards,

Kerrie

SUPPORT TEAM

Technical Support Team



Support@s-craft.co.uk



www.s-craft.co.uk



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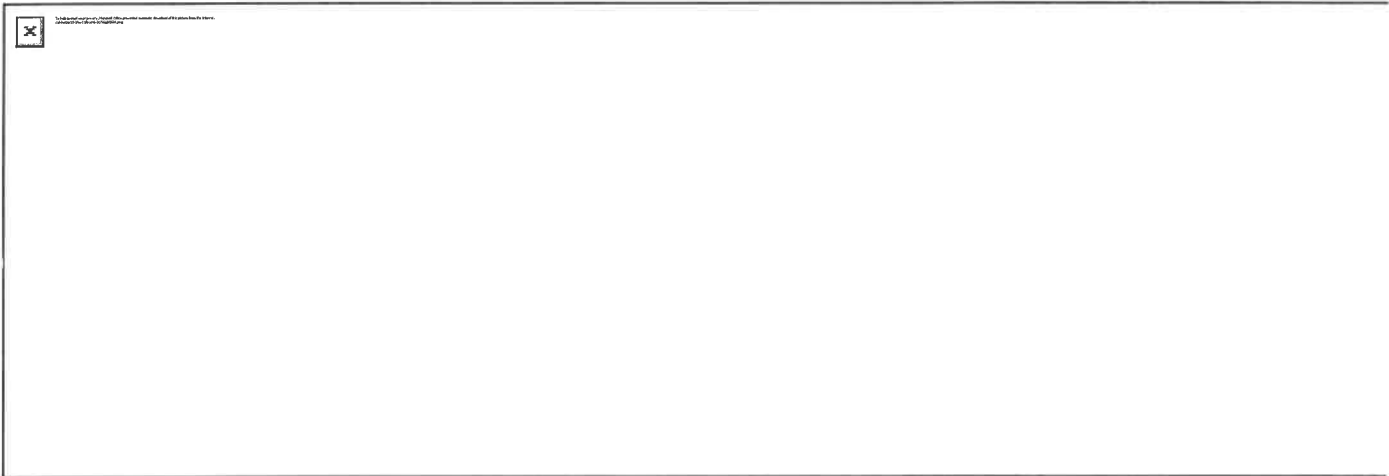


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From: Kerrie Whitmarsh <support@s-craft.co.uk>
Date: 13/05/2025 10:11
To: scott@cpinteriors.je
Subject: Re: [CASE:190264] FW: SO16496Q1 - Issue with Remote / Blind Duorols - CP Interiors
Hi Scott,

Can you please review the order / video and advise on how this can be resolved?

Many Thanks



S:CRAFT Tubular Motors

User Instructions & Specifications



SMALL DM25LEU/S-1.1N/28R

MEDIUM DM28LEU/S-2N/28R

LARGE DM35LE/S-3N/28R



Features

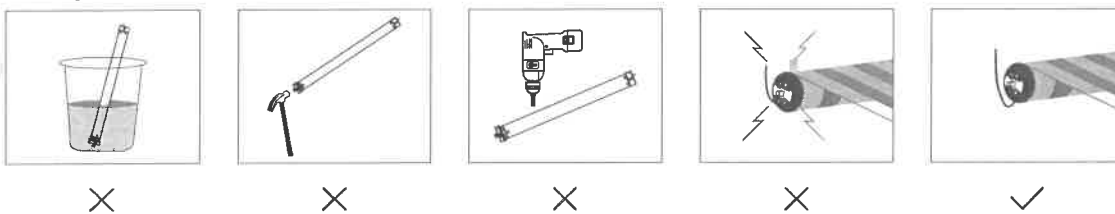
- Built-in Receiver
- Jog & Tilt
- Built-in Lithium Battery
- Scan and Program
- Status Feedback
- Switch Direction
- Stall Protection
- Program Button
- Reset to Factory Mode
- Memorized Setting
- Electronic Limit
- Preferred Stop Position
- Speed Regulation
- Scene Control

Fields of Application

The motor is suitable for motorisation of Avignon, Mirande, Rochelle, and Roque blinds.

Attention

Never drop, knock, drill or submerge the motor. Keep the power cable in right position as following. Important safety instructions to be read before installation. Incorrect installation can lead to serious injury and will void manufacturer's liability and warranty.



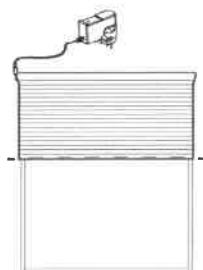
Charging Instructions

Small/Medium Motor

Micro-USB Port

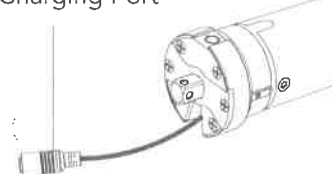


Micro-USB Charger 5w

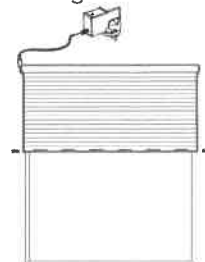


Large Motor

Charging Port



DC Charger 12W





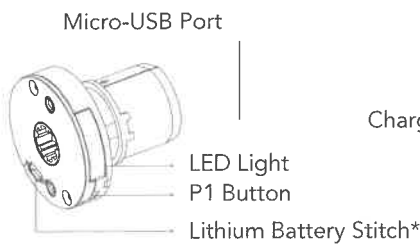
Important Safety Instructions To Be Read Prior To Operation.

Setting Notice

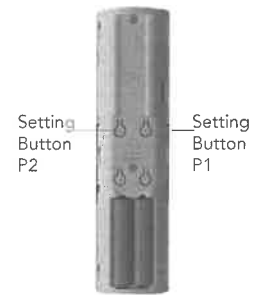
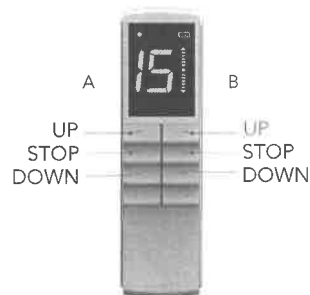
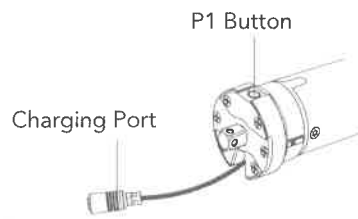
1. Don't operate motors when low voltage alarm.
2. Operating:
 1. The valid interval of the remote button is 10S, the remote will quit the set after 10S.
 2. The motor will run or beep for hint, please do the next step after the hint.
3. Set the limit position:
 1. After the upper / lower limit setting, and the upper / lower limit position can't be at the same position.
 2. It will exit limit setting when program there is no operation for 2 minutes.
4. If the remote is lost, please set up again with the new remote.
5. One motor can store a maximum 10 channels.

Button Instructions

Small/Medium Motors



Large Motor

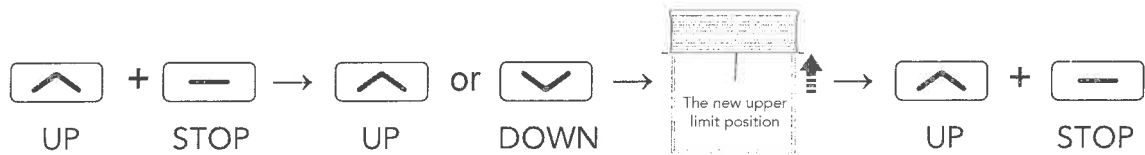


Functions of P1 button

1. Cycle Operation: Press P1 button once and every press after that the motor will run upward - stop - downward circularly.
2. Pairing/Unpair Additional Remote: Press P1 button for 2S, motor jog once, release button and it will beep once, motor is ready for pairing / unpair additional emitter.
3. Radio Lock: Press and hold P1 button for 6S, the motor will jog twice, release button and it will beep twice, the motor enters radio lock status, the motor won't receive any signal; press P1 button once to disable Radio Lock.
4. Switch Direction: Press and hold P1 button for 10S, the motor will jog 3 times, release button and it will beep 3 times, the running direction of the motor has been changed.
5. Reset to Factory Mode: Press and hold P1 button for 14S, the motor will jog 4 times, release button and it will beep 4 times, the motor has been reset to factory mode. At this point the motor will go into deep a sleep. After entering deep sleep, the motor can't be controlled, press P1 button for 2S and then the motor turns to prompt to exit deep

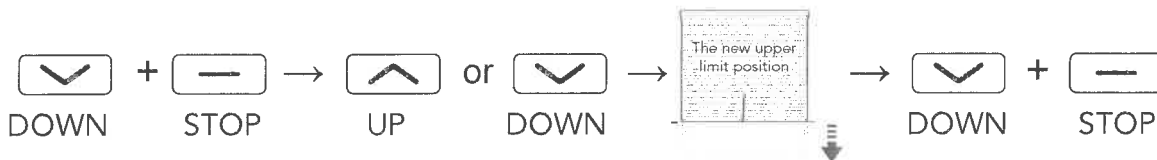
4 Adjust Limits

1 Adjusting the upper limit



Press and hold UP and STOP buttons for 5S (1 jog and make a long beep), operate the product to desired new upper limit position, press and hold UP and STOP buttons for 2S (2 jogs and 3 beeps), the new upper limit is programmed successfully.

2 Adjusting the lower limit

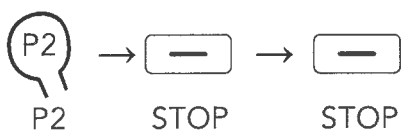


Press and hold DOWN and STOP buttons for 5S (1 jog and make a long beep), operate the product to desired new lower limit position, press and hold DOWN and STOP buttons for 2S (2 jogs and 3 beeps), the new lower limit is programmed successfully.

* After entering the limits fine tuning mode, the original preferred position will not be deleted;

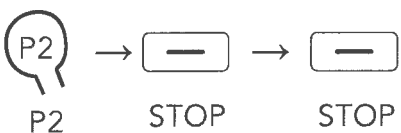
5 Add a Preferred Position

1 Set preferred position



Check both upper and lower limits are set. Operate the product to desired preferred position. Press P2 (1 jog and 1 beep), press STOP (1 jog and 1 beep), STOP again (2 jogs and 3 beeps), the preferred position is set.

2 Remove preferred position



Check both upper and lower limits are set. Operate the product to desired preferred position. Press P2 (1 jog and 1 beep), press STOP (1 jog and 1 beep), STOP again (2 jogs and 3 beeps), the preferred position is set.

* Press STOP for 2S, the motor moves to preferred position automatically.

2 Jog Mode & Running Mode Switch



Press and hold UP and DOWN buttons simultaneously for 5S (1 jog), press STOP (1 jog and make a long noise), switch to jog mode, If motor jog twice and beep 3 times, switch to running mode.

* When in jog mode, press UP or DOWN once, the motor will be jog running, if press more than 2 second, the motor will be continuously running.

Quick Index

	Settings	Steps
1	Pairing	P1 (hold down 2s) > Stop (hold down 2s)
2	Switch Rotating Direction	Up + Down (hold down 2s)
3	Upper and Lower Limits Setting	1 Set upper limit Up (hold down 2s) > Up + Stop (hold down 2s) 2 Set lower limit Down (hold down 2s) > Down + Stop (hold down 2s)
4	Add / Remove Preferred Position	P2 > Stop > Stop
5	Jog Mode & Running Mode Switch	Up + Down (hold down 5s) > Stop
6	Adjust Limits	1 Adjusting the upper limit Up + Stop (hold down 5s) > Up or Down > Up + Stop (hold down 2s) 2 Adjusting the lower limit Down + Stop (hold down 5s) > Up or Down > Down + Stop (hold down 2s)
7	Pair / Unpair Additional Emitter	1 Pair / Unpair Additional Emitter P2(a) > P2(a) > P2(b) 2 Pair Additional Emitter P2(a) > P2(a) > Stop (b) (hold down 2s) 3 Pair / Unpair Additional Emitter P1 (hold down 2s) > Stop(b) (hold down 2s)
8	Speed Regulation / Setting Motor Slow Stop Operation Mode	1 Acceleration setting / Activate the motor slow stop operation mode P2 > Up > Up 2 Deceleration setting / Deactivate the motor slow stop operation mode P2 > Down > Down

SAFETY NOTICE

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
2. Children shall not play with the appliance.
3. Cleaning and user maintenance shall not be made by children without supervision.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. **WARNING:** the drive shall be disconnected from its power source during cleaning, maintenance and when replacing parts.
6. The instructions shall state that the A-weighted emission sound pressure level of the drive is equal to or less than 70 dB(A), e.g. by writing $L_{pA} \leq 70 \text{ dB(A)}$.
7. The mass and the dimension of the driven part shall be compatible with the rated torque and rated operating time.
8. The type of driven part the drive is intended for.
9. **WARNING:** Important safety instructions. It is important for the safety of persons to follow these instructions. Save these instructions.
10. Do not allow children to play with fixed controls. Keep remote controls away from children.
11. Frequently examine the installation for imbalance and signs of wear or damage to cables and springs. Do not use if repair or adjustment is necessary.
12. Watch the moving shutter and keep people away until the shutter is completely closed.
13. **WARNING:** Important safety instructions. Follow all instructions, since incorrect installation can lead to severe injury.
14. Before installing the drive, remove any unnecessary cords and disable an equipment not needed for powered operation.